SAP Applications Made High Available on SUSE Linux Enterprise Server 10

prepared by: Markus Gürtler, Fabian Herschel, Matthias Schlarb, Alexander Krauth



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1 Planning and Concept

1.1 Preface

SAP Business Suite is based on the SAP NetWeaver platform and is fully certified by SAP for SUSE Linux Enterprise Server 10. SAP Business Suite is the platform for mid-size companies and large enterprises. Maximum availability of the SAP applications is a pre-requirement in business critical environments. SUSE Linux Enterprise Server 10 SP2 running on modern x86 64-bit hardware platforms offers all functionality required to ensure high availability of all critical SAP services. Together with a redundant layout of the technical infrastructure, all single points of failure can be eliminated.

1.2 Scope

This white paper describes two technical use cases for SAP NetWeaver installations made high available on SUSE Linux Enterprise Server 10 together with the included cluster software Heartbeat 2. These use cases can be easily adopted to most SAP scenarios, running the SAP NetWeaver stack.

The document describes the installation and configuration of the following software components:

- SUSE Linux Enterprise Server 10 SP 2
- Heartbeat 2 cluster software (version 2.1.4)
- SAP NetWeaver stack (7.0)
- MaxDB (Oracle and DB2 are also supported)

Furthermore, it describes possible failure scenarios and mechanisms to avoid them. It also covers the operation and maintenance of a Heartbeat 2 HA-cluster. Finally, it points out future prospects for upcoming features in future releases and additional functionality that extend the described use cases for very specific SAP installations.

It is strongly recommended that you read the related SAP note for SUSE Linux Enterprise Server 10 (#958253) and the SAP note for SAP software on Linux (#171356) as well as the SUSE Linux Enterprise Server 10 installation guide.

1.3 Practicability

This document is based on several years of practical experience with the described high availability solution for SAP NetWeaver applications. It is a consolidation of the long-time experience, collected during several customer projects, performed by Novell, Realtech and B1 Systems.

There are already dozens of productive SAP clusters running using a similar configuration to the one described in this white paper. Some of the productive clusters are running business critical SAP systems, like Internet portals or ERP systems. This underlines the reliability and acceptance of the described solution.

1.4 High Availability

The term "high availability" is used in a wide context. It usually refers to the accessibility of an IT service (i.e. an SAP system) by end users, expressed as a percentage per year, normally excluding maintenance windows. If an IT service reaches an availability of "99.999 percent", it will be unavailable for less than five minutes per year. This is also the threshold to call a system "highly available."

Availability	Yearly downtime
100%	0
99,99999%	3 seconds
99,9999%	0, 5 minutes
99,999%	5 minutes
99,99%	52 minutes
99,9%	9 hours
99%	3, 5 days
90%	~1 month

Illustration 1: Downtimes

The availability is improved by reducing the number of single points of failure (SPOF). A single point of failure can be, for example, a server, a single FC SAN cable or a network switch. It can also be a service relevant software component, which is not able to move automatically to another system.

In order to make an IT service highly available, all single points of failure in a data center—or even across several sites—have to be identified and made appropriately robust. This is usually accomplished by laying out all involved hardware and software components redundantly. There can even be several layers of redundancy for a certain component. The overall availability value, as described above, is always identical with the lowest availability value of a single involved component.

The following are examples of redundancy mechanisms to reduce the number of single points of failure:

SPOF	Solution
network cable, NIC, connector	Redundant Ethernet network connections
	(channel bonding) to several switches
network switch, uplink cable	Switching protocols, i.e. Spanning-Tree, MPLS and redundant laid out switches
router	Routing protocols, i.e. OSPF, IS-IS, HSRP and redundant laid out routers
SAN path to the storage unit, FC cable	Multipathing in SAN environments and redundant laid out SAN switches
storage unit	Storage- or SAN-based mirroring and redundant laid out storage units
power supply	Redundant power supplies in servers
single instance of a service	Distributed running services like DNS
server hardware	High availability clusters
application (failures)	
service (failures)	

Table 1: SPOF and Solutions

1.5 High Availability Storage Infrastructure

Your data is the most valuable asset that you have—it is what your business depends on. Robust, scalable and manageable storage is a top priority for your IT department. The high availability of storage, applications and services is a critical requirement for your business to be competitive. But even as data grows, you can lower storage management costs and still benefit from an easy-to-manage, high-availability storage foundation that scales as needed.

In Fortune 1000 companies, storage is doubling every 10 months. History has shown that data loss or inaccessibility to data for longer than two weeks due to disaster can even cause a company to go out of business. The documentation requirements accompanying recent compliance regulations force companies to continually increase their data storage. This growth not only drives demand for capacity, but it also creates a need for storage management that can handle the growing data. Because business continuity relies on uninterrupted access to information and services, the storage management infrastructure must ensure both data integrity and availability.

The High Availability Storage Infrastructure, a featured technology in SUSE Linux Enterprise Server 10, satisfies these needs. It includes high availability service and application clustering, file systems/clustered file systems, network file systems (NAS), volume managers, networked storage systems and drivers (SAN)—and the management of all these components working together.

Unlike proprietary solutions, the High Availability Storage Infrastructure keeps costs low by integrating open source, enterprise-class components. The key components of the High Availability Storage Infrastructure are:

- Heartbeat 2, a high availability resource manager that supports multinode failover
- Oracle Cluster File System 2 (OCFS2), a parallel cluster file system that offers scalability
- Logical Volume Manager 2 (LVM2), a logical volume manager for the Linux kernel, which provides a
 method of allocating space on mass storage devices that is more flexible than conventional
 partitioning schemes

SUSE Linux Enterprise 10 integrates these open source storage technologies and enables you to support line-of-business workloads traditionally reserved for UNIX and mainframe systems. Without this integration, you would have to configure each component separately, and manually prevent conflicting administration operations from affecting shared storage. When delivered as an integrated solution, the High Availability Storage Infrastructure technology automatically shares cluster configuration and coordinates cluster-wide activities to ensure deterministic and predictable administration of storage resources for shared-disk-based clusters.

The multinode failover support in Heartbeat 2, the improved node and journaling recovery in OCFS2, and the snapshots in the Enterprise Volume Management System 2 (EVMS2) represent a small sampling of the high availability features in the storage infrastructure. Other features such as the cluster awareness and ready-to-run support of Oracle RAC enrich the environment, simplifying administrative tasks or eliminating them completely. And iSCSI gives you the flexibility you need for low-cost storage area networks.

SUSE Linux Enterprise Server 10 Service Pack 2 (SP2) further improves on the open source integration of this enterprise-class High Availability Storage Infrastructure by adding robustness and manageability to its core components.

Overall, the High Availability Storage Infrastructure protects your data in a way that lowers costs, simplifies storage management and, most importantly, keeps your enterprise running reliably.

1.6 Wording

The UNIX, SAP and even the cluster worlds are using several terms in different context. In order to avoid misunderstanding, the following table explains the most important technical terms with their meanings as they are used in this paper.

(cluster) node	One of the physical servers (hostnames) running the cluster software Heartbeat 2
target system	Single server, i.e. for installation tasks
resource	Application or service, controlled by Heartbeat using a resource agent
network device/ interfaces	The logical Linux network interface, i.e. eth0
bonding device/ interfaces	The logical Linux channel bonding interface
network port	Refers to the physical network port
heartbeat network (physical)	Physical network used for the Heartbeat cluster intercommunication
heartbeat link (logical)	Logical cluster intercommunication channel
physical IP address	Permanent IP address, configured via/etc/sysconfig/ network on exactly one server
virtual IP address	IP address, controlled by the cluster, that may be started on both cluster nodes, but only on one node at a time
split brain scenario	A situation in which all cluster intercommunication network links are down. The cluster nodes don't know the status of their partner nodes any more.
split site scenario	Similar to split brain: A situation in which the cluster nodes are placed in different data centers, and the network links (used for the cluster intercommunication) between both data centers are down
SAP instance	Administrative unit that groups components of an SAP system that provide one or more services. These services are started and stopped at the same time.
SAP instance number	Every SAP instance of an SAP system has a unique instance number.
SAP service	Specific service within an SAP instance like disp+work or jcontrol

Table 2: Wording

2 Architecture

This chapter describes the architecture of our solution and the logical view of the complete SAP system implemented with high availability components.

2.1 Top Level Design and Goals

The top level design defines the most general decisions in something like a bird's eye view.

The design should meet the following goals:

- High availability
- Low complexity
- Flexible scalability
- · Road capability

To fit these goals, we separated the SAP system into a clustered and an unclustered area. The clustered area holds all SAP components such as SAP database and needed SAP instances. The unclustered area holds the optional and scalable SAP components such as additional SAP instances. This allows you to scale the entire SAP system without increasing the cluster complexity. The horizontal scaling is just a purpose of the unclustered area.

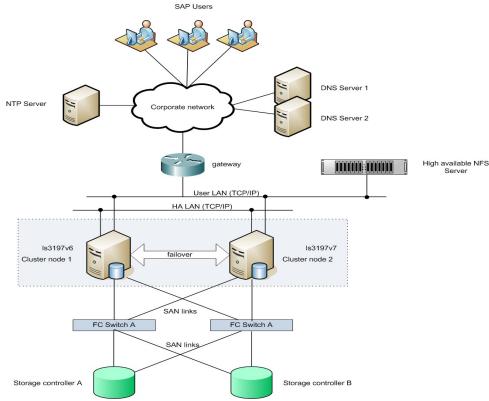


Illustration 2: Simplified Architecture

The architecture is also focused to one single SAP system, even if is possible to run more than one SAP system in the same cluster. Running more than one SAP system in the same cluster is much more complex and

requires advanced testing to avoid domino effects. These domino effects can occur when cluster nodes run into overload.

For different needs in operational and administrative procedures, concepts and standards, we provide two use cases in this white paper.

2.1.1 Use Case 1 "Enqueue Replication"

Use case 1 "Enqueue Replication" does support running an entire SAP system balanced on both cluster nodes. The master/slave mechanism of the SAP instance resource agent for the SCS/ASCS instances allows to run the enqueue replication server. It increases the availability of the SCS/ASCS instances by providing a replication of the central locking table. In case of a cluster failover, the SCS/ASCS instances are able to take over the replicated lock table. This mechanism improves the availability of the SAP system.

The components of the clustered area in our architecture are described in the section "Components."

The advantages of this cluster model are:

- Lock table replication using the enqueue replication server improves the availability of the SAP system
- Load balancing (database/instances) over both cluster nodes

A disadvantage is:

• The model is only suitable for a single SAP system running on the cluster. Multiple SAP systems are possible from a technical point of view, but may heavily increase the complexity of the cluster configuration.

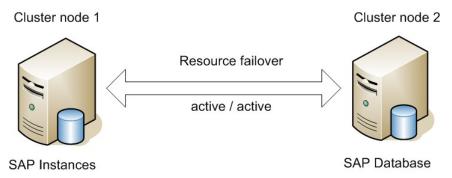


Illustration 3: Enqueue replication stack architecture

2.1.2 Use Case 2 "Simple Stack"

Use case 2 "Simple Stack" defines an entire SAP system (database and all cluster controlled instances) on a single cluster node, running within a single resource group.

The advantages of this cluster model:

- Less complex cluster design
- Easy to expand with additional SAP systems
- Avoids domino effects, if running one single SAP system in the cluster

Some disadvantages are:

- Less flexible in the view of SAP load balancing
- No enqueue replication server support

Hierarchical dependencies within the resource group (Database, SCS, CI)

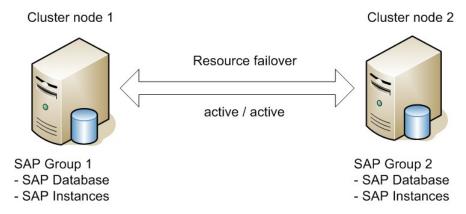


Illustration 4: "Simple stack" architecture

2.2 Components

Availability is a result of the interaction of cluster software with application services on the first side and the operating system and hardware resources on the other side.

Following this basic idea, cluster software like Heartbeat could not increase the availability on its own. It needs a lot of modules, such as the services, resource agents, the heartbeat kernel, network and file system availability, and a stable Linux kernel designed and configured for productive server systems in data centers.

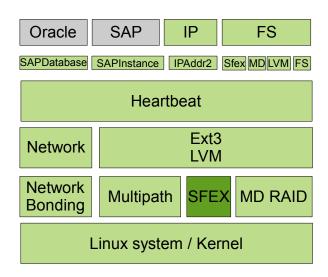


Illustration 5: Modules of a High Availability SAP Cluster

Application and Services

The central application of our cluster is the SAP system itself. We need to provide the SAP database and the central SAP instance with high availability.

In addition to these two major resources, we need many more services available to run the SAP system. These are the virtual IP addresses for the SAP database and SAP instances, the file systems and other components of the file I/O stack.

Resource Agents

The Heartbeat kernel does not "know" anything about how to control or check the configured services (resources). To control and monitor such a resource, Heartbeat uses resource agents. There are a lot of resource agents available in the Heartbeat packages of SUSE Linux Enterprise Server 10 SP2. The set of resource agents includes (but is not limited to) the SAP database and SAP instance, resource agents for IP addresses and file systems, Logical Volume Manager, Software RAID and the Shared Disk File EXclusiveness Control Program (SFEX).

Please note that SFEX is not part of the SUSE Linux Enterprise Server 10 SP2 high availability stack.

Heartbeat

With the term "heartbeat" in this scope, we mean the cluster software itself, while the Heartbeat project covers much more (such including STONITH, resource agents and so on). To describe this central module of the high availability solution, we mean the heartbeat kernel or engine. Heartbeat includes the following functionalities:

- The cluster resource manager (CRM). The CRM is used to manage all cluster configuration changes and to guarantee all online cluster nodes have the same resource configuration (auto replication).
- The cluster membership layer (CML). The CLM is introduced to provide a consistent view of all online cluster nodes, which cluster nodes are members of the cluster (online), and which nodes are not members (offline).
- The policy engine (pengine). The policy engine determines where to place resources.
- The transition engine (tengine). The transition engine executes the plan provided by the pengine.
- The local resource manager (LRM). The LRM is the part that communicates locally on each node with the installed resource agents.

Network Bonding

Our use cases uses network bonding to increase the stableness of the cluster solution. A simple physical link failure will not result into a heartbeat logical link failure. Network Bonding could also be used to provide higher bandwidth.

Multipath

Multipath is used to handle multiple SAN-I/O paths to each LUN provided by the SAN Storage systems. Multipath is able to react on path state changes such as failures and reinitiations.

Kernel

A stable and tested OS kernel such as part of SUSE Linux Enterprise Server 10 is the basis of all the modules above.

2.2.1 SUSE Linux Enterprise Server 10 As Basis

The platform for the described scenarios is SUSE Linux Enterprise Server 10 Service Pack 2 with installed online updates.

To find more information about the advantages of SUSE Linux Enterprise Server, visit the Novell Web site at http://www.novell.com/linux

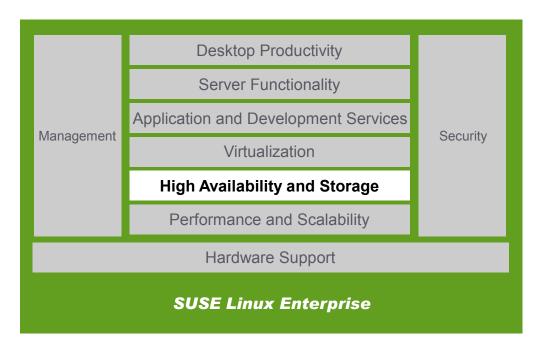


Illustration 6: High availability is integrated in SUSE Linux Enterprise Server 10

The following overview shows some of the necessary components and interfaces used in a complete cluster scenario.

2.2.2 Heartbeat 2

Heartbeat 2 is the standard cluster software, shipped with SUSE Enterprise Server 10. The newest available version is Heartbeat 2.1.4, which can be obtained with SUSE Linux Enterprise Server 10 SP2 including online updates.

It is a fully featured cluster solution for HA and load balancing clusters that has been designed to control business critical services (like SAP) in professional data center environments.

Heartbeat 2 includes two resource agents for SAP, one for SAP applications (SAPInstance) and one for SAP databases (SAPDatabase). Resource agents provide an interface to cluster resources (i.e. applications). The SAP resource agents are optimized for the use with SAP software and databases on Linux. They provide many configuration options as well as many extra features, for the application monitoring, database recovery and more.

Unlike other cluster software solutions, Heartbeat 2 is free software under the terms of the General Public License and therefore provides optimal cost effectiveness in a high availability enabled SAP stack.

High Availability Clusters

A high availability computer cluster is a group of servers working closely together to cover the failure of one or more servers or running services.

These clusters use a dedicated cluster software that automates the distribution of services based on predefined rules, i.e. the availability of a server, the server load, the availability of hardware or infrastructure components, or other related services.

A high availability cluster covers the following single points of failure:

- Server (e.g., server crash or power outage)
- Hardware components of a server (e.g., a failed network card)
- Infrastructure components (e.g., TCP/IP networks, SAN availability, even the availability of a whole data center)
- Software components (e.g., an SAP application)
- Related software component (e.g., an SAP database)
- Other related services (e.g., I/O stack required for an SAP application)
- Other kinds of computer clusters are performance clusters (e.g., load balancing clusters) or grid computing clusters

Heartbeat Features

The Heartbeat project has included many usable and reliable features that help you create a cluster setup. These features enable you to complete all phases of a cluster setup project, from the architecture necessary during the design stage, to the cluster operation and change management phases.

Multinode Clusters

You can integrate up to 16 cluster nodes in a single Heartbeat cluster. This is a limit of the official tests and official support. The technical limit is higher, but it is required for SAP clusters not to break the limits defined by the support.

Active/Active and Active/Passive

Heartbeat resources can run either as Active/Active or Active/Passive. This means a resource could be defined to run either on a single node or on more than one node. Of course running on more than one node (clone resource or master/slave resource) must be supported by the resource itself. A simple file system is a good example for running Active/Passive.

Resource Dependency Model

The flexible resource dependency model allows you to define dependencies between any kind of cluster resources and cluster nodes. This allows you to place resources, to define colocations or anti-colocations and also to react to special cluster events such as network problems or application failures.

Service Monitoring

The service monitoring introduced for the Open Cluster Framework (OCF) resources enhances the cluster design from a so-called hardware cluster, which only reacts to complete cluster failures to a cluster which is able to control and monitor resources and to react on failures of each of the resources.

Online Configuration

Even a good planning and cluster design could not prevent, that there will be some changes in the future. To increase availability, Heartbeat supports online configuration changes. This includes all definitions of resources and dependencies.

Auto Replication of Configuration

The cluster design includes the auto replication of configuration changes. You only have to tell the cluster, what you want to be changed. The cluster then synchronizes these changes to all available cluster nodes. Cluster nodes joining the cluster after an online change will be synchronized during their cluster join procedure.

Open Cluster Foundation

As already mentioned above, the cluster supports the Open Cluster Framework (OCF) standard. This allows to use resource agents for any cluster software, which also supports the OCF. On the oether

hand the OCF has defined a lot of enhancements against the more simple LSB start/stop scripts. An OCF resource agent must support the monitoring of a resource. There is also a defined method to tell administration tools (like the CLI or GUI), which parameters are available and required.

What-if Preview

A very interesting feature is the "What-if Preview". You can simulate some cluster changes and then ask the cluster what would happen if the changes occured.

STONITH

In some cases, the cluster cannot rely on the consensus if a node is up or down. In these situations, Heartbeat uses some methods to restart or switch off the lost cluster node. These methods are named "Shoot The Other Node In The Head" (STONITH). It is a server based fencing.

• Resource Prioritization

Beside the above resource dependencies, the cluster software also supports resource prioritization. This could be needed, if the capacity of the cluster nodes could not hold a special set of resources. Than the priorities decides, which resources should be stopped and which resources could continue the operation (maybe after a takeover).

• Time Based Configuration

Some operational concepts have different usage needs of the cluster nodes depending on the time of day. An example would be a special backup in the night. Heartbeat supports time based configurations.

Strong Cluster Node Authentication

A good cluster will not stay alone. An increasing number of clusters will lead into the requirement that clusters do not join. It must be stable, which node belongs to which cluster. Furthermore a protection against malicious attacks is required. This is guaranteed by a strong cluster node authentication like MD5.

Graphical User Interface

Heartbeat has a lot of command line tools. For easy setup and overview it also includes a Graphical User Interface (GUI). The program is called hb gui.

• Resource Agent API

Heartbeat is prepared to be enhanced with new resource agents. Therefore, it supports resource agent API.

2.2.3 Heartbeat, Mirroring and Shared Data

The stack described above also has some technical limitations. One limitation is that host based mirroring is not cluster aware. This means that only one cluster node should run a special host mirror device at a time. You could also run a host based mirror resource in an Active/Passive setup. This leads us to the following main cluster architectures.

Cluster with Host-based Mirroring

If we need to mirror the data by running the host based mirroring, we could use such mirrored devices only on one cluster node per time. If you have more than one mirrored device, each mirror device could run on its own cluster node.

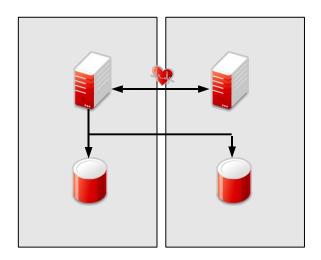


Illustration 7: Cluster with Host Mirroring

Features

This cluster type supports the following features:

- Host-based mirror. This reduces the costs of data storage.
- No parallel file system access.

Examples

Typical examples for such clusters are:

- SAP
- Oracle (non-RAC)
- Novell IDM
- Xen (without live migration)
- NFS

Components

The cluster normally uses the following components:

- Heartbeat to have high availability
- LVM2/XFS/EXT3 to have flexibility for file system changes
- MD RAID to do both: host mirroring and securing the LVM objects (only one cluster node could access them per time)
- Multipath I/O to increase the availability in case of a SAN problem

Cluster with SAN-based Mirroring

If we need to access the data on more than one node at a time, we must use SAN based mirroring. The parallel access to the data is the central feature of a cluster file system. SUSE Linux Enterprise Server 10 SP2 supports OCFS2 as a cluster file system.

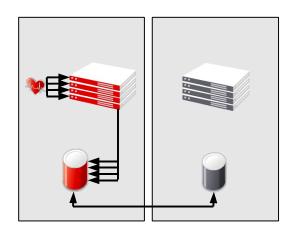


Illustration 8: Cluster with SAN Mirror

Features

This cluster type supports the following features:

- Parallel file system access for parallel operation and horizontal scalability
- Hardware mirror

Examples

Typical projects running such a cluster design are:

- SAP
- Apache
- Xen (including live migration)

Components

The cluster architecture normally uses the following cluster components:

- Heartbeat to have high availability
- OCFS2 the cluster file system to have parallel access to the data for horizontal scalability or partial parallel operation (f.e. Xen live migration)
- Multipath I/O to increase the availability in case of a SAN problem

For the use cases described in this white paper we used the first cluster design. We do not need a cluster file system and therefore could use the host based mirror to decrease the storage costs.

2.2.4 Storage Scenarios and I/O Stacks for SAP

UNIX File Systems

The file systems, required by the Operating System (i. e. mounted on / or /var), are usually stored on local hard drives using Raid-1 or Raid-5 disk arrays. Sometimes also the LVM is being used in order to gain more flexibility i. e. for online file system extensions.

Beside the usual OS file systems, SAP and the SAP databases require their own file systems. These file systems are not stored locally. Instead they are provided by NFS file servers or on LUNs exported by Storage Units in Storage Area Networks.

Local File Systems

As mentioned above, the basic OS file systems are stored on internal hard drives. This implies that these file systems can only be accessed by the local OS or applications running locally on this server.

Remote and Shared File Systems

Some file systems have to be shared across all cluster nodes in a way, that every cluster node can access the file system at the same time. In our use case this is true for the /sapmnt mount point and the file systems of the ASCS and ERS instances. The recommended way of providing this service is the usage of Network File systems (NFS). The NFS file systems are stored remotely on a NFS server in a TCP/IP network. In order to avoid a single point of failure, the NFS service has also to be highly available.

There are also some other possibilities for sharing file systems across multiple cluster nodes available, i.e. block based cluster file systems on SAN or ISCSI devices like OCFS2 or a cluster-local high available NFS server. In the future prospects section, there is a more detailed description of how to use OCFS2 in high available SAP environments.

Remote and Non-shared File Systems

Other file systems, mounted to i.e. /usr/sap/<SID> or /oracle/<SID> have to be available only on one cluster node at the same time. However, each cluster node must be able to access these file systems if the cluster manager decides to use them.

These file systems are stored remotely on LUNs in the SAN. They are accessible by all nodes in the cluster. Since the file systems itself are usual UNIX file systems, they can't be mounted on several cluster nodes simultaneously.

The cluster manager has to guarantee, that a file systems is only mounted on a single node. Mounting these file systems on multiple nodes would lead to a loss of data.

Heartbeat 2 uses several mechanisms to secure the file systems even under extreme cluster conditions, i.e. in case of a cluster split-brain.

SAN File Systems and I/O Layers

The UNIX file system is the highest layer of a whole I/O stack consisting of multiple I/O layers. Each layer provides a certain kind of functionality.

For all I/O critical tasks, we have configured an I/O stack which supports the following functionality:

- High I/O throughput and fast response times (low latency)
- Host-based mirroring for storing data simultaneously on two separate storage units in a SAN
- Logical Volume Manager for a flexible management of file systems
- SAN Multipath I/O for an additional level of redundancy for file systems, stored on LUNs in the SAN
- Online resizing (extending, shrinking) of file systems, snapshots of file systems using LVM snapshots, moving or copying file systems

Used Technologies:

High I/O throughput	Usage of fast 4 Gbit/s SAN FC connections, provided by certified FC adapter cards (HBA) and performance optimized drivers		
SAN Multipath I/O	Linux Multipath tools		
Host-Based-Mirroring	Linux MD-Raids		
Logical Volume Groups and Volumes	Linux Volume Manager (LVM)		
High data integrity	Linux standard file system Ext3 with journaling support		

Table 3: Used Storage Technologies

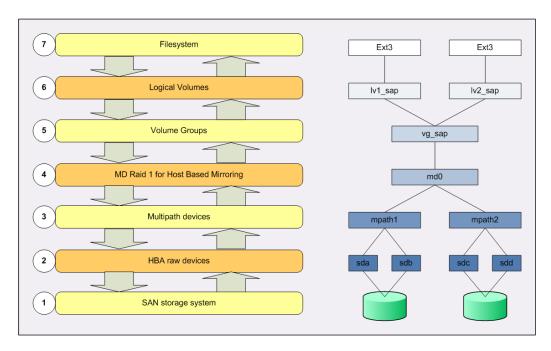


Illustration 9: I/O Layer

Raw Devices Coming from a SAN

The Linux SCSI subsystem creates a raw devices in /dev for each detected LUN and path to the Storage Unit. If you have exported 4 LUNs and you have 2 paths to the Storage Unit, you will end up with 8 raw devices.

The raw devices have the usual scsi device format /dev/sd*.

Multipath I/O

The raw devices for each SAN-path of a LUN have to be logically grouped together to single devices. This functionality is provided by the Linux Multipath tools. In the case of a path failure, the associated raw device is not available anymore and the Multipath Software would immediately switch to a remaining path. Linux Multipathing has many configuration options, i. e. regarding the load balancing between paths or the path failback behaviour

Host-based Mirroring Using MD RAIDs

Host-based mirroring is a commonly used technology where the host stores data simultaneously on two independent storage units. It is a similar technology to the SAN-based mirroring, where the storage units mirror their data themselves. In our setup the Linux MD RAID technology is used to mirror data from one storage unit to another.

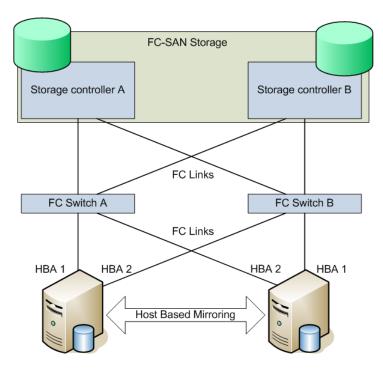


Illustration 10: Host based mirroring architecture

A host-based mirroring MD RAID consists of two multipath devices configured as Raid-1 (mirroring). Each multipath devices belongs to a LUN of one of the two storage units.

An MD RAID that consists of SAN devices *must not* be activated on both cluster nodes at the same time. Since the MD-Layer is not cluster-aware, an assembly of a Raid would result in a loss of data! In order to avoid automatic Raid assembly during the OS boot, the boot.mdadm service must be deactivated.

There is a difference between MD RAIDs, controlled by the cluster and MD RAIDs that are configured locally, outside of the cluster.

Cluster controlled MD RAIDs are used by SAP instances and database instances. These MD- RAIDs can failover to another node. They are activated and deactivated.

Local MD RAIDs are only allowed to be activated on one node. For example, they are used for SAP test systems which are not controlled by the cluster. Since the SUSE initscript boot.mdadm is deactivated, local MD RAIDs would not be assembled during the system startup. A separate initscript called boot.non-cluster-md can safely activate local MD RAIDs. The configuration of the local MD RAIDs is stored in the file/etc/mdadm.conf.localdevices.

The file /etc/mdadm.conf must always be empty.

Volume Groups and Logical Volumes Using LVM

The Linux Volume Manager (LVM) offers the functionality of modern Volume Managers. This includes basic features like volume groups, logical volumes as well as advanced features like resizing, merging, snapshots and backups of logical volumes.

In our setup, we have one volume group per MD RAID. Each volume group has one or more logical volumes.

UNIX File Systems

The UNIX file system being used is Ext3. It is a commonly used, fast and reliable file system with journaling support. It also offers advanced features like online-resizing (enlarging, not shrinking).

Ext3 is not a cluster-aware file system. This means, that ext3 file systems can only mounted on one cluster node at the same time. Mounting a ext3 file system on both cluster nodes would result in a loss of data.

2.3 Failures and Solutions Matrix

In a complex, high availability SAP environment, several types of failures may happen. These failures range from software crashes up to a loss of the whole network or SAN infrastructure. The cluster must be able to handle safely all of these failures. Even in a split brain scenario, if the cluster communication between both nodes is broken, the cluster must ensure a proper continuation of all services.

The illustration below shows all possible failure scenarios and how the cluster deals with them.

	Multipath	Bonding	Resource restart	Resource failover	STONITH	SFEX	Ping Nodes
Application crash on active node			1 st action	2 nd action			
on active node			1)				
Active node crashes				2 nd action	1st action		
					2)		
Network outage,					1st action	1st action	
cluster inter- communication fails (Split-Brain)					3)	4)	
Partial network		Switch to 2 nd					
outage on any node (one link fails)		5)					
Partial network				2 nd action			1st action
outage on active node (gateway not reachable)							6)
SAN outage on				2 nd action	1st action	SFEX	
active node					7)	8)	
Partial SAN outage	1st action						
on any node (one link)	9)						
Power outage of the				2 nd action	1st action		
active node					10)		
Split-Site (not						1st action	
described in this Use Case)						11)	

Table 4: Failures and Mechanisms

Remarks:

- 1. Three times
- 2. Ensures that the node is really dead
- 3. If STONITH is enabled
- 4. If STONITH is disabled
- 5. Ensures that the node is really dead
- 6. Shutdown of active resources
- 7. Triggered by file system monitoring
- 8. Detects missing locking disk
- 9. Failover to 2nd path
- 10. Requires operator interaction if no external APC device for STONITH is used
- 11. Disk locking secures SAN devices

2.4 Resource Protection

2.4.1 STONITH

The STONITH (Shoot The Other Node In The Head) mechanism is used to prevent split-brain situations. If one node can't reach its partner node anymore (i.e. if all network links used for the cluster intercommunication are down), it will try to safely remove it out of the cluster partition. It's doing that by executing a reboot or power-off operation on the partner node, by using a mechanism provided by the particular STONITH agent. For example, this mechanism can be a reboot operation via IPMI, by connecting to the remote management board of the partner node.

STONITH is an integral feature of Heartbeat 2 and is mandatory for all shared storage configurations.

2.4.2 SFEX (Shared Disk File EXclusiveness Control Program)

When Do You Need It

- You want to have an additional coverage to your applied fencing method that shared storage data partitions with local file systems cannot be accessed more than once by Heartbeat 2.
- In a situation where you have Split Brain and failed fencing but still access to the shared storage, you prevent the Administrator (because Heartbeat 2 itself won't do anything in case of failed fencing) from starting an SFEX protected resource group manually which is still used by another node.
- In a situation after a STONITH fence and after the fenced node rebooted, Heartbeat 2 usually won't be started automatically. As long as the split-brain scenario is still valid, a manual Heartbeat start would cause the cluster to start its resources, even if they are still running on the other node. SFEX prevents that critical resources (i.e. Raids and file systems), get started.

Concept

SFEX uses a partition of the shared storage as a meta data container. It contains information about which node locks which meta data index (which is logically assigned to a shared storage data partition) and blocks the access for other nodes. The lock mechanism is timestamp based.

What It Does Not

It does not hinder manual mounts of partitions even if they are configured in SFEX. The lock mechanism of SFEX does only work in a running Heartbeat 2 environment. So if Heartbeat 2 got canceled (and thereby SFEX and its timestamp mechanism, too) on node1 but the mount of a shared storage data partition persists, then node2—even with running SFEX on that node—can mount this partition.

Additional Configuration of SFEX for Heartbeat 2

Every shared storage data partition which you want to protect via SFEX has to contain the "sfex"-type primitive as first resource in its group. You can use one partition per shared storage as meta data container for SFEX. In this container you can use several metadata indexes; one for every shared storage data partition you want to protect.

2.4.3 Ping-Nodes

Ping nodes are usually used to determine the network connectivity to the User LAN. Therefore the ping nodes should be realistic points in the network, that reflect the accessibility of a cluster node by end users. For example, this can be the user LAN gateway, NTP or DNS servers.

If all ping nodes are not reachable by a cluster node (i.e., in case of a network failure), appropriate location rules make sure, that resources are moved to the other cluster node. If both nodes are losing the network connectivity, the controlled resources can't run on any node.

2.4.4 Failcount Checks

Failcount checks prevent resources from restarting indefinitely. They are started n-times before they are migrated to the second node. If they also fail on the second node n-times, they are prevented from running anywhere in the cluster. This is a useful protection for unwanted restart loops, such as those caused by application configuration errors.

In the described use cases, we don't use the Heartbeat resource failure stickiness functionality. Instead, we are checking the fail count attributes directly, using location rules.

2.5 Prerequisites

The described setup has some hardware and software prerequisites for the technical infrastructure.

The table below describes the minimal requirements needed in order to set up a HA-cluster as described with this use case.

Hardware components					
Prerequisite	Description				
 Two X86_64 based servers (19") 16 GB RAM Two CPUs (AMD or Intel, 64 bit) Remote Service Board with IPMI support Two HBAs, Four SAN FC Ports Four Network ports, Gigabit Ethernet Two internal hard drives (36 GB), configured as internal Raid-1 Redundant power supplies Redundant fans 	Modern x86-based industry servers with AMD or Intel 64 bit processors; Although the cluster offers high availability across two servers, one single server should already have the maximum possible availability using certain redundant devices.				
Ethernet infrastructure Two Gigabit Ethernet Switches Cat 5/7 cables	Ethernet infrastructure without any single point of failure				
 SAN Storage infrastructure Two Storage controllers Two Fibre Channel SAN switches LC fiber optic cables 	SAN storage infrastructure without any single point of failure				
Power infrastructure; two independent power lines	Power infrastructure without any single point of failure				
Redundant physical infrastructure; one server room (single site cluster) or two server rooms (split site cluster), two 19" racks	In order to avoid administrative mistakes, it is highly recommended to install the servers in two independent 19" racks				

Table 5: Hardware Components

Software components					
Prerequisite	Description				
SUSE Linux Enterprise Server 10 Service Pack 2	Operating system				
Heartbeat 2 Novell Cluster Tools	Set of tools, providing ClusterService.sh, clusterstate.pl, showscores.sh, linkstate.sh, list_failcounts.sh and reset_failcounts.sh; See appendix for a download link				
SFEX 1.3	SFEX disk locking suite, containing the tools and resource agents needed for the exclusive disk locking; SFEX is part of the cluster tools package and available via download, see appendix for more information.				

Table 6: Software Components

3 Implementation Cluster 1 "Enqueue Replication"

This chapter describes the implementation of the Heartbeat cluster in use case 1. For a supported installation, you should also explore the SAP Notes and Novell Support Knowledgebase Documents for further information (including updated information released after this white paper).

Information from SAP—The SAP Notes

The general view of the installation of SAP on Linux is described in the SAP Note <a href="https://example.com/research-sap-notes-sap-no

Information from Novell—The TIDs

Novell provides Support Knowledgebase Documents (TIDs) via the search engine http://www.novell.com/support/search.do, where you can search either by TID or keywords.

In this chapter we assume a normal installation "from scratch" at the software level of SUSE Linux Enterprise Server 10 SP2. If you want to install your SAP system on a system running SUSE Linux Enterprise Server 10 GA or SUSE Linux Enterprise Server 10 SP1, you should first update your system to SUSE Linux Enterprise Server 10 SP2. Please read the Novell Support TID 7000387 article and the README file (section 5), which can be found on the first installation disc.

3.1 OS Installation

3.1.1 Prerequisites for the OS Installation

For the network installation procedure, we define these prerequisites:

- Install media SUSE Linux Enterprise Server 10 SP2 (either installation server or DVD media). We use the x86 64 version for AMD64 and Intel EM64T systems.
- Update repository to get the newest packages. While SUSE Linux Enterprise Server 10 SP2 provides
 Heartbeat 2.1.3, the update stream already includes Heartbeat 2.1.4 with enhancements and bug
 fixes. For your update repository, you could either use a local mirror (SMT) or the Novell update
 repository. You need to register to receive the updates.
- To configure bonding, we need at least four network interfaces.

3.1.2 Various Installation Sources for Installation of SUSE Linux Enterprise Server 10 SP2

SUSE Linux Enterprise Server 10 supports many installation source types:

- PXE, DHCP, DNS, NFS, HTTP, DVD
- PXE configuration
- DVD based installation
- Network based installation

3.1.3 Installation Steps

Pre-YaST Boot Screen

This installation uses a local available DVD image or media inserted in the physical or virtual DVD drive of the target system.

If the system boots from the inserted standard installation media of SUSE Linux Enterprise Server 10 SP2, it should show the following screen:

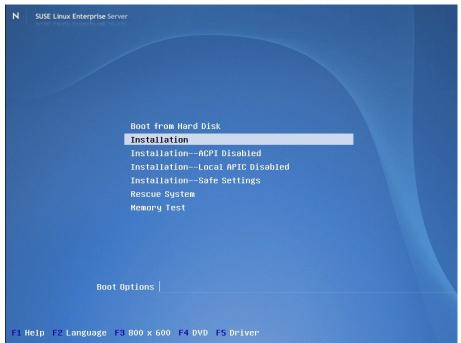


Illustration 11: Bootscreen

You should adjust the language (F2) to "English", the resolution (F3) to a value matching your monitor (physical hardware or virtual console). Use the driver option (F5) only if you need to use an optional driver update disk.

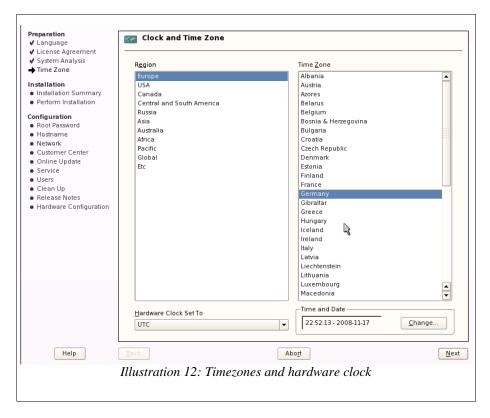
Select "Installation" from the list. You can provide additional boot options. Whether or not you need such options depends on:

- the used hardware
- the selected way to install the system (for example network installation)

For normal installations, no more steps will be necessary until the installation system has booted and started YaST.

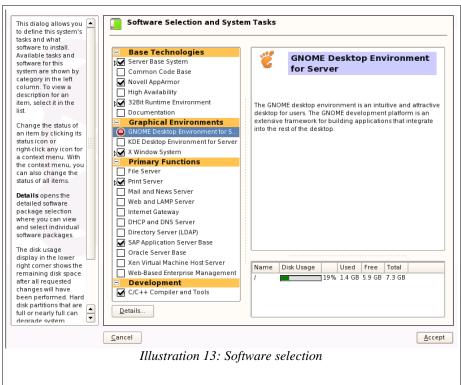
First Installation Settings

- 1. The SAP Notes recommend installing Linux using English as the main system language. Select "English US" from the list on the Language screen.
- 2. The license agreement will be shown in the selected language. You will have to accept this agreement to proceed.
- 3. YaST then asks for the installation type. Select "New Installation" as the installation type.
- 4. Define the clock settings. You have to specify the region and the time zone, and you might have to adjust the time and date. In our use case, we used Europe as the region and Germany as the time zone, and we set the hardware clock to UTC.



Software Selection and Disk Partitioning

1. In the next step, select the software to be installed. We recommend that you install as little software as needed. We de-selected the "GNOME Desktop Environment," because we planned to run the target servers in runlevel 3 and to not use local GNOME sessions.



There is some software that SAP recommends you to install:

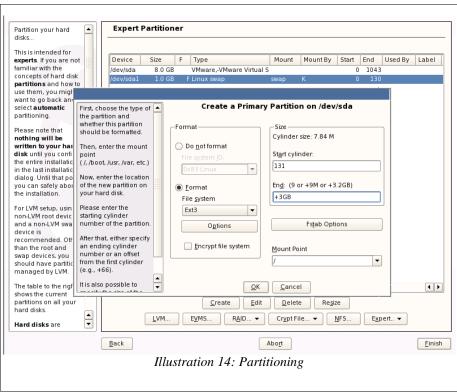
- The pattern "SAP Application Server Base"
- The pattern "C/C++ Compiler and Tools." Even if the installation of this pattern should be done as a general rule, we must install the packages if we need to install an Oracle database (as part of the use case in this white paper).
- In our use case (x86 64 hardware) we select the package glibc-devel-32bit.

The heartbeat packages will be installed later.

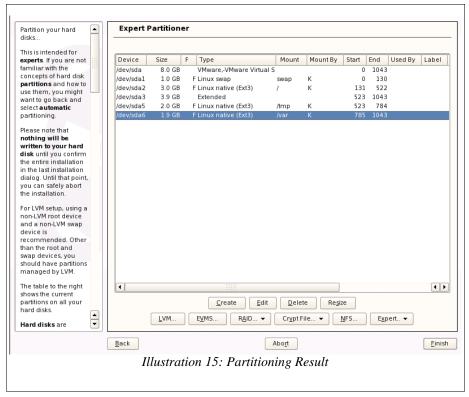
- 1. Change the keyboard definition to a keymap matching your keyboard hardware. In our use case we changed from the US keyboard layout to the German keyboard key bindings.
- Change partitioning to fit your needs depending on administration and operational decisions and standards. We used the following setup:
- Swap space two times of the size of the RAM size
- / (root) partition of 3GB and ext3
- Additional extended partition
- /tmp (temporary) partition of 2GB and ext3
- /var (variable data) partition of 2GB and ext3

During the installation, do not partition the shared disk. Only the system disks are handled here. You can change the partitions with the following dialog steps:

- Start the partitioning dialog by clicking "Partitioning" in the "Installation Settings" overview.
- Select "Custom Partitioning (for experts)" in the "Preparing Hard Disk: Step 1".
- While the swap partition is the first one you have to delete all other partitions to increase the swap space to fit the size of 2xRAM. Select a partition in the list and press the "Delete" button on the bottom of the dialog page.
- To create new partitions click "Create." After selecting "primary" or extended partition" the create dialog appears.

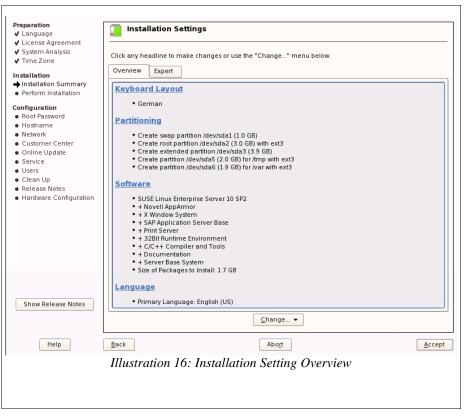


- For the use case we format all file systems on the "system disks" as ext3. Maybe you want to tune the file system creation and mount options. You have to define the partition end (also allowed to be specified as a partition size) and of course the mount point.
- Work through the above partition list to create all partitions used in our use case. The resulting
 partition definition is shown in the the next screen shot.



The Installation Itself

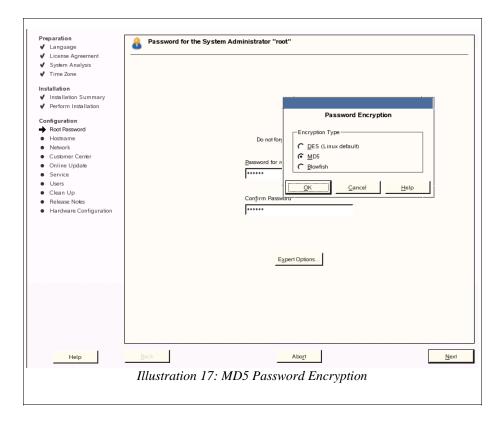
1. The last task before we can start the installation of the target system is to double check if all settings are correct in the "Installation Settings" overview.



- 2. Click on "Accept" to end the installation settings phase. There is one more pop up before the partitioning, file system creation and package installation begin.
- 3. Start the installation process. YaST runs automatically through the steps
- Creating partitions and file systems
- Installing packages
- Configuration of the installed software
- Reboot of the target system

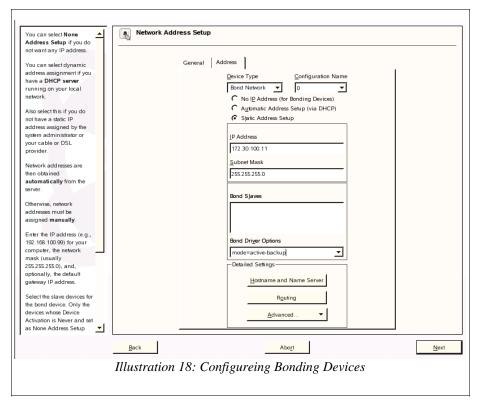
Steps after the System Installation Phase

- 1. After YaST has finished these steps some additional interactions are needed.
- Set the root users password. Use the "Expert Options" button to adjust the password encryption. SAP
 recommends to use the MD5 password encryption instead of the default Blowfish encryption. One of
 the above mentioned SAP notes explains why this is needed.



- 3. Set the name and domain of the target system. Deselect "Change Hostname via DHCP" in this step.

 Later we need to check, that the command "hostname" only reports the short hostname and not the complete full qualified host name (SAP recommendation, but should fit normal installations without any changes). "hostname -f" reports the full qualified hostname.
- 4. In the Network Configuration Dialog "Switch the firewall to be disabled" (You can define firewall rules for clusters, but this is an advanced task and not discussed in this paper). We do not need Ipv6 Setup in this use case.
- 5. Configure all network interface NOT to use fixed or dynamic IP addresses. This let us use these interface for the binding configuration. To change a interface in the list use the edit dialog and switch to the option "No IP address (for bonding interfaces)".
- 6. To configure the bonding interfaces we have to add two new interfaces using the add dialog in the network interface list.
- Select "Manual Network Card Configuration" if not already selected. In the section "Network
 Configuration" use the "Device Type" "Bond Network" and the "Configuration Name" 0 (1 for the second bond).
- 8. On the second dialog page of the add dialog, we need to select the bonding interface to be configured, we need to setup fix IP addresses for the cluster and we need to select the correct slaves (interfaces assigned to the bond).



9. Bonding driver options are set to "mode=active-backup", which implements a fallback scenario. The bonding slaves and networking will be configured later. At this point of time we only can setup the IP addresses of the bonding interfaces. We need to remove any available configuration, which is assigned to one of the bonding slave interfaces.

After the setup of all interfaces we have six interfaces:

- bond0 (Bond Network) with IP address 172.30.100.11/24
- bond1 (Bond Network) with IP address 172.30.101.11/24
- eth0 (configured for bond)
- eth1 (configured for bond)
- eth2 (configured for bond)
- eth3 (configured for bond)

We will have to change the interface names of eth0..eth3 later to ensure the correct bonding save assignment.

- We skip the Internet connection test, because we do not have any access from our SAP system to the Internet.
- We skip the setup of CA and LDAP for now. This means we do not change any settings on this dialog.If your use case includes either Cas or LDAP you are free to setup this services now.
- 3. For the normal system users we use local users (/etc/passwd).
- 4. Create the appropriate user accounts and groups. The accounts needed for SAP and Oracle will be created later
- 5. Wait for YaST finishing the system configuration ("Setup linker cache...")

- 6. Skip the graphical configuration—we do not need Xorg to be configured to run locally on the SAP cluster nodes.
- 7. Check the release notes.
- 8. You could proudly accept YaSTs congratulations, be happy and select "Disable ZMD Service". Leave "Clone This System for AutoYaST selected. We will use the created AutoYaST control file later.
- YaST terminates and the system should show you a simple graphical login. We will change to normal test console (runlevel 3) later.

Administration after the Completed Installation and System Setup

- 1. Log in as user root with your password provided in one of the steps above.
- 2. To change the system to run in textmode (runlevel 3) you can use either YaST or edit the inittab directly. Edit the file /etc/inittab and change the entry with id "id" and action "initdefault". Change the default runlevel from 5 to 3. The resulting line should be: id:3:initdefault:
- 3. To change the runlevel of the system now, you could either run "init 3" or you can reboot to try, if the system comes up with runlevel 3 after a system startup.
- To setup helpful names for the bonding slave interfaces we edit the file /etc/udev/rules.d/30net persistent names.rules.

We change the interfaces names in the following order:

```
eth0 \rightarrow ul0 ("user lan" slave 0)
eth1 \rightarrow ul1 ("user lan" slave 1)
eth2 \rightarrow cl0 ("cluster lan" slave 0)
eth3 \rightarrow cl1 ("cluster lan" slave 1)
```

5. Of course this change does not show any effect until there are new kernel events for network interfaces. Again, we have more than one way to activate our changes: First, we could reboot the system. During the reboot, the detected network interfaces will create the needed kernel events and this will trigger udev to create the needed network devices (ul0..cl1). A shorter and smarter procedure is to unload the matching kernel module and to reload it. In our use case the kernel module e1000 handles all four network interfaces:

rmmod e1000

modprobe e1000

You should now have the network interfaces ul0..cl1 instead of eth0..eth3.

- 6. After changing the network interface names of the native network interfaces, we need to configure the assignment between the native and the bonding devices.
- 7. We change to the directory /etc/sysconfig/network and change the configuration of the bonding interfaces bond0 and bond1. The configuration of these devices are stored in the files ifcfg-bond0 and ifcfg-bond1.

Add the following lines to ifcfg-bond0

BONDING_SLAVE_0=ul0

BONDING_SLAVE_1=ul1

Add the following lines to ifcfg-bond1

BONDING_SLAVE_0=cl0

BONDING_SLAVE_1=cl1

- 8. Now we can restart the network using the command rcnetwork restart
- 9. During the network start you should see messages like:

bond0 enslaving interfaces: ul0 ul1

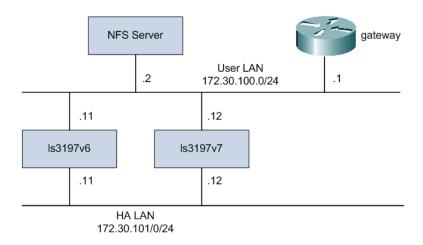


Illustration 19: Network Topology (Layer 3)

bond0 IP address: 172.30.100.11/24 as bonding master

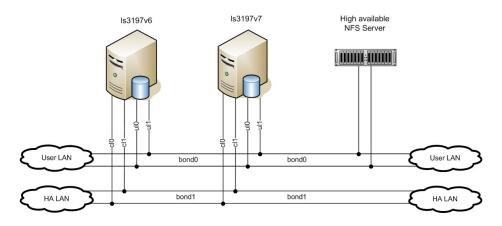


Illustration 20: Physical network topology (Layer 2)

- 10. We proceed to configure the systems to use the same system time by using a NTPD server. For that task, you can use yast ntp-client
- 11. Reduce the services started at system boot time. You can use YaST runlevel for that task. Your needs and operating procedures will determine which services are needed and which other services should not be started.

Proceed an Online Update

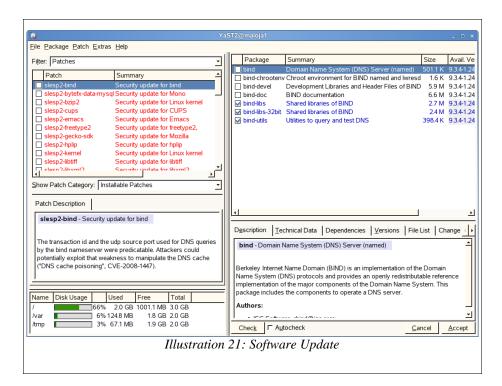
For the online update of your systems, you can configure your systems to contact the Novell update server directly. You have to register the systems for that step.

An other possibility is to use an SMT (or yup) mirror to fetch the updates from the Novell update server and to provide these updates inside you data center. In that scenario only the mirror system needs to access the Internet, which might match your security policies more closely.

The use case in this white paper uses an SMT (or yup) mirror.

On the target system you need to run through the following steps:

- 1. Start YaST and select "Installation Source"
- 2. Add a new installation source. We used the URL-based way to specify the source).
- 3. Provide the complete URL of the SMT cache. We used an http-based repository.
- 4. YaST will add your mirror to the list of "Configured Software Catalogs"
- 5. In the main menu of YaST select "Online Update"
- 6. YaST detects all needed patches, already available on the mirror cache
- We have select all needed patches (all patches with higher version numbers) to get all patches for the target



- 8. Click "Accept to start the update
- 9. YaST downloads all selected patches and installs the packages

Installing the Heartbeat Software Packages

- 1. In the YaST main menu, select "Software Management"
- 2. In the select area, enter the search word "heartbeat"
- 3. On the right side, YaST shows all packages matching this search string
- 4. Select the following packages (YaST will automatically add some more packages)
- heartbeat
- heartbeat-cmpi
- heartbeat-Idirectord
- heartbeat-pils
- heartbeat-stonith
 - 1. Click "Accept" to start the installation
 - 2. YaST will prompt you to install of some additional packages like "openhp"
 - 3. After committing the changes, YaST installs the manually and automatically selected packages
 - 4. As of the publication date of the white paper, you should get the heartbeat packages in the version 2.1.4 (SP2 was at level 2.1.3).

You can either repeat the manual installation for the second node or speed up some of the tasks by using the AutoYaST control file stored on the first node.

3.2 I/O Stack

Before the integration of the I/O resources in the cluster, all I/O components have to be configured outside of the cluster. This is necessary for the SAP installation and the first SAP tests.

3.2.1 NFS Server Preconfiguration

Make sure to have a fast HA NFS server in your network, which is connected with at least Gigabit Ethernet. Also, make sure that the network infrastructure to this NFS server is redundant.

This setup uses the NFS server with the hostname "nfshost" and the IP address 172.30.100.105. Make sure to enter this hostname either in your (redundant) DNS servers or in the /etc/hosts file on both nodes.

3.2.2 SAN and Multipath I/O Preconfiguration

For SAN and multipath I/O make sure that you see the devices for all paths of all LUNs in the /dev/disk-by-name directory. Also make sure that the command "multipath -l" lists all multipath devices (SAN LUNs) with two active paths.

We recommend that you modify the failback time to a re-initiated path to a value >0. This setting reduces the chance to run into I/O errors if a single SAN path starts to frequently go up and down in a very short time (path flapping).

This setting can be modified in the multipath configuration file /etc/multipath.conf. The parameter name is "failback <in seconds>"

3.2.3 MD RAID Preconfiguration

Cluster controlled MD devices should never be assembled by the OS during boot. Make sure to turn off the automatic assembly of MD devices using the command

chkconfig boot.md off

Furthermore, it is necessary to have an empty mdadm configuration file. Edit the file /etc/mdadm.conf and enter the following content.

```
--- SNIP ---
# Never add any devices to this file
# Cluster mdadm configuration files can be found
# in the directory /clusterconf/<sapinstance>/mdadm.conf
#
# Always make sure that the bood.md service is disabled
# chkconfig boot.md off
#
# MD-Devices, that are not under cluster control are stored
# in the file /etc/mdadm.conf.localdevices
#
# The file /etc/mdadm.conf.localdevices is used by the boot
# script /etc/rc.d/boot.non-cluster-md
#
--- SNAP ---
```

It is still possible to use local MD devices. These can be configured in the file /etc/mdadm.conf.localdevices, which uses the same syntax as the /etc/mdadm.conf. The cluster tools RPM package contains a new initscript called boot.md-localdevices. Copy this file to the /etc/init.d directory and enable it using the command

chkconfig boot.md-localdevices on

3.2.4 LVM Preconfiguration

The Linux Volume Manager automatically tries to find volume groups and logical volumes on all devices in /dev. This can be dangerous, especially if MD devices with a RAID header prior to version 1.1 are used. Since the headers resist at the end of a MD device, the beginning of a MD block device is identical to the beginning of a multipath device. This may result in data corruption.

To avoid this, make sure that you adjust the LVM filter in the file /etc/lvm/lvm.conf to something like this.

```
filter = [ "a|/dev/sda[1-4]|", "a|/dev/md.*|", "r|/dev/.*|"]
```

This filter avoids scanning for VGs in /dev/disk* directories. If you are using VGs for local file systems on your internal hard drives, make sure to add the local devices to this filter (a|/dev/<my_device>).

3.2.5 ext3 Preconfiguration

Ext3 supports online resizing of file systems only if these file systems are created with some special parameters. Use the command "mkfs.ext3" with the following syntax:

```
mkfs.ext3 /dev/<device> -o resize_inode -E resize=<max-online-
resize>
```

<max-online-resize> specifies the maximum file system size (after resizing) in number of blocks. Omitting this option would cause a default of a maximum file system size of 1,024 times of the original file system size.

3.3 SAP Installation

3.3.1 SAP Architecture

Working along the SAP documentation is strongly recommended:

SAP Installation Guide (here: "SAP NetWeaver 7.0 SR3 ABAP+Java on Linux: SAP MaxDB")

http://service.sap.com/instguidesNW70

SAP Technical Infrastructure Guide

https://www.sdn.sap.com/irj/sdn/ha

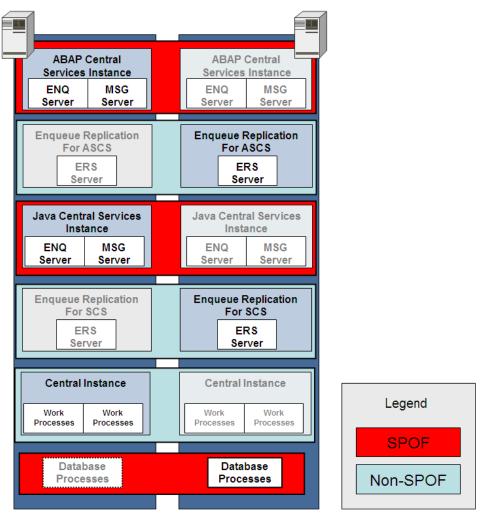


Illustration 22: SAP Architecture for Use Case 01

For use case 01, the following media have been chosen:

Name	Short Name	Media No
MaxDB RDBMS 7.6.03 Build 09 - Linux on x86_64	MaxDB	51033492
NW 7.0 SR3 Installation Export	Export	51033493
BS2005 SR3 Installation Master Linux on x86_64	InstMaster	51033511
NW 7.0 SR3 SP14 Java based SW Comp.	Java	51033513
NW 7.0 SR3 UC-Kernel 7.00 Linux on x86_64	Kernel	51033508

Following values during the installation have been chosen:

Name	Short Name	Value
SAP Product		NetWeaver 7.0 SR3
WebAS Type		Double Stack (ABAP + Java)

Database	DB	MaxDB 7.6 ("ADA")
SAP System ID	SID	HB2
ABAP Central Services Instance	ASCS	ASCS00
Java Central Services Instance	SCS	SCS01
Central Instance/Primary App. Server	CI/PAS	DVEBMGS02
ABAP Enqueue Replication Instance	ERS	ERS10
Java Enqueue Replication Instance	ERS	ERS11

3.3.2 Virtual IP Address Configuration

Usually SAP NetWeaver is installed by the graphical installation tool sapinst. Before you start the installation, create a concept of which IP addresses and hostnames you want to use during the SAP installation. Each node needs at first a static IP address and a related hostname. This address or hostname is also called the physical IP address or hostname. Each group of database and SAP instances you plan to create later needs another virtual IP address and hostname. These virtual addresses must not be configured on the operating system level, because they are under control of Heartbeat. Those addresses and hostnames are called virtual IP addresses or hostnames.

Local dialog instances, which are not part of the cluster, use a virtual hostname that is an alias for the physical hostname. This is so those SAP instances do not fail over by Heartbeat.

Do not relate the virtual hostname to the physical hostnames. After a switch over this could confuse people when accessing the systems. Like:

- physical hostname = node1
- virtual hostname = sapnode1

It is better to use functional names like:

- physical hostname = node1
- virtual hostname = sap<sid>pas (where "pas" stands for "primary application server")

This is the virtual IP address and hostname configuration for HB2:

Instance	Hostname	IP
ASCS00	ascshost	172.30.100.101
SCS01	jscshost	172.30.100.102
MaxDB	dbhost	172.30.100.103
DVEBMGS02	cihost	172.30.100.104
ERS10	ers10host	-
ERS11	ers11host	-

The enqueue replication instances do not need IP addresses, because nothing establishes a connection to them. The virtual hostname is only used to start the instances manually via the sapstart command and to distinguish their profile names from physical hostnames.

Edit /etc/hosts on both nodes and add the virtual hostnames and their addresses. Also add any other cluster relevant hostname or address (eg. the physical hostnames or addresses of the nodes) to /etc/hosts so that the DNS server is not a SPOF anymore.

3.3.3 SAP File Systems

The file systems for our scenario have to be prepared before installing SAP NetWeaver.

File systems have to be set up locally (separately on every node), on a shared storage and on a HA NFS server.

Local File Systems

Create the following directories locally:

Directory	Size (GB)	Owner:Group
/usr/sap	0.5	root:sapsys
/usr/sap/HB2	3	hb2adm:sapsys
/usr/sap/HB2/ERS10	2	hb2adm:sapsys
/usr/sap/HB2/ERS11	2	hb2adm:sapsys

File systems for ERS instances have to be set up locally on every node because of the later master/slave mechanism of the SAPInstance resource agent. This mechanism starts a slave resource (ERS instance) simultaneously on both nodes before it promotes on one node the resource to master (ASCS/SCS instance).

Shared Storage File Systems

The file systems from shared storage are set on top of a RAID 1 mirrored device (md) to achieve advantages of host-based mirroring.

Two LUNs (possible: each from a different storage) are used for one md device. So if one disk array/LUN fails on one storage, the content still remains on the other storage.

To do a proper host-based mirroring setup, it is important to be aware of the I/O stack and its layers (see 2.2.4.5). Here is an example with the file system for the directory of the SAP central instance:

	I/O stack		
7	File system (ext3) mount point	/usr/sap/HB2/DVEBMGS02	
6	logical volume	lv_dvebmgs02	
5	volume group	vg_ci	
4	md (raid 1)> physical volume	/dev/md0	
3	multipath device	/dev/dm-0	/dev/dm-1
2	HBA raw device	/dev/sdc, /dev/sdd	/dev/sde, /dev/sdf
1	SAN LUN	LUN A	LUN B

Examples for md Configuration

Create md devices:

```
mdadm --create /dev/md0 --raid-devices=2 --level=1
--metadata=1.2 /dev/sdb5 /dev/sdc5
```

Create the mdadm.conf and put it to /clusterconf/<SID>/:

```
ARRAY /dev/md0 UUID=bc1bda22:a234b979:6a3f064d:4fc679bb name=md_HB2_0

ARRAY /dev/md1 UUID=39b2f064:c700ae63:256cd6cb:4cd0486e name=md_HB2_1

ARRAY /dev/md2 UUID=0b3393b2:7613d414:0d039263:a1895ba3 name=md_HB2_2

ARRAY /dev/md3 UUID=0d0e7369:240d7ec5:da8e8597:0e22a7ae name=md_HB2_3

ARRAY /dev/md4 UUID=1a3c52d6:1805412f:a50ad794:0135c33a name=md_HB2_4
```

You can manually start and stop md devices like this:

```
for DEVICE in /dev/md0 /dev/md1 /dev/md2 /dev/md3 /dev/md4; do
mdadm --assemble "${DEVICE}"
--config=/clusterconf/HB2/mdadm.conf; done;

for DEVICE in /dev/md0 /dev/md1 /dev/md2 /dev/md3 /dev/md4; do
mdadm --stop "${DEVICE}"; done;
```

For every mount point, a logical volume in a separate volume group is used. Create following directories on shared storage mirrored devices:

Volume Group	Logical Volume	Directory	Size (GB)	Owner:Group
vg_ci	lv_dvebmgs02	/usr/sap/HB2/DVEBMGS02	4	hb2adm:sapsys
vg_db_sapdb	lv_sapdb	/sapdb	2	sdb:sdba
vg_db_sapdata	lv_sapdata	/sapdb/HB2/sapdata	28	sdb:sdba
vg_db_saplog	lv_saplog	/sapdb/HB2/saplog	8	sdb:sdba

NFS Mounted File Systems

Other file systems come from NFS. Make sure that you have a HA NFS server and permanently provide these files systems:

Directory	Size (GB)	Mount Options
/sapmnt/HB2	3	hard,intr,wsize=32768,rsize=32768
/usr/sap/HB2/ASCS00	2	hard,intr,wsize=32768,rsize=32768

Before You Start with the SAP Installation

Before you install SAP NetWeaver, mount all the file systems. Be aware of the overmount-effect: don't mount eg. /sapdb/HB2/sapdata before you mount /sapdb.

Beware activating mirrored devices on more than one node. If a mirrored device is already active on one node and it will also been assembled on the other, it will probably be destroyed and data will be lost.

3.3.4 SAP Installation

When starting the SAP installation tool sapinst you always need to specify the virtual hostname.

sapinst SAPINST USE HOSTNAME=<virtual hostname>

There are only a few steps of the SAP installation shown in this document. You should use the SAP Installation Guide (see 3.3.1) as a reference.

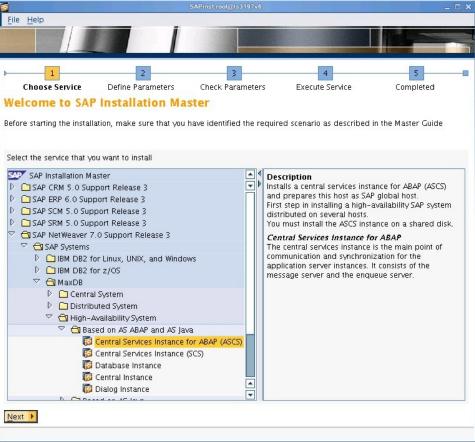


Illustration 23: SAP Installation Master

Before you install, make sure that you have a Solution Manager Key for your SAP installation. See SAP Note 805390.

For all SAP instances and database instances that you install, choose either the installation options "Distributed System" or "High-Availability System."

Install in suggested order: ASCS -> SCS -> Database Instance -> Central Instance

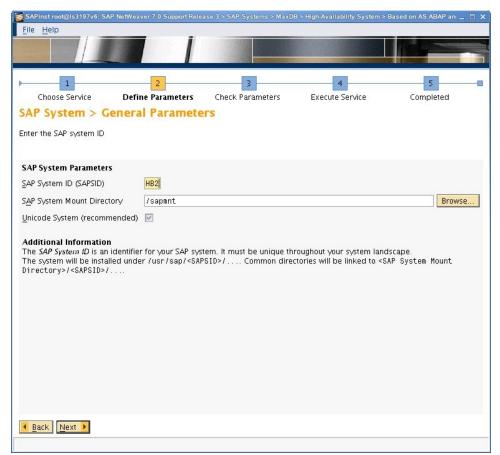


Illustration 24: SAP System General Parameters

ASCS—SID and SAP Mount Directory

For the system ID, you can choose any string containing three alphanumeric characters (there are some exceptions).

We recommend that you leave /sapmnt as default SAP Mount Directory.

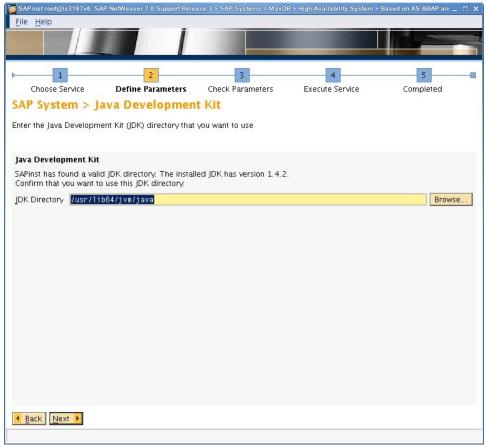


Illustration 25: SAP System - Java Development Kit

Database Instance—Java Development Kit Directory

SUSE Linux Enterprise Server 10 SP2 provides the IBM JDK 1.4.2 SR10. /usr/lib64/jvm/java is the default path to it.

You can verify if you have the correct versions with:

The output should look like this:

Note that SR11 of the IBM JDK is not supported by SAP. See SAP Note 1172419.

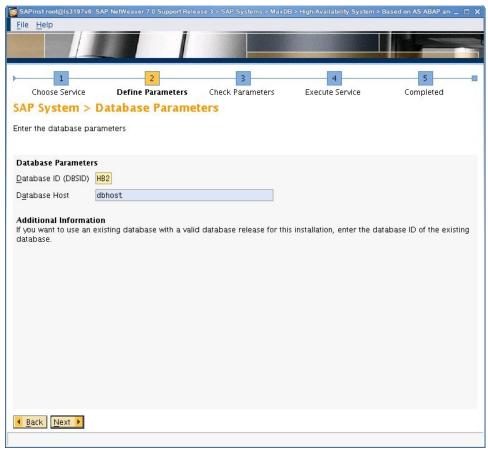


Illustration 26: SAP System - Database Parameters

Database Instance—DBSID and Database Host

We recommend that you choose the same system ID for the database as you chose for the SAP system.

You can verify here that the database will be installed with the correct virtual hostname.

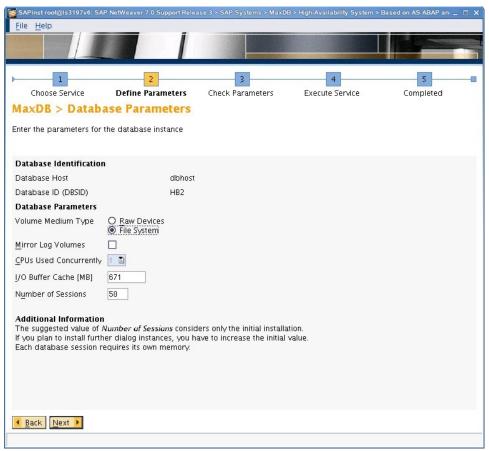


Illustration 27: MaxDB - Database Parameters

Database Instance—Database Parameters

For Volume Medium Type, choose "File System."

The caching and the amount of sessions is related to your system hardware. sapinst will calculate values you can operate with.

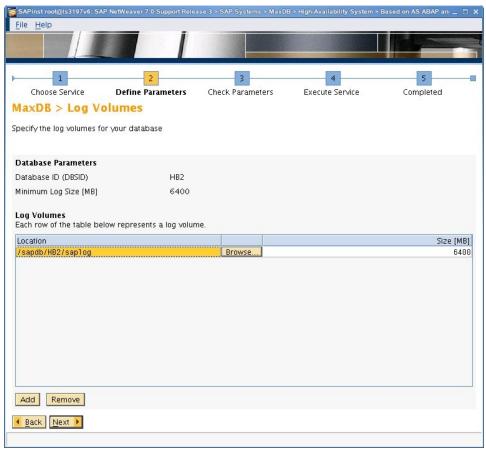


Illustration 28: MaxDB - Log Volumes

Database Instance—Log Volumes

Here, you can choose the directory where you mounted an md device.

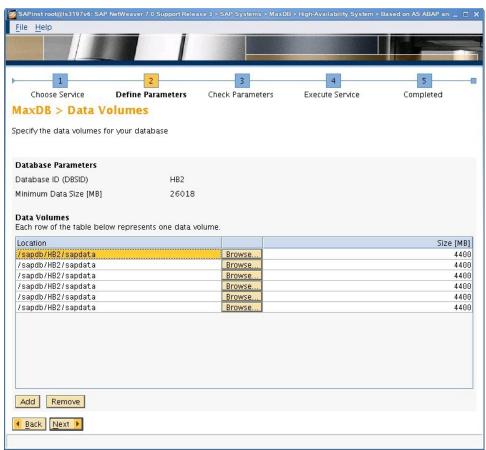


Illustration 29: MaxDB - Data Voluimes

Database Instance—Data Volumes

Here, you can choose the directory where you mounted an md device.

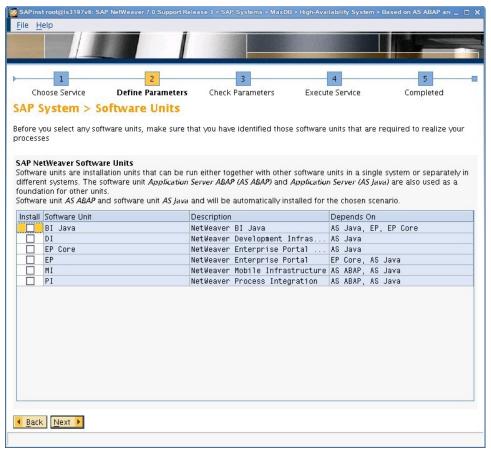


Illustration 30: SAP System - Softwaree Units

Central Instance—Software Units

Here, you can choose your desired software units. In our setup we only installed the WebAS ABAP + WebAS Java with no additional software units.

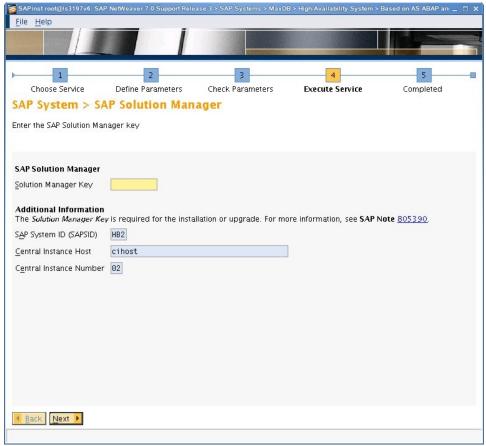


Illustration 31: SAP System - SAP Solution Manager

Central Instance—Solution Manager Key

See SAP Note 805390 for details.

3.3.5 SAP Installation Post-processing

Users, Groups and Home Directories

Create users and groups on the second node as they were created by the SAP installation on the first node. Use the same user ID and group ID.

Example /etc/passwd snippet:

```
smdadm:x:1003:1001:SMD Agent user:/home/smdadm:/bin/csh
hb2adm:x:1004:1001:SAP System Administrator:/home/hb2adm:/bin/csh
sdb:x:1005:1004:Database Software Owner:/home/sdb:/bin/csh
sqdhb2:x:1006:1001:Owner of Database Instance
HB2:/home/sqdhb2:/bin/csh
```

Example /etc/group snippet:

```
sapinst:!:1000:root,smdadm,hb2adm
sapsys:!:1001:
sdba:!:1004:sqdhb2
```

Ensure that the same user login profiles for the <sid>adm user are on all nodes. You can do so by copying the / home/<sid>adm directory to every node or provide it via NFS.

Depending on the Installation Master CD that was used for the SAP installation, the logon profiles for the SAP administrator user (<sid>adm) and the database administrator user might be different. In older and non-HA installations the user logon profiles look similar to this one: .sapenv_hostname.csh

Using the hostname in the user login profiles is a problem in an HA environment. By default the profiles .login, .profile and .cshrc will search for two types of user login profiles: first for the one including the local hostname (e.g. .dbenv_hostname.csh) and then for a version without the hostname included. Latest versions of the InstMaster CDs will install both versions of the user login profiles. This might lead to some confusion for the administrator, regarding which version is used in which case. We recommend removing all user login profiles that include a hostname in the filename. Do this for both users: the SAP administrator <sid>adm and also for the database administrator user.

These are the user login profiles needed to run SAP in the cluster:

```
.sapsrc.sh
.sapsrc.csh
.sapenv.sh
.sapenv.csh
.profile
.login
.j2eeenv.sh
.j2eeenv.csh
.dbenv.sh
.dbenv.csh
```

Synchronizing Files and Directories

Copy the /etc/services or its values that were adjusted by the sapinst (see SAP related entries at the end of the file) to all nodes.

There are other directories within the SAP file system that have to be configured. These directories belong to specific SAP services, so their configurations depend on the particular SAP landscape. To set up systems quickly in no greater context or SAP landscape, it's sufficient to just copy them to the other node.

If you choose MaxDB as the database, the files and directories will have to be synchonized too. Copy the file /etc/opt/sdb and the directory structure /usr/spool/sql to the other node.

Make the directories (with their content) /sapdb/programs/lib and /sapdb/programs/runtime available even if the file system /sapdb is not mounted. To do so, mount /sapdb, copy the directories to a temporary directory, and unmount /sapdb and copy them locally to /sapdb/programs/lib and /sapdb/programs/runtime. Do so on every node.

Operating System

sapinst will create a script /etc/rc.d/sapinit and a configuration file /usr/sap/sapservices. Both are not needed if you use the SAPInstance resource agent. Make sure /etc/rc.d/sapinit is not defined in a runlevel for startup of the operating system:

chkconfig sapinit off

SAP Profiles

The most important SAP profile parameter for a clustered SAP system is "<u>SAPLOCALHOST</u>." After the installation with sapinst, make sure that all SAP instance profiles contain this parameter. The value of the parameter must be the virtual hostname that you have specified during the installation.

As a general requirement the SAP parameter "es/implementation" must be set in the SAP DEFAULT.PFL to "std." See also SAP Note 941735. The SAPInstance resource agent is not able to use the AUTOMATIC RECOVERY function for systems have set this parameter to "map."

In the START profiles, the parameter "SAPSYSTEM" must be set (default since 7.00).

SAP Release-specific Post-processing

For improved SAP hardware key determination in high-availability scenarios of SPA Note 1178686.

For SAP kernel release 4.6D, follow the instructions in appendix A1 of SAP Note 1008828.

For SAP kernel release 6.40, follow the instructions of SAP Note 877795.

For SAP kernel release 6.40, update the SAP kernel to at least patch level 208.

When using a SAP kernel 6.40, please check and implement the actions from the section "Manual post-processing" from SAP Note 995116.

7.10:

SAPDatabase + J2EE ONLY=true

JAVA_HOME must be set to /usr/sap/VAP/<Inst>/exe/sapjvm_5 (parameter jstartup/vm/home).

DB_JARS must be set to DB JDBC Driver (parameter j2ee/dbdriver).

Oracle= /oracle/client/10x_64/instantclient/ojdbc14.jar

SAPDB= /sapdb/programs/runtime/jar/sapdbc.jar

Restriction: jvm 5 must always be available on the DB server node.

7.10 + DB/2:

Tivoli System Automation for Multiplatforms cannot be installed.

Before You Can Start the Cluster

An empty work directory (/usr/sap/<SID>/<Instance><Number>/work) of an SAP instance leads to a monitoring error of the SAPInstance resource agent. Every instance has to be started manually so the correct entries will be written to the work directory. After that, you can do a manual shutdown of the instances and then the cluster is ready to control them.

Remember that the virtual IP addresses for the SAP instances you want to start have to be active. You can start them manually (e.g., with the Linux command 'ip') and after shutting down the SAP instances, stop the IP addresses again.

3.3.6 Enqueue Replication Server

Follow the instructions of the official SAP Library:

http://help.sap.com/saphelp nw2004s/helpdata/en/de/cf853f11ed0617e10000000a114084/frameset.htm

Remember that you have to set up the file system of the ERS instances on every node.

3.4 Heartbeat Base Configuration

3.4.1 Heartbeat Packages

Make sure that you have the latest version of the Heartbeat 2 packages installed. The following list shows the patch level being used for the demo setup of this use case.

- heartbeat-cmpi-2.1.4-0.4
- heartbeat-pils-2.1.4-0.4
- sles-heartbeat_en-10.1-0.20
- heartbeat-ldirectord-2.1.4-0.4
- heartbeat-2.1.4-0.4
- yast2-heartbeat-2.13.13-0.3
- heartbeat-stonith-2.1.4-0.4

3.4.2 Heartbeat Autostart

There are many discussions about whether it makes sense to start Heartbeat 2 automatically during a system boot. In scenarios where processes require an automatic start of all applications after a system boot, Heartbeat 2 may be started automatically.

In all other scenarios, the automatic start of Heartbeat 2 should be disabled. If a cluster node gets fenced (rebooted by a STONITH action) during a failure situation, an automatic Heartbeat start would cause a rejoin of this node in the cluster. Depending on the cluster configuration, a failback of some resources may occur. If the failure situation appears again on this node, another fence (reboot) may happen. This could lead into a reboot loop and may also affect the availability of the clustered SAP services.

To disable the automatic start of Heartbeat 2, use the following command:

chkconfig heartbeat off

Note: Disabled automatic start of Heartbeat will cause SAP databases and instances not to start automatically after a system boot.

To start Heartbeat 2 manually type

```
/etc/init.d/heartbeat start
```

Don't forget to make all changes on both cluster nodes.

3.4.3 Heartbeat 2 Base Configuration

Heartbeat 2 uses configuration files residing in the directory /etc/ha.d. It requires two configuration files.

/etc/ha.d/ha.cf

The /etc/ha.d/ha.cf file configures all parameters for the basic cluster operation. In use case 1, we used the configuration printed below.

Configuration, Distributed to Both Nodes:

```
--- SNIP ---
# Whitepaper Demo Cluster Setup
# by FH, MG, MS
# Cluster interconnect communication settings
# user lan, unicast
ucast bond0 172.30.100.11
ucast bond0 172.30.100.12
# cluster lan, unicast
ucast bond1 172.30.101.11
ucast bond1 172.30.101.12
# Cluster uses dedicated Heartbeat 2 features (CRM)
crm true
# If the logging daemon is used, all log messages will be sent
through
# IPC to the logging daemon, which then writes them into log
# You should check the config file for logging daemon (the
default is
# /etc/logd.cf).
use_logd yes
# Cluster nodes that are allowed to join the cluster
node 1s3197v6
node 1s3197v7
# Pingd monitor, handled by Heartbeat, to monitor network connectivity
respawn root /usr/lib64/heartbeat/pingd -m 100 -d 5s -a pingd
# Nodes ping in order to check network connectivity of the User LAN
# (usually DNS servers or gateways).
# Don't add IPs of the cluster nodes here
ping 10.20.88.1
# Timeout parameters
```

```
#
        deadtime: how long-to-declare-host-dead?
#
#
#
                If you set this too low you will get the problematic
                split-brain (or cluster partition) problem.
#
                See the FAQ for how to use warntime to tune deadtime.
#
#deadtime 30
        warntime: how long before issuing "late heartbeat" warning?
#
        See the FAQ for how to use warntime to tune deadtime.
#
#
warntime 10
#
       Very first dead time (initdead)
#
        On some machines/OSes, etc. the network takes a while to come up
#
        and start working right after you've been rebooted. As a result
#
        we have a separate dead time for when things first come up.
        It should be at least twice the normal dead time.
initdead 120
#
        What UDP port to use for bcast/ucast communication?
--- SNAP ---
```

The cluster intercommunication happens on two separate network links (bond0, bond1). Both of them are are network bonds. This results in four physical links used for the cluster intercommunication.

Bond0 is connected to the user LAN. Bond0 is also used to connect SAP users and to allow the SAP instances to communicate among themselves. Furthermore, the communication between the SAP instances and databases as well as for the connection between the OS and the NFS server also happens over the user LAN interface bond0.

Bond1 is connected to the cluster LAN. This LAN is dedicated to the intercommunication of Heartbeat 2.

The cluster intercommunication is configured to use the communication method "unicast." This results in slightly different configuration files for each node. The method "multicast" can also be used. However, the network infrastructure must be multicast enabled in order to support this communication type. We do not recommend to using "broadcast."

In order to use the full functionality of Heartbeat 2, the option "crm on" must be set. If this option is disabled, Heartbeat 2 behaves like Heartbeat version 1.

Ping nodes are used to determine the availability of a network. This feature is not intended to replace checks of the interface status. In fact, it offers a way for a cluster node to determine its availability within a network. In the described configuration, we want to determine the availability of a cluster node in the user LAN. If the connection to the user LAN gets interrupted, or if users can't access a cluster node anymore (i.e. in case of a gateway failure), all resources should be failed over to the second node. If this node also looses its connection to the ping nodes, all resources are shut down. This makes sense, since it implies that users can't connect to any carried SAP service anymore.

Choose at least two different ping nodes in your network.

The node parameters specify the unique names of the both nodes in the cluster. These names have to be identical to the node hostnames (uname -n).

/etc/ha.d/authkeys

The heartbeat communication is encrypted. The encryption details are configured in the file /etc/ha.d/authkeys. The following authkeys file is used in this setup.

```
--- SNIP ---
auth 3
3 md5 ls3197v6v7
The cluster intercommunication
--- SNAP ---
```

The encryption mechanism used is MD5. The encryption key is stored in clear-text (ls3197v6v7). In order to improve the security, the authkeys file requires the file permissions 600, the owner must be root.

The authkeys file must be identical on both nodes.

3.4.4 UNIX User Hacluster

Some heartbeat processes run under the user hacluster. Also the authentification within the Heartbeat 2 GUI uses the password of the user hacluster.

The user is created automatically. However, you have to make sure to set a password for this user using the command:

```
passwd hacluster
```

If you supply an empty password, the GUI authentication also works without a password.

3.4.5 Cluster Tools

The Heartbeat 2 cluster tools provide important tools for cluster maintenance, monitoring, controlling and debugging.

The cluster tools rpm package is not part of SUSE Linux Enterprise Server 10 SP2, but is available via download (see Appendix).

3.4.6 SFEX Disk Locking

Installation Instructions

Prerequisites:

SFEX is released as a source code package in the format of a gunzip compressed tar file. SFEX is not part of SUSE Linux Enterprise Server 10. It is available via download (see 7.1).

To unpack the source package, type the following command in the Linux console window:

```
$ tar zxf sfex-1.3.tar.gz
```

The source files will uncompress to the "sf-ex-x.x" directory.

Build and Installation:

Change unpacked directory first.

```
$ cd sfex-1.3
```

Type the following command in the Linux console window:

Press Enter after each command.

```
$ ./configure
```

\$ make

\$ su

(you need root's password)

```
# make install
```

"make install" will copy the modules to /usr/lib64/heartbeat (no system directories will be touched)

NOTE: "make install" should be done on all nodes which Heartbeat would run.

3.4.7 First Heartbeat Start

After the basic configuration is finished, Heartbeat 2 can be started for the first time on both nodes using the command

```
/etc/init.d/heartbeat start
```

This will result in an output on stderr similar to this one.

```
Starting High-Availability servicesheartbeat[11088]:
2008/11/27_18:34:03 info: Version 2 support: true
heartbeat: baudrate setting must precede media
statementsheartbeat[11088]: 2008/11/27_18:34:03 WARN: Core
dumps could be lost if multiple dumps occur.
heartbeat[11088]: 2008/11/27 18:34:03 WARN: Consider setting
non-default value in /proc/sys/kernel/core pattern (or
equivalent) for maximum supportability
heartbeat[11088]: 2008/11/27_18:34:03 WARN: Consider setting /
proc/sys/kernel/core_uses_pid (or equivalent) to 1 for maximum
supportability
heartbeat[11088]: 2008/11/27_18:34:03 info: No log entry found
in ha.cf -- use logd
heartbeat[11088]: 2008/11/27 18:34:03 info: Enabling logging
heartbeat[11088]: 2008/11/27 18:34:03 info: logfile and debug
file are those specified in logd config file (default
/etc/logd.cf)
heartbeat[11088]: 2008/11/27_18:34:03 info:
*******
heartbeat[11088]: 2008/11/27_18:34:03 info: Configuration
validated. Starting heartbeat 2.1.4
```

After a couple of minutes, the cluster startup is finished and both nodes joined the cluster.

In order to verify a proper operation, call the cluster-tool /clusterconf/bin/ClusterService.sh

You may also check the logfiles /var/log/messages and start the Heartbeat 2 GUI.

Note: The Heartbeat 2 GUI is an X-Window application and therefore needs an X-communication channel. If you are logged in via ssh, you may use "ssh -X" in order to enable X forwarding.

- Checks before
- Use YaST or edit directly
- /etc/ha.d/ha.cf
- /etc/ha.d/authkeys

3.5 Heartbeat Resource Configuration

Heartbeat 2 stores all configuration data and also the cluster and resource status information in a shared configuration file, called CIB. The CIB is automatically synchronized between both cluster nodes. Its content is in XML format. The current cib can be queried using the command

There are three possible ways of entering configuration information into the CIB:

- Using the Heartbeat GUI (hb_gui)
- Using the XML interface and the Heartbeat 2 CLI tools
- Using WOW for a automated generation of the configuration

3.5.1 Cluster and Resource Configuration Using the Heartbeat GUI

The Heartbeat 2 GUI is a Heartbeat 2 configuration and monitoring application. It runs as an X-Window application either remotely on one of the both cluster nodes or locally on an Operator workstation.

It is invoked running the command

Note: If hb_gui is started on one of the both cluster nodes, the X-Window display forwarding has to be configured (i.e. \$DISPLAY, "ssh -X", etc.)

After starting the GUI, a login is required. The default user is "hacluster." The user's password is identical to the one of the corresponding UNIX user.

After logging in, the GUI displays in the left column a hierarchical tree view with the following elements:

- Nodes: Contains both cluster nodes Is3197v6 and Is3197v7, started resources on this node (unordered), the nodes and resources status as well as the ping nodes
- Resources: All configured resources, resource groups, clones and master/slave resources as well as their status
- Constraints: All order, location and colocation constraints

The column on the right shows the details of a selected resource or constraint. If the Linux-HA element is selected, it displays advanced cluster configuration details (information of the CIB not the contents of the ha.cf file).

The fully configured cluster of this demo setup looks like this:

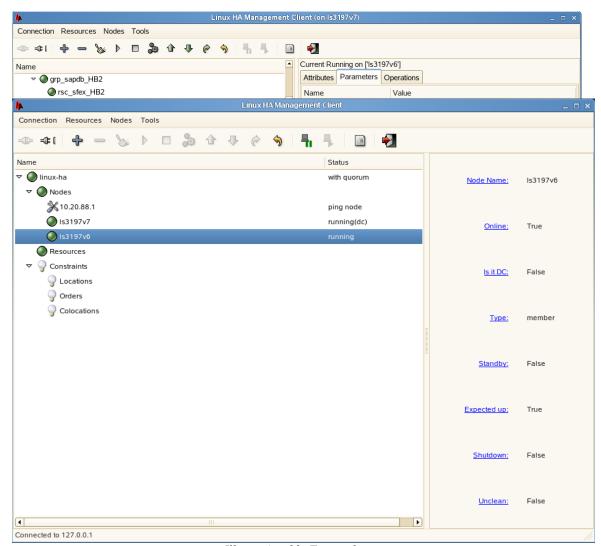


Illustration 33: Empty cluster

The following example explains how to add the resource group "grp_sapdb_HB2" with first resource "rsc_sfex_HB2."

You will start with an empty cluster, which should look similar to this screenshot.

- 1. Select the item "Add new item" in the dropdown box "Resources"
- 2. Select item type "group" and click "ok"
- 3. Enter a unique ID for this group, "grp_sapdb_HB2." The ID should always contain the SAP SID in the name, HB2 in our case. Then click "ok"
 - → The resource configuration dialog for the first resource in the group is starting up automatically

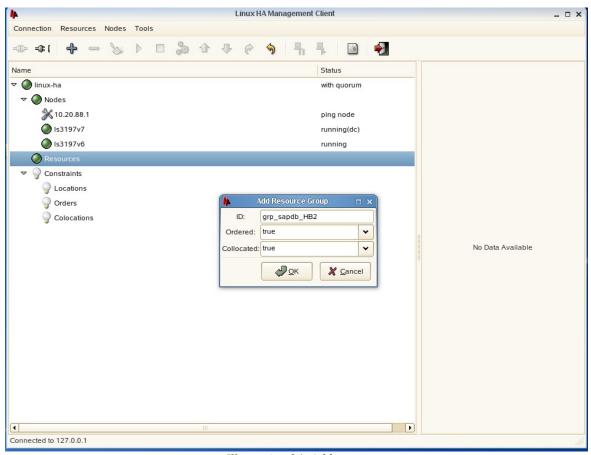


Illustration 34: Add group

- 4. The first resource in this group will be a SFEX resource, for locking the SAN LUNs. Enter the name of the resource "rsc_sfex_HB2" in the ID field.
- 5. Make sure that the group "grp_sapdb_HB" is selected in the group selection box on the left
- 6. Choose the resource agent "SFEX", which provides the service for the SFEX disk locking mechanism
- 7. In the parameters field, enter the following parameters

device: /dev/<your SFEX LUN device>

monitor_interval: 5

index: 1

lock_timeout: 20

8. Click "Add." The new group and resource will be created. You can see the new group in the tree-view of the left column.

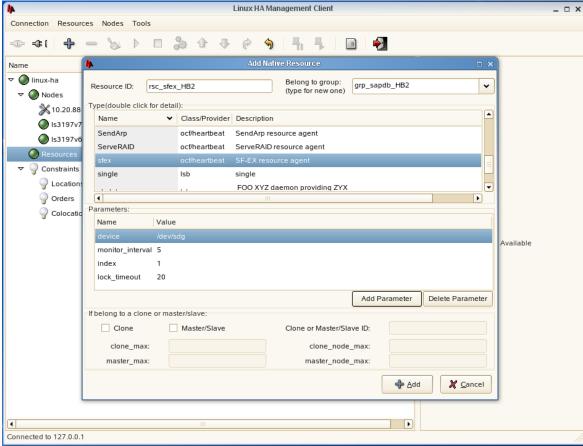


Illustration 35: Add resource

- 9. Select the new created resource
- 10. Click on "Operations" in the right column
- 11. Add the operations "monitor", "start", "stop" using operation values as shown on the screen "Add operations"
- 12. Click "apply"
- 13. Right click the group "grp_sapdb_HB" in the left column and select "Start" from the drop-down menu. This will set the resource group target role to "started." If everything is correctly configured, the SFEX resource will be started and displayed green in the GUI. If something went wrong, use the ClusterService.sh script to analyze the problem.

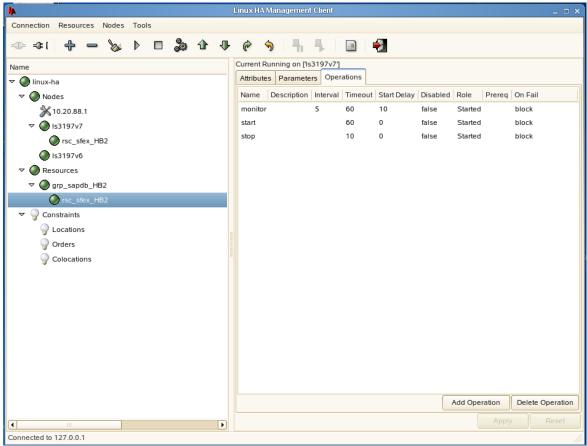


Illustration 36: Add operations

The GUI can be used to configure a whole cluster. Also constraints and the CIB Bootstrap settings can be edited.

3.5.2 Cluster and Resource Configuration Using the XML Interfaces

The resource configuration using the XML interface is accomplished via the Heartbeat 2 CLI tools. The cluster provides two tools:

- cibadmin: Administration tool for the Heartbeat 2 CIB
- crm_resource: Administration tool for the administration of cluster resources

Resources and constraints are usually configured using XML snippets. Each snippet contains the XML elements of one or more resources or constraints.

The following example shows a XML snippet for the group "grp_sapdb_HB2" and the first resource "rsc_sfex_HB." XML Snippets are usually stored as text files, with unique names.

```
<attributes>
                <nvpair id="rsc sfex HB2 device" name="device"</pre>
value="/dev/sdg"/>
                <nvpair id="rsc_sfex_HB2_monitor_interval"</pre>
name="monitor interval" value="5"/>
                <nvpair id="rsc_sfex_HB2_index" name="index"</pre>
value="1"/>
                <nvpair id="rsc sfex HB2 lock timeout"</pre>
name="lock timeout" value="20"/>
              </attributes>
            </instance attributes>
            <meta_attributes id="rsc_sfex_HB2_meta_attrs">
              <attributes/>
            </meta attributes>
            <operations>
              <op id="rsc sfex HB2 monitor" name="monitor"</pre>
interval="5" timeout="60" start delay="10" on fail="block"
disabled="false" role="Started"/>
              <op id="rsc sfex HB2 start" name="start"</pre>
timeout="60" on_fail="block" start_delay="0" disabled="false"
role="Started"/>
              <op id="rsc_sfex_HB2_stop" name="stop"</pre>
timeout="10" on_fail="block" start_delay="0" disabled="false"
role="Started"/>
            </operations>
         </primitive>
        </group>
--- SNAP ---
```

To add this XML Snippet to the CIB, use the following command:

```
cibadmin -C -o resources -x grp_sapdb_HB2.snippet.xml
```

For a better overview, only the configuration via the XML interface is described in the following sections.

3.6 Heartbeat Resources Use Case 1 "Enqueue Replication"

3.6.1 The Heartbeat CIB Bootstrap Settings

The Heartbeat CIB contains some global cluster settings, which are configured in the CIB bootstrap section. The following bootstrap parameters are used:

```
<crm confiq>
       <cluster_property_set id="cib-bootstrap-options">
         <attributes>
           <nvpair name="symmetric-cluster" id="cib-bootstrap-options-symmetric-cluster"</pre>
value="true"/>
           <nvpair id="cib-bootstrap-options-no_quorum-policy" name="no_quorum-policy"</pre>
value="stop"/>
           <nvpair name="default-resource-stickiness" id="cib-bootstrap-options-default-</pre>
resource-stickiness" value="10000"/>
           <nvpair id="cib-bootstrap-options-default-resource-failure-stickiness"</pre>
value="true"/>
           <nvpair id="cib-bootstrap-options-stonith-action" name="stonith-action"</pre>
value="reboot"/>
           <nvpair id="cib-bootstrap-options-stop-orphan-resources" name="stop-orphan-</pre>
resources" value="true"/>
           <nvpair id="cib-bootstrap-options-stop-orphan-actions" name="stop-orphan-actions"</pre>
value="true"/>
           <nvpair id="cib-bootstrap-options-transition-idle-timeout" name="transition-idle-</pre>
timeout" value="2min"/>
           <nvpair id="cib-bootstrap-options-default-action-timeout" name="default-action-</pre>
timeout" value="120s"/>
           <nvpair id="cib-bootstrap-options-is-managed-default" name="is-managed-default"</pre>
value="true"/>
           <nvpair id="cib-bootstrap-options-no-quorum-policy" name="no-quorum-policy"</pre>
value="stop"/>
         </attributes>
       </cluster_property_set>
     </crm_config>
```

The most important settings are:

- default-resource-failure-stickiness: The tendency of resources to stay on one node; set to 10,000 (resources tend to stay on one node)
- transition-idle-timeout: Master timeout for resource transitions, set to two minutes
- default-action-timeout: Master timeout for action that has no timeout value set; 120 seconds
- stonith-enabled: STONITH is enabled; true

3.6.2 Cluster Resources

The cluster design uses the following resource agents:

IPaddr2

OCF resource agent for virtual IP addresses. They always run together with the applications that use the virtual IPs. A virtual IP address can failover from one node to the other node, by releasing it on the first node and configuring it on the second node. Gratuitous ARPs ensure that the ARP caches of network devices in the same Ethernet segment are up-to-date.

SFEX

OCF resource agent that provides a disk locking mechanism. It protects a whole group of resources. In the case of a split-brain (network dead, SAN still working), both nodes will try start the same resources, mounting file systems, etc. The first resource in a logical order (i.e. the DB group) is always the SFEX agent. Therefore the SFEX Resource Agent is started first. The "start" operation would try to get an exclusive lock. Since the lock is already set by the other node, the lock can't be acquired, leading into a failed "start" operation. In this case, the resource will be set to "blocked." All other resources, which would be started in the logical order after the SFEX resource, won't be touched anymore. They are protected.

RAID 1

OCF resource agent that assembles, disassembles and monitors mdadm RAID 1 raid groups.

LVM

OCF resource agent that activates, deactivates and monitors LVM Volume Groups.

File system

OCF resource agent, that mounts, unmounts and monitors a file system (ext3 and NFS in our setup)

- SAPDatabase
 - OCF resource agent that starts, stops and monitors an SAP database. It can operate DB2, MaxDB and Oracle databases.
- SAPInstance

OCF resource agent that starts, stops and monitors an SAP instance. In master/slave mode, it can also operate the enqueue replication server.

SUN IPMI STONITH

OCF resource agent that provides STONITH for Sun Microsystem x86 64 bit servers using the IPMI.

DB Group

The group "grp_sapdb_HB" contains all resources required for the SAP database. In this demo setup, we used MaxDB as database. Of course, other databases like DB2 or Oracle can be used.

```
<group id="grp_sapdb_HB2">
</group>
```

SFEX

The SFEX resource protects the database resource group in the case of a split-brain.

device, index: It uses the device /dev/sdg on storage controller A with the internal SFEX index 1.

monitor_interval: The monitor interval is set to five seconds. This parameter is used for internal timers. The value has to be same as the monitor interval of the monitor operation.

lock_timeout: The lock timeout is set to 20 seconds. This parameter specifies how long the lock is valid. It has to be updated within a shorter frequency in order to keep the lock valid. If another node tries to acquire the lock and the lock hasn't been released already, it will wait until the lock is expired.

The start, stop and monitor operations are set to block the resource in case if an operation fails. For example, a failed start operation means, that a exclusive lock couldn't be acquired. In this case the resource is set to "blocked" and protects all following resources in the logical order.

```
<primitive id="rsc_sfex_HB2" class="ocf" type="sfex" provider="heartbeat">
            <instance_attributes id="rsc_sfex_HB2_instance_attrs">
              <attributes>
                <nvpair id="rsc_sfex_HB2_device" name="device" value="/dev/sdg"/>
                <nvpair id="rsc_sfex_HB2_monitor_interval" name="monitor_interval" value="5"/</pre>
>
                <nvpair id="rsc_sfex_HB2_index" name="index" value="1"/>
                <nvpair id="rsc_sfex_HB2_lock_timeout" name="lock_timeout" value="20"/>
              </attributes>
            </instance_attributes>
            <meta_attributes id="rsc_sfex_HB2_meta_attrs">
              <attributes/>
            </meta_attributes>
            <operations>
<op id="rsc_sfex_HB2_monitor" name="monitor" interval="5" timeout="60"
start_delay="10" on_fail="block" disabled="false" role="Started"/>
              <op id="rsc_sfex_HB2_start" name="start" timeout="60" on_fail="block"</pre>
start_delay="0" disabled="false" role="Started"/>
              <op id="rsc_sfex_HB2_stop" name="stop" timeout="10" on_fail="block"</pre>
start_delay="0" disabled="false" role="Started"/>
            </operations>
         </primitive>
```

• IP (IPAddr2)

The IPAddr2 resource agent configures or removes the virtual IP, which is used for the database connection. The IP is mapped to the hostname dbhost in the /etc/hosts file.

IP: The IP address is set to 172.30.100.103 (dbhost). The resource agent automatically determines the correct network interface for the IP address.

• MD RAIDs (RAID 1) md0, md1, md2, md3

There are four RAID 1 resources, which provide the MD RAIDs md0, md1, md2 and md3.

raidconf: Specifies the mdadm configuration file "/clusterconf/HB2/mdadm.conf". This parameter must never set to the default mdadm configuration file /etc/mdadm.conf.

raiddev: /dev/md<0-3>

This resource is critical. A failed monitor operation leads into a STONITH fence operation.

```
<primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc_RAID1_HB2_md0">
           <operations>
             <op id="rsc_RAID1_HB2_md0_mon" interval="120s" name="monitor" timeout="60s"</pre>
start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_RAID1_HB2_md0">
             <attributes>
               <nvpair id="rsc_RAID1_HB2_md0_attr_0" name="raidconf"</pre>
value="/clusterconf/HB2/mdadm.conf"/>
               <nvpair id="rsc_RAID1_HB2_md0_attr_1" name="raiddev" value="/dev/md0"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc_RAID1_HB2_md1">
             <op id="rsc RAID1 HB2 md1 mon" interval="120s" name="monitor" timeout="60s"</pre>
start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_RAID1_HB2_md1">
             <attributes>
               <nvpair id="rsc_RAID1_HB2_md1_attr_0" name="raidconf"</pre>
value="/clusterconf/HB2/mdadm.conf"/>
               <nvpair id="rsc_RAID1_HB2_md1_attr_1" name="raiddev" value="/dev/md1"/>
              </attributes>
           </instance attributes>
         </primit.ive>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc_RAID1_HB2_md2">
           <operations>
             <op id="rsc_RAID1_HB2_md2_mon" interval="120s" name="monitor" timeout="60s"</pre>
start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_RAID1_HB2_md2">
             <attributes>
               <nvpair id="rsc_RAID1_HB2_md2_attr_0" name="raidconf"</pre>
value="/clusterconf/HB2/mdadm.conf"/>
               <nvpair id="rsc_RAID1_HB2_md2_attr_1" name="raiddev" value="/dev/md2"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc_RAID1_HB2_md3">
           <operations>
             <op id="rsc_RAID1_HB2_md3_mon" interval="120s" name="monitor" timeout="60s"</pre>
start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_RAID1_HB2_md3">
             <attributes>
               <nvpair id="rsc_RAID1_HB2_md3_attr_0" name="raidconf"</pre>
value="/clusterconf/HB2/mdadm.conf"/>
               <nvpair id="rsc_RAID1_HB2_md3_attr_1" name="raiddev" value="/dev/md3"/>
             </attributes>
           </instance_attributes>
         </primitive>
```

Linux Volume Manager (LVM) for VGs vg db sapdb, vg db sapdata, vg db saplog

The LVM resource agent controls the Volume Groups vg_db_sapdb, vg_db_sapdata, vg_db_saplog, by activating or deactivating them.

volgrpname: Name of the Volume Group <vg_db_sapdb | vg_db_sapdata | vg_db_saplog>

This resource is critical. A failed monitor operation leads into a STONITH fence operation.

```
<primitive class="ocf" provider="heartbeat" type="LVM"</pre>
id="rsc_LVM_HB2_vg_db_sapdb">
           <operations>
             <op id="rsc_LVM_HB2_vg_db_sapdb_mon" interval="120s" name="monitor"</pre>
timeout="60s" start_delay="0" disabled="false" role="Started"/>
             <op id="rsc_LVM_HB2_vg_db_sapdb_stop" name="stop" timeout="30" on_fail="fence"</pre>
start delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_LVM_HB2_vg_db_sapdb">
             <attributes>
               <nvpair id="rsc_LVM_HB2_vg_db_sapdb_attr_0" name="volgrpname"</pre>
value="vg_db_sapdb"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="LVM"</pre>
id="rsc_LVM_HB2_vg_db_sapdata">
           <operations>
             <op id="rsc_LVM_HB2_vg_db_sapdata_mon" interval="120s" name="monitor"</pre>
timeout="60s" start_delay="0" disabled="false" role="Started"/>
             <op id="rsc_LVM_HB2_vg_db_sapdata_stop" name="stop" timeout="30"</pre>
on_fail="fence" start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_LVM_HB2_vg_db_sapdata">
             <attributes>
               <nvpair id="rsc_LVM_HB2_vg_db_sapdata_attr_0" name="volgrpname"</pre>
value="vg_db_sapdata"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="LVM"</pre>
id="rsc_LVM_HB2_vg_db_saplog">
           <operations>
             <op id="rsc_LVM_HB2_vg_db_saplog_mon" interval="120s" name="monitor"</pre>
timeout="60s" start_delay="0" disabled="false" role="Started"/>
             <op id="rsc_LVM_HB2_vg_db_saplog_stop" name="stop" timeout="30" on_fail="fence"</pre>
start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_LVM_HB2_vg_db_saplog">
             <attributes>
               <nvpair id="rsc_LVM_HB2_vg_db_saplog_attr_0" name="volgrpname"</pre>
value="vg_db_saplog"/>
             </attributes>
           </instance_attributes>
         </primitive>
```

• Linux File Systems (File system)

The file system resource agent controls the ext3 file systems mounted to /sapdb, /sapdb/HB2/saplog and /sapdb/HB2/sapdata.

```
device: Specifies the Linux block devices </dev/vg_db_sapdb/lv_sapdb | /dev/vg_db_saplog/lv_saplog | /dev/vg_db_sapdata/lv_sapdata>
```

directory: Specifies the Linux mount points </sapdb/HB2/saplog | /sapdb/HB2/sapdata>

This resource is critical. A failed monitor operation leads into a STONITH fence operation.

```
<primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc_FS_HB2_sapdb">
           <operations>
             -
op id="rsc_FS_HB2_sapdb_mon" interval="120s" name="monitor" timeout="60s"
start_delay="0" disabled="false" role="Started"/>
             <op id="rsc_FS_HB2_sapdb_stop" name="stop" description="stoptimeout"</pre>
timeout="300s" disabled="false" role="Stopped"/>
           </operations>
           <instance_attributes id="rsc_FS_HB2_sapdb">
             <attributes>
               <nvpair id="rsc_FS_HB2_sapdb_attr_0" name="device"</pre>
value="/dev/vg_db_sapdb/lv_sapdb"/>
               <nvpair id="rsc_FS_HB2_sapdb_attr_1" name="directory" value="/sapdb"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc_FS_HB2_sapdb_saplog">
           <operations>
             <op id="rsc_FS_HB2_sapdb_saplog_mon" interval="120s" name="monitor"</pre>
timeout="300s" disabled="false" role="Stopped"/>
           </operations>
           <instance attributes id="rsc FS HB2 sapdb saplog">
             <attributes>
               <nvpair id="rsc_FS_HB2_sapdb_saplog_attr_0" name="device"</pre>
value="/dev/vg_db_saplog/lv_saplog"/>
               <nvpair id="rsc_FS_HB2_sapdb_saplog_attr_1" name="directory"</pre>
value="/sapdb/HB2/saplog"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc_FS_HB2_sapdb_sapdata">
           <operations>
             <op id="rsc_FS_HB2_sapdb_sapdata_mon" interval="120s" name="monitor"</pre>
timeout="60s" start_delay="0" disabled="false" role="Started"/>
<op id="rsc_FS_HB2_sapdb_sapdata_stop" name="stop" description="stoptimeout"
timeout="300s" disabled="false" role="Stopped"/>
           </operations>
           <instance_attributes id="rsc_FS_HB2_sapdb_sapdata">
             <attributes>
               <nvpair id="rsc_FS_HB2_sapdb_sapdata_attr_0" name="device"</pre>
value="/dev/vg_db_sapdata/lv_sapdata"/>
               <nvpair id="rsc_FS_HB2_sapdb_sapdata_attr_1" name="directory"</pre>
value="/sapdb/HB2/sapdata"/>
             </attributes>
           </instance_attributes>
         </primitive>
```

SAPDatabase (Database MaxDB HB2)

The SAPDatabase resource agent controls the MaxDB SAP database.

```
SID: The SAP SID "HB"
DBTYPE: The database type "ADA" (MaxDB)
```

Note: Other databases may require additional parameters. See Appendix for a detailed description of the resource agent.

```
<primitive class="ocf" type="SAPDatabase" provider="heartbeat"</pre>
id="rsc_SAPDatabase_HB2">
           <instance_attributes id="rsc_SAPDatabase_HB2_instance_attrs">
             <attributes>
                <nvpair id="rsc_SAPDatabase_HB2_attr_0" name="SID" value="HB2"/>
                <nvpair id="rsc_SAPDatabase_HB2_attr_1" name="DBTYPE" value="ADA"/>
             </attributes>
           </instance attributes>
           <operations>
             <op id="rsc_SAPDatabase_HB2_start" name="start" timeout="1800" start_delay="0"</pre>
disabled="false" role="Started"/>
             <op id="rsc_SAPDatabase_HB2_stop" name="stop" timeout="1800" start_delay="0"</pre>
disabled="false" role="Started" on_fail="block"/>
              <op id="rsc_SAPDatabase_HB2_mon" name="monitor" interval="120" timeout="60"</pre>
start_delay="180" disabled="false" role="Started"/>
           </operations>
           <meta_attributes id="rsc_SAPDatabase_HB2_meta_attrs">
             <attributes/>
           </meta_attributes>
         </primitive>
```

ASCS instance with virtual IP address

Virtual IP (IPAddr2)

IP: 172.30.100.101 (ascshost)

```
<primitive class="ocf" provider="heartbeat" type="IPaddr2" id="rsc_IP_HB2_ascshost">
        <operations>
          -
interval="5s" timeout="20s" start_delay="10s" disabled="false" role="Started"/>
          <op id="rsc_IP_HB2_ascshost_op_1" name="start" timeout="15s" disabled="false"</pre>
role="Started" start_delay="5s"/>
        </operations>
        <instance_attributes id="rsc_IP_HB2_ascshost_inst_attr">
          <attributes>
            <nvpair id="rsc_IP_HB2_ascshost_attr_0" name="ip" value="172.30.100.101"/>
          </attributes>
        </instance attributes>
        <meta_attributes id="rsc_IP_HB2_ascshost_meta_attrs">
          <attributes/>
        </meta_attributes>
      </primitive>
```

 The SAPInstance resource agent controls the ASCS00 instance as well as the appropriate enqueue replication server instance.

It is configured as a master/slave resource that extends the roles of the resource from "started" and "stopped" to "master" and "slave." A promoted master instance starts the SAP ASCS00 instance. The demoted slave instance starts the enqueue replication server instance.

The master/slave mode ensures that an ASCS00 instance is never started on the same node as the enqueue replication server.

Attributes:

clone max: Start a maximum of two clones.

clone_node_max: Start a maximum of one clone instance on one node

master_max: Start a maximum of one master instance

master_node_max: Start a maximum of one master instance on one node notify: "true", inform peers before and after any clone is stopped or started. globally_unique: "true"

Parameters:

InstanceName: HB2_ASCS00_ascshost

AUTOMATIC_RECOVER: true

START_PROFILE: /sapmnt/HB2/profile/START_ASCS00_ascshost

ERS_InstanceName: HB2_ERS10_ers10host

ERS_START_PROFILE: /sapmnt/HB2/profile/START_ERS10_ers10host

Operations:

Additionally for the start, stop and monitor operations, this resource uses promote and demote operations.

```
<master_slave id="msl_sap_HB2_ASCS00_ascshost">
         <meta_attributes id="msl_sap_HB2_ASCS00_ascshost_meta_attrs">
           <attributes>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_metaattr_clone_max" name="clone_max"</pre>
value="2"/>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_metaattr_clone_node_max"</pre>
name="clone node max" value="1"/>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_SCS_metaattr_master_max"</pre>
name="master_max" value="1"/>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_metaattr_master_node_max"</pre>
name="master_node_max" value="1"/>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_SCS_metaattr_notify" name="notify"</pre>
value="true"/>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_SCS_metaattr_globally_unique"</pre>
name="globally_unique" value="false"/>
           </attributes>
         </meta attributes>
         <primitive id="rsc_SAP_HB2_ASCS00_ascshost" class="ocf" type="SAPInstance"</pre>
provider="heartbeat">
           <instance_attributes id="rsc_SAP_HB2_ASCS00_ascshost_instance_attrs">
             <attributes>
               <nvpair id="ms_SAP_HB2_ASCS00_ascshost_attr_InstanceName" name="InstanceName"</pre>
value="HB2_ASCS00_ascshost"/>
               <nvpair id="ms_SAP_HB2_ASCS00_ascshost_attr_AUTOMATIC_RECOVER"</pre>
name="AUTOMATIC RECOVER" value="true"/>
               name="START_PROFILE" value="/sapmnt/HB2/profile/START_ASCS00_ascshost"/>
               <nvpair id="ms_SAP_HB2_ASCS00_ascshost_SCS_attr_ERS_InstanceName"</pre>
name="ERS_InstanceName" value="HB2_ERS10_ers10host"/>
               <nvpair id="ms_SAP_HB2_ASCS00_ascshost_attr_ERS_START_PROFILE"</pre>
name="ERS_START_PROFILE" value="/sapmnt/HB2/profile/START_ERS10_ers10host"/>
             </attributes>
           </instance_attributes>
           <operations>
             cop id="ms_SAP_HB2_ASCS00_ascshost_oper_start" name="start" timeout="180"
role="Started" start_delay="0" disabled="false"/>
             <op id="ms_SAP_HB2_ASCS00_ascshost_oper_stop" name="stop" timeout="240"</pre>
role="Started" start_delay="0" disabled="false"/>
             <op id="ms_SAP_HB2_ASCS00_ascshost_oper_monitor" name="monitor" interval="30"</pre>
timeout="60" start_delay="5" role="Master" disabled="false"/>
             <op id="ms_SAP_HB2_ASCS00_ascshost_oper_promote" name="promote" timeout="320"</pre>
start_delay="0" role="Master" disabled="false"/>
             <op id="ms_SAP_HB2_ASCS00_ascshost_oper_demote" name="demote" timeout="320"</pre>
role="Slave" start_delay="0" disabled="false"/>
           </operations>
         </primitive>
       </master slave>
```

SCS Instance with Virtual IP Address

The SCS instances and their IP addresses can't be configured within a resource group. This is because the SCS instance is configured as a "clone." Clones generally can't reside in resource groups.

The SCS instances and their virtual IPs are bound together using appropriate order and colocation constraints (see below).

Virtual IP (IPAddr2)

IP: 172.30.100.102 (jscshost)

SAPInstance SCS01/ERS11 Master/Slave

The SAPInstance resource agent controls the SCS01 instance as well as the appropriate enqueue replication server instance.

It is configured as master/slave resource, that extends the roles of the resource from "started" and "stopped" to "master" and "slave." A promoted master instance, starts the SAP SCS01 instance. The demoted slave instance, starts the enqueue replication server instance.

The master/slave mode ensures, that an SCS instance is never started on the same node as the enqueue replication server.

Attributes:

clone max: Start a maximum of two clones

clone node max: Start a maximum of one clone instance on one node

master max: Start a maximum of one master instance

master node max: Start a maximum of one master instance on one node

notify: "true", inform peers before and after any clone is stopped or started

globally unique: "true"

Parameters:

InstanceName: HB2 SCS01 jscshost

AUTOMATIC RECOVER: true

START PROFILE: /sapmnt/HB2/profile/START SCS01 jscshost

ERS_InstanceName: HB2_ERS11_ers11host

ERS_START_PROFILE: /sapmnt/HB2/profile/START_ERS11_ers11host

Operations:

Additionally, for the start, stop and monitor operations, this resource uses promote and demote operations.

```
<master_slave id="msl_sap_HB2_SCS01_jscshost">
         <meta_attributes id="msl_sap_HB2_SCS01_jscshost_meta_attrs">
           <attributes>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_metaattr_clone_max" name="clone_max"</pre>
value="2"/>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_metaattr_clone_node_max"</pre>
name="clone node max" value="1"/>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_SCS_metaattr_master_max"</pre>
name="master_max" value="1"/>
              <nvpair id="msl_sap_HB2_SCS01_jscshost_metaattr_master_node_max"</pre>
name="master_node_max" value="1"/>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_SCS_metaattr_notify" name="notify"</pre>
value="true"/>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_SCS_metaattr_globally_unique"</pre>
name="globally_unique" value="false"/>
           </attributes>
         </meta attributes>
         <primitive id="rsc_SAP_HB2_SCS01_jscshost" class="ocf" type="SAPInstance"</pre>
provider="heartbeat">
           <instance_attributes id="rsc_SAP_HB2_SCS01_jscshost_instance_attrs">
             <attributes>
               <nvpair id="ms_SAP_HB2_SCS01_jscshost_attr_InstanceName" name="InstanceName"</pre>
value="HB2_SCS01_jscshost"/>
                <nvpair id="ms_SAP_HB2_SCS01_jscshost_attr_AUTOMATIC_RECOVER"</pre>
name="AUTOMATIC RECOVER" value="true"/>
                -
<nvpair id="ms SAP HB2 SCS01 jscshost SCS attr START PROFILE"
name="START_PROFILE" value="/sapmnt/HB2/profile/START_SCS01_jscshost"/>
               <nvpair id="ms_SAP_HB2_SCS01_jscshost_SCS_attr_ERS_InstanceName"</pre>
name="ERS_InstanceName" value="HB2_ERS11_ers11host"/>
               <nvpair id="ms_SAP_HB2_SCS01_jscshost_attr_ERS_START_PROFILE"</pre>
name="ERS_START_PROFILE" value="/sapmnt/HB2/profile/START_ERS11_ers11host"/>
             </attributes>
           </instance_attributes>
           <operations>
             cop id="ms_SAP_HB2_SCS01_jscshost_oper_start" name="start" timeout="180"
role="Started" start_delay="0" disabled="false"/>
             <op id="ms_SAP_HB2_SCS01_jscshost_oper_stop" name="stop" timeout="240"</pre>
role="Started" start_delay="0" disabled="false"/>
             <op id="ms_SAP_HB2_SCS01_jscshost_oper_monitor" name="monitor" interval="30"</pre>
timeout="60" start_delay="5" role="Master" disabled="false"/>
             <op id="ms_SAP_HB2_SCS01_jscshost_oper_promote" name="promote" timeout="320"</pre>
start_delay="0" role="Master" disabled="false"/>
             <op id="ms_SAP_HB2_SCS01_jscshost_oper_demote" name="demote" timeout="320"</pre>
role="Slave" start_delay="0" disabled="false"/>
           </operations>
         </primitive>
       </master slave>
```

SAP Group

The SAP group (grp_sap_HB2_DVEBMGS02) contains all resources required to start the SAP central instance.

```
<group id="grp_sap_HB2_DVEBMGS02">
</group>
```

SFEX

Protects all resources in the group in case of a split-brain scenario (network down, SAN up)

device: /dev/sdg monitor_interval: 5 index: 2

lock timeout: 20

```
<primitive id="rsc_sfex_HB2_2" class="ocf" type="sfex" provider="heartbeat">
          <instance_attributes id="rsc_sfex_HB2_2_instance_attrs">
            <attributes>
              <nvpair id="rsc_sfex_HB2_2_device" name="device" value="/dev/sdg"/>
              <nvpair id="rsc_sfex_HB2_2_monitor_interval" name="monitor_interval"</pre>
value="5"/>
              <nvpair id="rsc sfex HB2 2 index" name="index" value="2"/>
              <nvpair id="rsc_sfex_HB2_2_lock_timeout" name="lock_timeout" value="20"/>
            </attributes>
          </instance_attributes>
          <meta_attributes id="rsc_sfex_HB2_2_meta_attrs">
            <attributes/>
          </meta_attributes>
          <operations>
            <op id="rsc_sfex_HB2_2_monitor" name="monitor" interval="5" timeout="60"</pre>
start_delay="0" disabled="false" role="Started"/>
            <op id="rsc_sfex_HB2_2_stop" name="stop" timeout="10" on_fail="block"</pre>
start_delay="0" disabled="false" role="Started"/>
          </operations>
        </primitive>
```

Virtual IP Address

The IPAddr2 resource agent configures or removes the virtual IP, which is used by the central instance. The IP address is mapped to the hostname cihost in the /etc/hosts file.

IP: The IP address is set to 172.30.100.104 (cihost). The resource agent automatically determines the correct network interface for the IP address.

• MD RAID (Raid1) md10

raidconf: /clusterconf/HB2/mdadm.conf

raiddev: /dev/md10

This resource is critical. A failed monitor operation leads into a STONITH fence operation.

Linux Volume Manager (LVM) for VG vg ci

The LVM resource agent controls the Volume Groups vg_ci.

volgrpname: vg ci

This resource is critical. A failed monitor operation leads into a STONITH fence operation.

• Linux File systems (File system)

The File system resource agent controls the ext3 file systems mounted to /usr/sap/HB2/DVEBMGS02

device: /dev/vg_ci/lv_dvebmgs02

directory: /usr/sap/HB2/DVEBMGS02

This resource is critical. A failed monitor operation leads into a STONITH fence operation.

```
<primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc_FS_HB2_hb2_dvebmgs02">
            <operations>
              <op id="rsc_FS_HB2_hb2_dvebmgs02_mon" interval="120s" name="monitor"</pre>
timeout="60s" start delay="0" disabled="false" role="Started"/>
cop id="rsc_FS_HB2_hb2_dvebmgs02_stop" name="stop" description="stoptimeout"
timeout="300s" disabled="false" role="Stopped"/>
            </operations>
            <instance_attributes id="rsc_FS_HB2_hb2_dvebmgs02">
              <attributes>
                <nvpair id="rsc_FS_HB2_hb2_dvebmgs02_attr_0" name="device" value="/dev/vg_ci/</pre>
lv_dvebmgs02"/>
                <nvpair id="rsc_FS_HB2_hb2_dvebmgs02_attr_1" name="directory"</pre>
value="/usr/sap/HB2/DVEBMGS02"/>
              </attributes>
            </instance_attributes>
          </primitive>
```

SAPInstance DVEBMGS02 (CI)

The central instance is also controlled by the SAPInstance resource agent. In this case it is not operating in the master/slave mode.

Parameters:

InstanceName: HB2_DVEBMGS02_cihost

AUTOMATIC RECOVER: true

START_WAITTIME: 600

ERS_InstanceName: HB2_ERS11_ers11host

PRE_START_USEREXIT: /clusterconf/HB2/pre-start-userexit.sh

```
<primitive class="ocf" type="SAPInstance" provider="heartbeat"</pre>
id="rsc_SAPInstance_HB2_DVEBMGS02_cihost">
          <instance_attributes id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_instance attrs">
             <attributes>
              <nvpair id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_attr_0" name="InstanceName"</pre>
value="HB2_DVEBMGS02_cihost"/>
              <nvpair id="rsc SAPInstance HB2 DVEBMGS02 cihost attr 1"</pre>
name="AUTOMATIC_RECOVER" value="true"/>
               <nvpair name="START_WAITTIME"</pre>
id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_attr_3" value="120"/>
               <nvpair id="cbf1d01e-1b25-4a6a-97f6-f97f6d565a1c" name="PRE_START_USEREXIT"</pre>
value="/clusterconf/HB2/pre-start-userexit.sh"/>
             </attributes>
           </instance_attributes>
           <operations>
             <op id="rsc SAPInstance HB2 DVEBMGS02 cihost start" name="start" timeout="240"</pre>
start_delay="0" disabled="false" role="Started"/>
            <op id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_stop" name="stop" timeout="240"</pre>
id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_mon" start_delay="5"/>
           </operations>
          <meta_attributes id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_meta_attrs">
             <attributes>
              <nvpair name="is managed"</pre>
id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_metaattr_is_managed" value="true"/>
              <nvpair id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_metaattr_target_role"</pre>
name="target_role" value="stopped"/>
             </attributes>
           </meta_attributes>
         </primitive>
```

SUN IPMI STONITH (sunipmi)

The Sun IPMI STONITH resources provide the STONITH functionality for x86 64 bit servers from Sun Microsystems. These agents are not configured as clone resources in this demo setup, even ifmost STONITH agents would be configured as clones. The STONITH resources are configured as two single primitives, one primitive for each cluster node.

```
<primitive id="rsc_stonith_sunipmi_ls3197v6" class="stonith" type="external/sunipmi"</pre>
provider="heartbeat">
          <instance_attributes id="rsc_stonith_sunipmi_ls3197v6_instance_attrs">
            <attributes>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_hostlist" name="hostname"</pre>
value="ls3197v6"/>
              <nvpair id="rsc stonith sunipmi ls3197v6 hostmap" name="ipaddr"</pre>
value="172.30.100.21"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6" name="userid" value="root"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_passwd" name="passwd"</pre>
value="mypasswd"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_auth" name="auth" value="MD5"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_priv" name="priv"</pre>
value="ADMINISTRATOR"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_interface" name="interface"</pre>
value="lan"/>
            </attributes>
          </instance_attributes>
       </primitive>
       <pri><primitive id="rsc_stonith_sunipmi_ls3197v7" class="stonith" type="external/sunipmi"</pre>
provider="heartbeat">
          <instance_attributes id="rsc_stonith_sunipmi_ls3197v7_instance_attrs">
            <attributes>
              <nvpair id="rsc_stonith_sunipmi_ls3197v7_hostlist" name="hostname"</pre>
value="ls3197v7"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v7_hostmap" name="ipaddr"</pre>
value="172.30.100.22"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v7" name="userid" value="root"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v7_passwd" name="passwd"</pre>
value="mypasswd"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v7_auth" name="auth" value="MD5"/> <nvpair id="rsc_stonith_sunipmi_ls3197v7_priv" name="priv"</pre>
value="ADMINISTRATOR"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v7_interface" name="interface"</pre>
value="lan"/>
            </attributes>
          </instance_attributes>
       </primitive>
```

3.6.3 Dependencies of the Resources

Location Constraints

As the other resources will be placed by the colocation constraints (see next section), there is no need to define location rules for resources, except for the Sun IPMI STONITH resources.

Since the STONITH resources are not configured as resource clones in this setup, each of the STONITH resource instances belongs to a dedicated cluster node. This is implemented by location rules; for example, you could specify that a STONITH resource for a dedicated node is not allowed to run on the other node, using a score of -INFINITY.

The "no_ping_node_rule" location constraints set a score of -INFINITY for certain resources and resource groups if the pingd attribute (set by the pingd deamon) falls to 0. This happens, if pingd attribute can't ping any ping-node. A score of -INFINITY makes the resource or resource group move away from the current node. If both nodes can't ping any ping-node, the resources will stop on both nodes. Since the ping-nodes reflect the accessibility of end users, this logic tries to move resources to a node that can still be accessed by end users.

The "failcount-check" constraints make sure that certain resources will be restarted only two times if they fail (monitor failure). After the second restart, those resources will be moved to the other node. If they fail twice on the new node, they will be stopped and won't be started until the failcounts are reset.

```
<rsc_location id="location_sun_ipmi_ls3197v6_never_run_on_ls3197v6"</pre>
rsc="rsc_stonith_sunipmi_ls3197v6">
         <rule id="prefered_location_sun_ipmi_ls3197v6_never_run_on_ls3197v6" score="-</pre>
INFINITY">
           <expression attribute="#uname" id="e633ee6d-c3a9-4ff2-b971-060682d29bc4"</pre>
operation="eq" value="ls3197v6"/>
         </rule>
       </rsc_location>
       <rsc_location id="location_sun_ipmi_ls3197v7_never_run_on_ls3197v7"</pre>
rsc="rsc_stonith_sunipmi_ls3197v7">
         <rule id="prefered_location_sun_ipmi_ls3197v7_never_run_on_ls3197v7" score="-</pre>
INFINITY">
           <expression attribute="#uname" id="13e7e99e-c5c9-4ec1-886c-cf2214fdfa8c"</pre>
operation="eq" value="ls3197v7"/>
         </rule>
       </rsc location>
       <rsc_location id="no_ping_node_rule_grp_sapdb_HB2" rsc="grp_sapdb_HB2">
         <rule id="prefered_no_ping_node_rule_grp_sapdb_HB2" score="-INFINITY"</pre>
boolean_op="and">
           <expression attribute="pingd" operation="eq" value="0" id="e9003d59-a60d-4d6a-</pre>
9261-21f7f9ddb6be"/>
         </rule>
       </rsc_location>
       <rsc_location id="no_ping_node_rule_grp_sap_HB2_DVEBMGS02"</pre>
rsc="grp_sap_HB2_DVEBMGS02">
         <rule id="prefered_no_ping_node_rule_grp_sap_HB2_DVEBMGS02" score="-INFINITY"</pre>
boolean_op="and">
           <expression attribute="pingd" operation="eq" value="0" id="ec731907-d3f7-4d1d-</pre>
9c23-5f76555bca65"/>
         </rule>
       </rsc_location>
       <rsc_location id="no_ping_node_rule_msl_sap_HB2_SCS01_jscshost"</pre>
rsc="msl_sap_HB2_SCS01_jscshost">
         <rule id="prefered_no_ping_node_rule_msl_sap_HB2_SCS01_jscshost" score="-INFINITY"</pre>
boolean_op="and">
           <expression attribute="pingd" id="6e3d7f9e-0541-4a15-bea8-290500d8e4fd"</pre>
operation="eq" value="0"/>
         </rule>
       </rsc_location>
       <rsc_location id="no_ping_node_rule_msl_sap_HB2_ASCS00_ascshost"</pre>
rsc="msl_sap_HB2_ASCS00_ascshost">
         <rule id="prefered_no_ping_node_rule_msl_sap_HB2_ASCS00_ascshost" score="-INFINITY"</pre>
boolean_op="and">
           <expression attribute="pingd" id="b5bf6e0c-6174-41d8-abb5-8aed431a709b"</pre>
operation="eq" value="0"/>
         </rule>
       </rsc_location>
       <rsc_location id="failcount-checks-for-grp_sapdb_HB2" rsc="grp_sapdb_HB2">
         <rule id="fc-check-move-away-grp_sapdb_HB2" score="-INFINITY" boolean_op="or">
           <expression attribute="fail-count-rsc_SAPDatabase_HB2" id="fc-check-</pre>
grp_sapdb_HB2-rsc_SAPDatabase_HB2" operation="gt" value="3"/>
         </rule>
       </rsc location>
       <rsc_location id="failcount-checks-for-grp_sap_HB2_DVEBMGS02"</pre>
rsc="grp_sap_HB2_DVEBMGS02">
          <rule id="fc-check-move-away-grp_sap_HB2_DVEBMGS02" score="-INFINITY"
boolean_op="or">
           <expression attribute="fail-count-rsc_SAPInstance_HB2_DVEBMGS02_cihost" id="fc-</pre>
check-grp_sap_HB2_DVEBMGS02-rsc_SAPInstance_HB2_DVEBMGS02_cihost" operation="gt" value="
3"/>
       </rsc location>
```

Colocation Constraints

Colocation constraints are used to define where to place resources in relationship to each other. While a group normally implies colocation of all group members, you can define this placement more granularly, when using explicit colocation constraints.

The relevance of a colocation constraint could be leveled by the score parameter. The score makes it possible to distinguish between four modes:

- Resources must run together are defined with INFINITE score
- Resources which should run together are defined with positive score
- · Resources which should not run together (anti-colocation) are defined with a negative score
- Resources which must not run together (also anti-colocation) are defined with -INFINITE score

The illustration shows a simplified view of the colocation constraints.

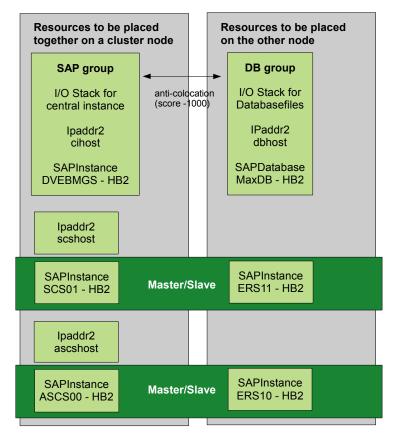


Illustration 37: Simplified view of the colocation constraints

This diagram shows:

- Normally scored anti-colocation between the database and the central instance (DVEBMGS). This should help balance the load. This anti-colocation is not required; your operational concepts decide whether this constraint should be a anti-colocation or a colocation
- The colocations between the virtual IP addresses and the corresponding SAP instance

Order Constraints

Order constraints are used to configure a start and (reverse) stop sequence. Order constraints should be limited to urgent start/stop dependencies.

While a resource group normally implies an internal start/stop sequence, explicit order constraints could be used to configure the order between resources that could not be combined into a group or to define a dependency between 1:n or n:1.

The illustration shows a simplified view of the order constraints.

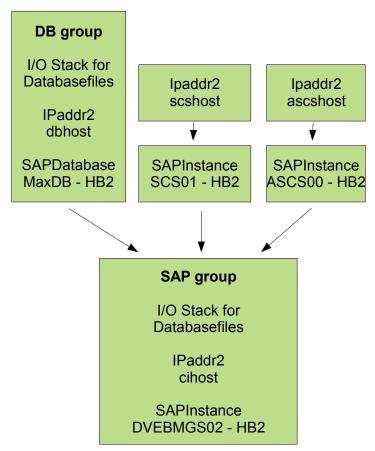


Illustration 38: Simplified view of the order constraints

The use case includes the following types of order constraints:

- The virtual service address is started before the matching SAP instance
- The database and the service instances SCS and ASCS are started before the central instance

In addition to the normal start/stop sequence, an order constraint also defines what to do if a service fails and has to be restarted: All successive services must also be restarted.

This is the reason we do not define an order constraint between the database and the service instances SCS and ASCS.

4 Implementation Cluster 2 "Simple Stack"

4.1 Heartbeat 2 Base Configuration

The Heartbeat base configuration is also nearly the same as for cluster 01. You only have to exchange the node names in /etc/ha.d/ha.cf:

```
node maloja01
node maloja02
```

And of course you need to define an other cluster authentication in /etc/ha.d/authkeys:

```
--- SNIP ---
auth 3
3 md5 maloja01maloja02
--- SNAP ---
```

4.2 Heartbeat Resources Use Case 2 "Simple Stack"

The "Simple Stack" is very similar to the configuration of use case 01. The main difference is that all resources are configured within a single resource group. Furthermore, it doesn't support the use of the Enqueue Replication Server.

The cluster configuration is not described in detail for this stack. The sample CIB of this setup is attached in the Appendix.

4.2.1 The Resources of the Cluster

The cluster design uses the following resource agents:

SFEX, IPaddr2, Raid1, LVM, File system, SAPDatabase, SAPInstance and STONITH sunipmi

SAP System Group "grp_sap_SID"

- SFEX: Resource protection using SFEX disk locking
- IPaddr2: Virtual IP addresses
- Raid1: MDADM Raid 1 arrays
- LVM: LVM Volume Groups
- File system: Ext3 file systems
- SAPDatabase: Oracle Database
- SAPInstance SCS03: Java Central services instance
- SAPInstance DVEBMGS01: Central instance
- SAPInstance D02: Dialog instance

4.2.2 Dependencies of the Resources

Location Constraints

Both cluster nodes have equal hardware, so we do not need a location constraint to place the SAP system group "grp_sap_SID." Operational procedures and standards may require a location rule for this entire SAP system; we recommend setting location rules with a scope of 1,000.

We need some additional location rules to be sure that the entire SAP system starts only on the node, which fits all operational needs.

- We need a rule for each STONITH resource, so they don't run on the node, which would be fenced by the resource. The cluster would do this automatically for us, but binding resources to the other node is more explicit. There should be two rules: one per STONITH resource.
 - We add a rule to place each STONITH on the other node. In a two-node cluster setup, this is not
 really necessary, but if the cluster is projected to grow in the future, it's more explicit and the standard
 status of the cluster can be documented easily. There should be two rules: one per STONITH
 resource.
 - We define location scores for the group grp_sap_SID to place the entire system in the normal operation status. By tuning the score of this location rule, we could define whether the system should automatically fall back or not. There should be two rules: one per cluster node.
 - Define a location rule. This rule will move the entire SAP system to the other node if the failcount of either of the databases or of a SAP instance is too high. This should help increase the availability even if one of the nodes has a defect and can't run the SAP system, but is available from the cluster view. There should be four rules, one per database and SAP instance.
 - Define a location rule. This rule will move the entire SAP system to the other node if the node cannot reach at least one of the ping nodes. This should help increase availability even if the cluster node has a partial network defect and cannot reach the ping node, but is still visible to the cluster. This mechanism also includes a split-brain scenario, where only one cluster node is able to reach the ping node. We decided to use the standard gateway as the ping node. If the standard gateway is used to help SAP clients communicate with the SAP system, this also shows that the correct node (which should be also reachable from the clients) is selected in a split brain scenario. Of course, the standard gateway is a critical resource for client/server communication and should also be highly available. On the other hand, the standard gateway should be visible only on one site in case of a split side scenario.

Colocation Constraints

All needed colocations are implicitly defined by adding all SAP system components to a resource group.

Order Constraints

All needed orders are implicitly defined by adding all SAP system components to a resource group.

4.3 Configuring the Resources Using Wow

Wow is a simple program, which helps create cluster configurations. It is based on cib-xml-snipsets and scripts. The snipsets may contain variable references that are resolved by the scripts and the Wow engine

Wow is part of the Heartbeat ClusterTools RPM-Package.

5 Cluster Maintenance and Tests

5.1 Cluster Maintenance

5.1.1 Stopping and Starting Resources and Resource Groups

Resources and resource groups can be started and stopped using either the Heartbeat GUI or the cluster tools.

Starting and stopping a resource always means changing the "target_role" XML attribute. Changing this attribute doesn't trigger a start or stop action directly; it simply changes the target role of the resource.

The cluster calculates a path, covering all dependencies, to reach the new target role of the resource. For example, a target role "stop" on a resource may imply that other dependent resources must be stopped before the new target role can be applied and vice versa.

The target_role of a resource is stored in the "meta attributes" section in the CIB. It is displayed in the Attributes section of a resource in the Heartbeat GUI.

Heartbeat GUI:

To change the target_role of a resource using the GUI, right-click on the resource and choose "stop" from the drop-down box. The target_role attribute in the Attributes section in the right column now reflects the new target role.

ClusterService.sh:

Select option 1 (start a resource) or 2 (stop a resource), choose a resource and confirm the change of the target role.

It may take some time, until the new role of a resource has been reached. Have a look at the cluster transition status of the ClusterService.sh script in order to determine if the cluster is still in transition.

5.1.2 Analyzing and Solving a Cluster Problem

- 1. Start the ClusterService.sh script. It shows the overall status (green, yellow, red), as well as the Heartbeat link status.
- 2. Look at the detailed cluster error messages using option 31.
- 3. Analyze the error message and solve the problem.
- 4. Sometimes it makes sense to look at the cluster action history using option 32.
- 5. If you need more information, look at the file /var/log/messages.
- 6. Reset resource failcounts, if there are any, using option 28.
- 7. Clean up all resources that have errors, using option 25. The "cleanup" command deletes all status entries of a resource in the CIB. The cluster will continue with the next planned operation for this resource and will try to get a new status using a monitoring operation.
- 8. If you can't solve the problem and if it must be solved to immediately start the affected resource, you can set the resource to "unmanaged" using option 22 and then try to start it manually outside of the cluster.

To be able to analyze a problem later, it may make sense to make a copy of the CIB before making any changes. A copy can be generated using the following command:

The CIB can be analyzed later using the cluster tool clusterstate.pl:

5.1.3 Monitoring a Heartbeat 2 Cluster Manually

The Heartbeat GUI gives indicates the status of resources and groups: it shows if they are running and, if so, on which node they are running.

For more accurate monitoring, the ClusterService.sh tool can be used. It shows the overall status, the Heartbeat link status and the transition status. It can also print detailed error messages.

5.1.4 Monitoring a Heartbeat 2 Cluster Using External Monitoring Applications

If you want to use Nagios, or any other external monitoring application, you may use the cluster overall status, as it is printed by the following command:

```
clusterstate.pl -l -s
```

A practical way of monitoring a cluster is to run the clusterstate.pl every minute within a cronjob and redirect the output to syslog (i.e., via the logger command).

Almost any monitoring application provides a syslog probe, which can analyze the syslog file using customized filters. A string such as "cluster status RED" may be configured to raise a critical alert.

5.1.5 Practical Method of Operating a Heartbeat 2 Cluster

The best way of operating a Heartbeat 2 cluster is to use a combination of the Heartbeat GUI and the ClusterService.sh script. Start the Heartbeat GUI on one node and put it in the background. Then start the ClusterService.sh script.

5.1.6 Operating a Heartbeat 2 Cluster in Productive Environments

High availablility SAP systems running on a HA cluster are based on very complex setups. Especially in large enterprises, dedicated groups are responsible for the operation of the IT infrastructure. Even if the operators have Heartbeat 2 knowledge and experience, it may be difficult to analyze a problem within a short time.

To solve cluster problems quickly and securely, it is strongly recommended that a detailed operators' guide be provided that describes how to react to certain problems.

5.2 Cluster Tools

There are cluster tools that come with the clustertools.rpm. The tools will be installed to /clusterconf/bin.

The tools are:

- ClusterService.sh
- clusterstate.pl
- showscores.sh
- linkstate.sh
- list failcounts.sh
- reset_failcounts.sh
- Wow cluster configuration suite

5.2.1 ClusterService.sh

The ClusterService.sh script provides advanced maintenance and monitoring features for Heartbeat 2 clusters. It responds more quickly than the hb qui and provides more detailed information about the cluster status.

1) Stop a Resource / Clone / Group: Stops a resource, clone or group.

```
🚜 ls3197v6.wdf.sap.corp - PuTTY
 Maintain cluster services on SAP Cluster
Ressource Start / Stop
       Stop a Resource / Clone / Group
       Start a Resource / Clone / Group
Ressource Migration
       Migrate a Resource / Clone / Group
       Delete Migration rules
Cluster Maintenance
       Set node to standby
       Set node to active
       Set a Resource / Clone / Group to unmanaged
       Set a Resoruce / Clone / Group to managed
       Cleanup resource
27)
       Show resource failcounts
       Reset resource failcounts
Cluster Monitoring
       Show resource status (crm mon)
       Show detailed cluster failure status (clusterstate.pl)
       Show detailed cluster action history (clusterstate.pl)
       Show detailed heartbeat link status (linkstate.sh)
0)
       Exit program
Cluster transition status
                                : S IDLE
Cluster failure status
                                : GREEN
                                : ALL HEARTBEAT LINKS UP
Heartbeat link status
Please choose (or press enter for status update) :
```

Illustration 39: Menu of CheckCluster

- 2) Start a Resource / Clone / Group: Starts a resource, clone or group.
- 10) Migrate a Resource / Clone / Group: Moves a resource, clone or group from one node to another by setting a temporary location constraint.
- 11) Delete Migration rules: Deletes the temporary location constraint created by the migration. It depends on stickiness values if the resource, clone or group moves back to its original host.
- 20) Set node to standby: Sets a node to standby. A standby node does not hold any resources, although it is known by the cluster.
- 21) Set node to active: Sets a standby node to active.
- 22) Set a Resource / Clone / Group to unmanaged: Tells the cluster that it should not touch a resource, clone or group anymore.
- 23) Set a Resource / Clone / Group to managed: Tells the cluster to activate given operations; these operations may have been deactivated by setting the resource, clone or group to unmanaged.

- 25) Cleanup resource: The cluster generates status entries for every resource. Failures will be written to the status section. If a resource failure is over a given limit, the cluster won't try to run it anymore. "Cleanup resource" resets this status section.
- 27) Show resource failcounts: The cluster counts monitor failures for every resource separately on every node. If the failcount for a resource on one node is over a given limit, the cluster won't run that resource on that node anymore.
- 28) Reset resource failcounts: Sets the failcount for all resources on all nodes to 0.
- 29) Reset status / failcounts for all failed resources: Resets the status for all failed resources and removes all resource failcounts. This option can be used to bring the cluster into a consistent state. It should only be used after all errors that caused the problems have been identified and fixed.
- 30) Show resource status (crm mon): Shows the status of all resources.
- 31) Show detailed cluster failure status (clusterstate.pl): Provides more information about the cluster failure status YELLOW or RED (e.g., which resources are involved in the cluster failure situation).
- 32) Show detailed cluster action history (clusterstate.pl): Shows recent actions of the clusters and their return codes.
- 33) Show detailed Heartbeat link status (linkstate.sh): Shows detailed information about the Heartbeat link status; for example, which devices are up and running.
- 0) Exit program: Exits the program.

Cluster Transition Status

- S IDLE: The cluster isn't moving, starting or stopping resources.
- S_TRANSITION: The cluster is moving, starting or stopping resources. And other states like electing, joining and leaving.

Cluster Failure Status

See "Cluster overall status" section

Heartbeat Link Status

ALL HEARTBEAT LINKS UP: All network links used for the Heartbeat communication are working.

FAILED LINKS: One or more Heartbeat communication links are not working.

clusterstate.pl: Uses the live configuration or a CIB file to determine the cluster status.

- * Returns an overall status: GREEN, YELLOW or RED
- * Prints a status message for each identified problem
- * Prints a list of all recorded operations in the chronologically correct order:
- -f <cib file> : Uses XML cib configuration file as input
- -I : Does a live check using the current cib from the cluster

- -r : Prints a list of all recorded operations in the chronologically correct order
- -s : Prints the overall status, without status messages

5.2.2 Cluster Overall Status

The tools ClusterService.sh and clusterstate.pl display a cluster overall status using the colors "green," "yellow" and "red." The overall status gives a quick overview of the cluster health.

GREEN	No errors have been detected; the cluster is operating normally
YELLOW	An error has occured, which could be automatically recovered by the cluster or does not affect any resource; i.e., a resource restart (failcount > 0)
RED	An error has occurred, which could not be automatically recovered by the cluster; one or more resources might be affected

5.2.3 showscore.sh

This command shows the scores of all resources for every cluster node. The score values determine on which node a resource prefers to run.

5.3 Cluster Commands

The following list shows some important CLI cluster commands.

hb_gui	Heartbeat GUI
crm_mon	Cluster monitoring tool
crm_resource	Configures resources
crm_resource -L	Lists all resources
crm_resource -M -r <resource name=""></resource>	Migrates a resource or group from one node to the other by setting a temporary location constraint.
crm_resource -U -r <resource_name></resource_name>	Deletes the temporary location constraint which was set by the migration.
crm_standby -U <node-name> -v <[true false]></node-name>	Sets a node to standby (-v true) or to active (-v false)
cibadmin -Q	Writes the current CIB to STDOUT (XML format). Can be used to save the CIB.
crm_failcount -G -r <resource name=""></resource>	Shows the failcount of a resource.
crm_failcount -D -r <resource name=""></resource>	Deletes the failcount of a resource.

5.4 Basic Cluster Tests

For productive cluster installations an advanced test-plan must be created that will cover all possible failure scenarios. The following list describes some important cluster basic tests.

Test	Set one node to standby that runs the ASCS and JSCS master instance.
Action	Set one node to standby, using the Heartbeat 2 GUI.
Expected Result	Heartbeat 2 shuts down all resources on the node set to standby. On the remaining node, the ASCS and JSCS instances will end up
	running in master state. The enqueue replication table is taken over.
	The database and CI instance group is running on the remaining
	node. The ASCS and JSCS virtual IPs are running on the remaining
	node.

Test	Shutdown one cluster node gracefully.
Action	/etc/init.d/heartbeat stop
Expected Result	Heartbeat 2 shuts down all resources on one node, and the node leaves the cluster. The Initscript returns success.
	On the remaining node, the ASCS and JSCS instance will run in master state. The enqueue replication table is taken over. The database and CI instance group moves to the remaining group and starts.

Test	Turn off one cluster node.
Action	Physically hit the power button.
Expected Result	The cluster detects that one node is dead. The remaining node will
	try to STONITH (fence) the dead node to make sure that it is really
	dead. If the STONITH was successful, the remaining node takes over
	all resources.

Test	Turn the custer node on again and start Heartbeat2.
Action	Physically hit the power button.
	/etc/init.d/heartbeat start
Expected Result	The cluster node rejoins the cluster and starts the resources. The ASCS and JSCS clones are running in slave state (enqueue
	replication server). The CI host moves to the rejoined node.

Test	Unplug both network cables of the user LAN.
Action	Physically plug in network cables.

Expected Result	The cluster communication is still active using the backup link.
	However, the connectivity to the NFS server as well as to the ping
	node is down. All resources on the affected node are shutdown and
	the second node takes over all resources. Depending on the
	configuration, the affected node gets rebooted by a STONITH action
	from the second node.

Test	Unplug both SAN links.
Action	Physically plug in SAN cables.
Expected Result	The SAN connection is interrupted and the monitoring of the SAN resources (MD, LVM, file systems) fail. The affected node gets
	fenced (rebooted) by the second node using STONITH.

Test	Unplug all network cables (split brain).
Action	Physically plug in network cables.
Expected Result	The cluster communication is interrupted. Both nodes will try to fence each other using STONITH. The STONITH fails since there is no network connectivity. The cluster stops doing anything (resource keep running), since both nodes can't determine the state of their counterpart. This loop can be interrupted by disabling STONITH in the GUI on <i>not</i> affected node. Additionally, the SAN devices are secured by SFEX disk locking.

Test	Kill the SAP CI instance.
Action	Kill the UNIX process of the CI instance.
Expected Result	The CI instance restarts three times. After the third try, it fails over to
	the second node.

Test	Kill the database.
Action	Kill the UNIX process of the database.
Expected Result	The database instance restarts three times. After the third try, it fails over to the second node.

Test	Shutdown one storage controller
Action	Physically interrupt the connection to one storage controller.
Expected Result	The MD-Mirrors get degraded, but continue to work.

6 Future Prospects

6.1 SUSE Linux Enterprise Server 11

SUSE Linux Enterprise Server 11 is the next version of SUSE Linux Enterprise Server. It will be available in the first quarter of 2009.

6.1.1 High Availability Extension

The High Availability extension of SUSE Linux Enterprise Server 11 will contain all high availability-related software components. It is optimized for use in mission-critical environments and includes software components, such as:

- · Heartbeat 2
 - Pacemaker and Open-AiS
 - Improved Heartbeat 2 GUI
- · cLVM, cluster aware Volume Manager
- DRDB 8.0
- · OCFS2 general FS
- · and more

6.1.2 Pacemaker and Open-AiS

Heartbeat is continually improved and developed. The development takes place at Novell in close collaboration with the open source community.

SUSE Linux Enterprise Server 11 will ship with a completely new version of the Heartbeat cluster resource manager, Pacemaker.

Pacemaker will support the Open-AiS cluster framework (see http://www.linux-ha.org/OpenAIS)

6.1.3 SAP Made High Available on SUSE Linux Enterprise Server 11

The high availability extension of SUSE Linux Enterprise Server 11 has even better capabilities for highly available SAP environments. Currently we are planning to develop an updated version of this white paper that will describe similar SAP scenarios running on SUSE Linux Enterprise Server 11. This updated document will also cover additional features, such as DRDB (raid over the network) for asynchronous data mirroring across long distances and even faster failover mechanisms.

6.2 Alternatives to an External NFS Server

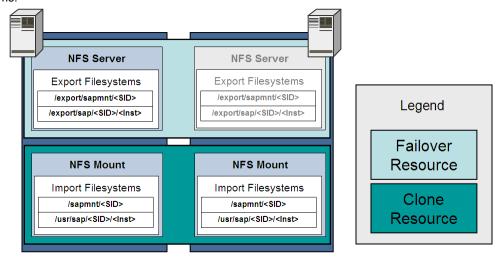
The described setup heavily uses an external NFS server, which has to support high availability. However, in some IT infrastructures, an external NFS server is not available.

There are several alternatives available that provide the same functionality such as shared file systems, mounted on both cluster nodes at the same time.

6.2.1 Local High-availability NFS Server

The SAP recommended method of supplying shared file systems locally on a Linux HA cluster is the use of a local NFS server. This server is controlled by the cluster itself and, therefore, supports high availability.

This local server uses file systems coming from the SAN and exports them to both cluster nodes via NFS. If a node crashes, the NFS server fails over to the second node. At any time, both nodes have access to the NFS file systems.



The disadvantage of this method is that during a failover, the file systems are not available for a short time. The timing of all start, stop and monitor operations of the NFS file system-dependent resources must be adjusted accordingly.

6.2.2 Oracle Cluster File System (OCFS2)

OCFS2 is a block-based cluster-aware file system, shipped with SUSE Linux Enterprise Server 10. It is fully integrated in the Heartbeat communication layer. OCFS2 file systems can be mounted on both cluster nodes at the same time.

Using OCFS2 as described above, integration into LVM as the LVM in SUSE Linux Enterprise Server 10 is not possible and is not cluster aware. It is also not possible to do online-resizing of OCFS2 file systems.

As of January 2009, there are also no performance benchmarks with SAP running on OCFS2 (using Heartbeat 2 for communication) available.

With SUSE Linux Enterprise Server 11, an improved and full POSIX conform version of OCFS2, with online extension capabilities will be available, as well as a cluster-aware LVM.

6.3 Oracle RAC

The Oracle RAC (Real Application Cluster) provides high availability for Oracle RDBMS. It uses its own cluster to provide fault tolerance (high availability), load balancing and scalability. It is currently the most reliable method of running Oracle RDBMS.

An integration into a Heartbeat 2 cluster is not required, since the RAC has its own cluster functionality. SAP instances running under the control of Heartbeat 2 can use RAC-controlled Oracle databases.

6.4 Stretched-cluster Scenarios

The fault tolerance of large IT infrastructures also covers the outage of a whole data center; for example, in case of a power outage or natural disaster. In such scenarios the IT services are split across two or more data centers. Each site is able to take over all services of the other site.

It is possible to run Heartbeat 2 clusters across two data centers. This ensures the availability of Heartbeat 2-controlled resources, even if one data center goes down. These setups are called stretched clusters.

Stretched HA clusters are much more complex compared to usual HA clusters running on one site; therefore, many considerations have to be made.

It is important to have redundant SAN and network connectivity between both data centers. The geographical distance between the two sites also must be considered. In case of a loss of network connectivity (split brain), there must be a decision mechanism in order to decide which cluster side takes over the resources and which side must shut everything down.

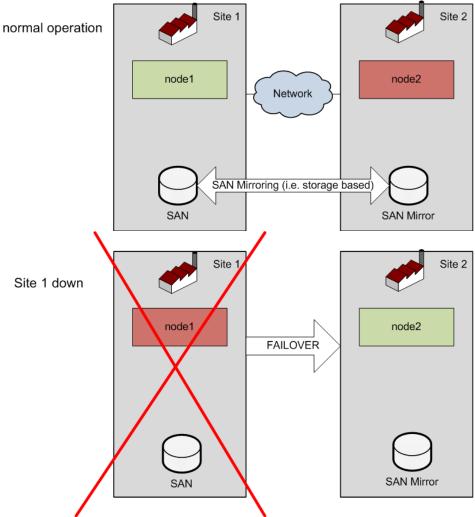


Illustration 40: Stretched cluster operation

Stretched Heartbeat 2 two-node clusters can be configured, but are currently (with some exceptions) not supported by Novell.

A stretched Heartbeat 2 cluster usually has the following differences compared to a cluster running in a single data center.

The two storage controllers used for host-based mirroring are located at different sites

- SFEX disk locking is used to avoid the start of multiple instances of resources, such as two
 independently running SAP systems with diverging databases. The SFEX replaces a quorum disk
- Enabled STONITH would require an interaction by an administrator in case of a split-site situation

7 Acknowledgments

We would like to thank several people and organizations, that were involved in the writing of this document as well as in the development and architecture of the described high availability solutions.

7.1 B1 Systems

B1 Systems delivered a major part of the architecture and implementation for the initial version of the enqueue replication stack. Based on the experiences of the previous version, REALTECH developed an enhanced SAP resource agent that simplifies the cluster setup when using the SAP enqueue replication server.

Special thanks to Jan Sperling and Thomas Korber (B1 Systems) who helped to plan and implement the initial enqueue replication scenario during a customer workshop.

7.2 REALTECH

REALTECH supported us during all phases of this document. Special thanks to the Consultants from REALTECH for their help as authors or providing their strong concept knowledge which helped to overcome technical hurdles we've been faced with during project.

7.3 SAP Linux Labs

Most of this document was written at the SAP Linux Labs in St. Leon-Rot near Walldorf, Germany. We would like to thank Manfred Stein (SAP) and Alexander Hass (SAP) who supported us with their in-depth SAP and Linux knowledge.

7.4 Additional Supporters

Special thanks to Matthias Schlarb for his help as author of this document and Alexander Krauth for his concepts and his fast and straightforward help during difficult technical issues.

8 Appendix

8.1 Downloading the Cluster Tools, SFEX and More

All additional tools, not included in SUSE Linux Enterprise Server 10 SP2, can be downloaded via the following URL:

http://www.novell.com/sap

→ Technical Guide "SAP made high available using SUSE Linux Enterprise Server 10"

Here, you can also find the example CIB files, as they are described in this document.

8.2 Components Not Supported by Novell

Some software components described in this document are *not* supported by Novell. However, these components can safely be used in productive cluster environments. They are well tested and already in use by some Novell customers.

- Heatbeat 2 Clustertools (i.e. ClusterService.sh)
- · SFEX disk locking suite

The described HA cluster setups can also be configured without the use of these additional tools. However, this would reduce the usability (Cluster Tools) and reliability (SFEX) of the cluster.

8.3 Description of the SAP Resource Agents

8.3.1 SAPInstance Resource Agent

With Heartbeat 2.1.4 (included in SUSE Linux Enterprise Server 10 SP2 and updates) the SAPInstance resource agent supports those types of SAP instances:

- SAP WebAS ABAP Release 4.6C 7.10
- SAP WebAS Java Release 6.40 7.10 (min. 6.40 SP22, 7.00 SP15, 7.10 SP00)

SAP WebAS ABAP + Java Add-In Release 6.20 - 7.10 (Java is not monitored by the cluster in that case)

For SAP kernel release 4.6D, follow the instructions in appendix A1 of SAP Note 1008828.

For SAP kernel release 6.40, follow the instructions of SAP Note 877795.

When using an SAP Kernel 6.40, please check and implement the actions from the section "Manual post-processing" from SAP Note 995116.

There can be several services within these types of SAP instances. Usually, you will find the defined services in the START profile of the related instance (Attention: With SAP Release 7.10 the START profile content was moved to the instance profile). Not all of these services have to be monitored by the cluster. For example, you do not want to failover your SAP instance, if the central syslog collector daemon fails.

Those services are monitored within the SAPInstance resource agent:

- disp+work
- msg server
- enserver
- enrepserver
- jcontrol
- jstart

The reverse conclusion of this is that a SAP instance without any of these services will not work with the resource agent. You could think of a standalone gateway instance or a standalone Web dispatcher instance which will fail to work with the resource agent. The next version of the agent may have a parameter which can be used to select which services should be monitored. But this does not mean that you cannot include a SAP Web Dispatcher into another SAP instance, which uses one of the monitored services. For example a SCS instance running a msg_server and a enserver. In that case the Web Dispatcher will get started and stopped together with the other services by the cluster. The Web Dispatcher is just not monitored than, which means a hanging or died sapwebdisp process does not cause a failover of the whole SAP instance. Possibly that is exactly what you want.

All operations of the SAP instance resource agent are done by using the startup framework called SAP Management Console or sapstartsrv that was introduced with SAP kernel release 6.40. Find more information about the SAP Management Console in SAP Note 1014480. Using this framework defines a clear interface for the Heartbeat cluster, how it sees the SAP system. The options for monitoring the SAP system are also much better than other methods such as watching the ps command for running processes or doing some pings to the

application. sapstartsrv uses SOAP messages to request the status of running SAP processes. Therefore, it can actually ask a process what it's status is, independent from other problems that might exist at the same time.

sapstartsrv knows 4 status colors:

- GREEN = Everything is fine
- YELLOW = Something is wrong, but the service is still working
- RED = The service does not work
- GRAY = The service has not been started

The SAP instance resource agent will interpret GREEN and YELLOW as acceptable. That means that minor problems will not be reported to the Heartbeat cluster. This prevents the cluster from doing an unwanted failover. The statuses RED and GRAY are reported as NOT_RUNNING to the cluster. Depending on the status the cluster expects from the resource, it will do a restart, failover or just nothing.

The parameters of the SAP instance resource agent are:

Parameter	Description
InstanceName	The full qualified SAP instance name.
	In the format: SID_INSTANCE_VIR-HOSTNAME
	e.g.: HB2_DVEBMGS02_cihost
	Usually this is the name of the SAP instance profile.
	MANDATORY
	DEFAULT: none
DIR_EXECUTABLE	The full qualified path where to find sapstartsrv and sapcontrol.
	Specify this parameter if you have changed the SAP kernel directory location after
	the default SAP installation.
	NOT MANDATORY
	DEFAULT: /usr/sap/ <sid>/<instance>/exe</instance></sid>
	or /usr/sap/ <sid>/SYS/exe/run</sid>
DIR_PROFILE	The full qualified path where to find the SAP START profile.
	Specify this parameter if you have changed the SAP profile directory location after
	the default SAP installation.
	NOT MANDATORY
	DEFAULT: /usr/sap/ <sid>/SYS/profile</sid>

START_PROFILE	The name of the SAP START profile.
	Specify this parameter if you have changed the name of the SAP START profile after the default SAP installation. As SAP release 7.10 does not have a START profile anymore, you need to specify the Instance Profile than.
	MANDATORY for SAP Release 7.10
	DEFAULT: START_ <instance>_<vir-hostname></vir-hostname></instance>
START_WAITTIME	After that time in seconds, a monitor operation is executed by the resource agent. Does the monitor return SUCCESS, the start is handled as SUCCESS. This is useful to resolve timing problems with the J2EE-AddIn instance.
	Usually the resource agent waits until all services are started and the SAP Management Console reports a GREEN status. A double stack installation (ABAP + Java Addln) consists of an ABAP dispatcher and a JAVA instance. Normally the start of the JAVA instance takes much longer than the start of the ABAP instance. For a JAVA Instance you may need to configure a much higher timeout for the start operation of the resource in Heartbeat. The disadvantage here is, that the discovery of a failed start by the cluster takes longer. Somebody might say: For me it is important, that the ABAP instance is up and running. A failure of the JAVA instance shall not cause a failover of the SAP instance. Actually the SAP MC reports a YELLOW status, if the JAVA instance of a double stack system fails. From the resource agent point of view YELLOW means: everything is OK. Setting START_WAITTIME to a lower value determines the resource agent to check the status of the instance during a start operation after that time. As it would wait normally for a GREEN status, now it reports SUCCESS to the cluster in case of a YELLOW status already after the specified time.
	That is only useful for double stack systems.
	NOT MANDATORY
	DEFAULT: 3600

AUTOMATIC_RECOVER	The SAP instance resource agent tries to recover a failed start attempt automatically one time. This is done by killing running instance processes and executing cleanipc. Sometimes a crashed SAP instance leaves some processes and/or shared memory segments behind. Setting this option to true will try to remove those leftovers during a start operation. That is to reduce manual work for the administrator.
	NOT MANDATORY
	DEFAULT: false
PRE_START_USEREXIT	The full qualified path where to find a script or program which should be executed
POST_START_USEREXIT PRE_STOP_USEREXIT	before/after this resource got started/stopped.
POST_STOP_USEREXIT	SAP systems required often additional software to run on the same server. That can be monitoring software or software for some interfaces the SAP system uses. You may include those programs by writing an own OCF resource agent into the Heartbeat cluster. But sometimes writing a own resource agent is just to much effort for this task. With the provided userexits you many easily include own scripts, that do not follow the OCF standard, into the cluster. Be aware that the returncode of you own script will not be used by the SAP instance resource agent. The call of the userexit is syncron. That means, the time your script needs is going into the timeout of the start/stop operation defined in the Heartbeat cluster configuration. If your script hangs, SAP may not be started!
	NOT MANDATORY
	DEFAULT: empty

8.3.2 SAPDatabase Resource Agent

The SAPDatabase resource agent supports the following databases in a SAP installation:

- Oracle 10.2.x
- DB/2 UDB for Windows and UNIX 9.x
- SAP-DB / MaxDB 7.x

The purpose of the resource agent is to start, stop and monitor the database instance of a SAP system. Together with the RDBMS system it will also control the related network service for the database. Like the Oracle Listener and the xserver of MaxDB. The resource agent expects a standard SAP installation and therefore needs less parameters to configure.

The monitor operation of the resource agent can test the availability of the database by using SAP tools (R3trans or jdbcconnect). With that it ensures, that the database is really accessible for the SAP system. The

parameter STRICT_MONITORING controls, if this is done only during the start operation or also in the periodic monitoring intervals of the cluster.

After an unclean exit or crash of a database, it may need a recover procedure to start again. The resource agent has a procedure implemented for each database type. With the parameter AUTOMATIC_RECOVER you may use this functionality, if you like.

Here is what happens in detail for each database:

Database	recover actions
Oracle	shutdown abort
	startup mount
	alter database recover automatic database
	alter database open
DB/2	db2_kill
	db2start
	db2 activate database
MaxDB	db_stop
	db_clear
	db_online

The parameters of the SAPDatabase resource agent are:

Parameter	Description
SID	The unique SAP system identifier.
	e.g. HB2
	MANDATORY
	DEFAULT: empty
DBTYPE	The name of the database vendor you use.
	Set either: ORA,DB6,ADA
	MANDATORY
	DEFAULT: empty

DIR_EXECUTABLE	The full qualified path where to find the SAP kernel. The resource agent needs the startdb and the R3trans executables.
	For that reason the directory with the SAP kernel must also be accessible for the database server at any time. Specify this parameter, if you have changed the SAP kernel directory location after the default SAP installation.
	NOT MANDATORY DEFAULT: /usr/sap/ <sid>/<instance>/exe</instance></sid>
	or /usr/sap/ <sid>/SYS/exe/run</sid>
	or /sapmnt/ <sid>/exe</sid>
NETSERVICENAME	The Oracle TNS listener name
	NOT MANDATORY
	DEFAULT: LISTENER (if DBTYPE = ORA)
DBJ2EE_ONLY	If you do not have a ABAP stack installed in the SAP database, set this to true.
	Non ABAP system cannot be monitored using R3trans. That parameter changes the monitoring method to jdbcconnect.
	the monitoring method to jabcconnect.
	NOT MANDATORY
	DEFAULT: false
JAVA_HOME	This is only needed if the DBJ2EE_ONLY parameter is set to true. Enter the path to the Java SDK which is used by the SAP WebAS Java.
	You need to set this parameter, if the environment variable JAVA_HOME is not set for the root user, or points to another directory as the JAVA_HOME of the sidadm user.
	NOT MANDATORY
	DEFAULT: \$JAVA_HOME

STRICT_MONITORING	This controls how the resource agent monitors the database. If set to true, it will use SAP tools to test the connect to the database. Do not use with Oracle,
	because it will result in unwanted failovers in case of an archiver stuck.
	NOT MANDATORY
	DEFAULT: false
AUTOMATIC_RECOVER	The SAPDatabase resource agent tries to recover a failed start attempt
	automatically one time. This is done by running a forced abort of the RDBMS ar
	or executing recovery commands.
	NOT MANDATORY
	DEFAULT: false
DIR_BOOTSTRAP	This is only needed if the DBJ2EE_ONLY parameter is set to true. The full
	qualified path where to find the J2EE instance bootstrap directory.
	e.g. /usr/sap/HB2/J00/j2ee/cluster/bootstrap
	Specify this parameter, if you have changed the SAP j2ee bootstrap directory
	location after the default SAP installation.
	NOT MANDATORY
	DEFAULT: /usr/sap/ <sid>/*/j2ee/cluster/bootstrap</sid>
DIR_SECSTORE	This is only needed if the DBJ2EE_ONLY parameter is set to true. The full
	qualified path where to find the J2EE security store directory.
	Specify this parameter, if you have changed the SAP j2ee secure store directory
	location after the default SAP installation.
	NOT MANDATORY
	DEFAULT: /usr/sap/ <sid>/SYS/global/security/lib/tools</sid>

DB_JARS	This is only needed if the DBJ2EE_ONLY parameter is set to true.
	The full qualified filename of the jdbc driver for the database connection test. It will be automatically read from the bootstrap.properties file in Java engine 6.40 and 7.00. For Java engine 7.10 the parameter is mandatory.
	Example: /oracle/client/10x_64/instantclient/libclntsh.so
	MANDATORY for Release 7.10
	DEFAULT: empty
PRE_START_USEREXIT	The full qualified path where to find a script or program which should be executed
POST_START_USEREXIT PRE_STOP_USEREXIT	before/after this resource got started/stopped.
POST_STOP_USEREXIT	SAP systems required often additional software to run on the same server. That can be monitoring software or software for some interfaces the SAP system uses. You may include those programs by writing an own OCF resource agent into the Heartbeat cluster. But sometimes writing a own resource agent is just to much
	effort for this task. With the provided userexits you many easily include own scripts, that do not follow the OCF standard, into the cluster. Be aware that the
	returncode of you own script will not be used by the SAPDatabase resource agent.
	The call of the userexit is syncron. That means, the time your script needs is going into the timeout of the start/stop operation defined in the Heartbeat cluster
	configuration. If your script hangs, the database may not be started!
	NOT MANDATORY
	DEFAULT: empty

8.4 References

Online resource	URL
Novell Web site	http://www.novell.com
Novell SAP Portal	http://www.novell.com/sap
Realtech Web site	http://www.realtech.com
SAP Web site	http://www.sap.com
B1 System Web site	http://www.b1-systems.de
Linux HA/Heartbeat 2 community Web site	http://www.linux-ha.org/
SFEX documentation	http://www.linux-ha.org/sfex
SUSE Linux Enterprise Server 10	http://www.novell.com/linux
SAP on Linux	http://www.sap.com/linux
Novell Support & Knowledgebase	http://www.novell.com/support

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8.5 SAP Notes

Note 1008828 - ACC 7.1 PI / Adaptive Computing Controller Collective Note

Note 877795 - Problems w/ sapstartsrv as of Release 7.00 & 6.40 patch 169

Note 995116 - Backward porting of sapstartsrv for earlier releases

Note 1014480 - SAP Management Console (SAP MC)

Note 958253 - SUSE LINUX Enterprise Server 10: Installation notes

Note 171356 - SAP software on Linux: Essential information

8.6 Cluster Information Base of the Enqueue Replication

```
<cib>
   <configuration>
     <crm config>
       <cluster_property_set id="cib-bootstrap-options">
         <attributes>
           <nvpair id="cib-bootstrap-options-dc-version" name="dc-version" value="2.1.4-node:</pre>
73f24cbe8ed77837a75df445272edf2674d50f00"/>
           <nypair name="symmetric-cluster" id="cib-bootstrap-options-symmetric-cluster"</pre>
value="true"/>
           <nvpair id="cib-bootstrap-options-no_quorum-policy" name="no_quorum-policy"</pre>
value="stop"/>
           <nvpair name="default-resource-stickiness" id="cib-bootstrap-options-default-</pre>
resource-stickiness" value="10000"/>
           <nvpair id="cib-bootstrap-options-default-resource-failure-stickiness"</pre>
name="default-resource-failure-stickiness" value="0"/>
           <nvpair id="cib-bootstrap-options-stonith-enabled" name="stonith-enabled"</pre>
value="false"/>
           <nvpair id="cib-bootstrap-options-stonith-action" name="stonith-action"</pre>
value="reboot"/>
           <nvpair id="cib-bootstrap-options-stop-orphan-resources" name="stop-orphan-</pre>
resources" value="true"/>
           <nvpair id="cib-bootstrap-options-stop-orphan-actions" name="stop-orphan-actions"</pre>
value="true"/>
           <nvpair id="cib-bootstrap-options-transition-idle-timeout" name="transition-idle-</pre>
timeout" value="2min"/>
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timeout" value="120s"/>
           <nvpair id="cib-bootstrap-options-is-managed-default" name="is-managed-default"</pre>
value="true"/>
           <nvpair id="cib-bootstrap-options-no-quorum-policy" name="no-quorum-policy"</pre>
value="stop"/>
           <nvpair name="last-lrm-refresh" id="cib-bootstrap-options-last-lrm-refresh"</pre>
value="1228234619"/>
         </attributes>
       </cluster_property_set>
     </crm_config>
       <node id="d2c57790-6917-4f0d-8e33-d3d214e82009" uname="ls3197v7" type="normal">
         <instance_attributes id="nodes-d2c57790-6917-4f0d-8e33-d3d214e82009">
           <attributes>
             <nvpair id="standby-d2c57790-6917-4f0d-8e33-d3d214e82009" name="standby"</pre>
value="off"/>
           </attributes>
         </instance attributes>
       </node>
       <node id="030f54fd-1216-49a5-b136-d3916f294781" uname="ls3197v6" type="normal">
         <instance_attributes id="nodes-030f54fd-1216-49a5-b136-d3916f294781">
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value="off"/>
           </attributes>
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</instance_attributes>
        </node>
      </nodes>
      <resources>
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provider="heartbeat">
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            <attributes>
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value="ls3197v6"/>
               <nvpair id="rsc_stonith_sunipmi_ls3197v6_hostmap" name="ipaddr"</pre>
value="172.30.100.21"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6" name="userid" value="root"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_passwd" name="passwd" value="mypasswd"/</pre>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_auth" name="auth" value="MD5"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_priv" name="priv"</pre>
value="ADMINISTRATOR"/>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_interface" name="interface"</pre>
value="lan"/>
            </attributes>
          </instance attributes>
          <meta_attributes id="rsc_stonith_sunipmi_ls3197v6_meta_attrs">
            <attributes>
              <nvpair id="rsc_stonith_sunipmi_ls3197v6_meta_attr_target_role"</pre>
name="target_role" value="stopped"/>
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          </meta_attributes>
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provider="heartbeat">
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value="ls3197v7"/>
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value="172.30.100.22"/>
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              <nvpair id="rsc_stonith_sunipmi_ls3197v7_passwd" name="passwd" value="mypasswd"/</pre>
>
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              <nvpair id="rsc_stonith_sunipmi_ls3197v7_priv" name="priv"</pre>
value="ADMINISTRATOR"/>
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value="lan"/>
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          </instance_attributes>
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              <nvpair id="rsc_stonith_sunipmi_ls3197v7_meta_attr_target_role"</pre>
name="target_role" value="stopped"/>
            </attributes>
          </meta_attributes>
        </primitive>
        <group id="grp_sapdb_HB2">
          <meta_attributes id="grp_sapdb_HB2_meta_attrs">
            <attributes/>
          </meta attributes>
          <primitive id="rsc_sfex_HB2" class="ocf" type="sfex" provider="heartbeat">
            <instance_attributes id="rsc_sfex_HB2_instance_attrs">
                <nvpair id="rsc_sfex_HB2_device" name="device" value="/dev/sdq"/>
                 <nvpair id="rsc_sfex_HB2_monitor_interval" name="monitor_interval" value="5"/>
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            </instance attributes>
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            </meta_attributes>
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start_delay="10" on_fail="block" disabled="false" role="Started"/>
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start_delay="0" disabled="false" role="Started"/>
              <op id="rsc_sfex_HB2_stop" name="stop" timeout="10" on_fail="block"</pre>
start_delay="0" disabled="false" role="Started"/>
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</primitive>
         <primitive class="ocf" provider="heartbeat" type="IPaddr2" id="rsc_IP_HB2_dbhost">
           <operations>
<op id="rsc_IP_HB2_dbhost_op_1" name="start" timeout="15s" disabled="false"</pre>
role="Started" start_delay="5s"/>
           </operations>
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             <attributes>
               <nvpair id="rsc_IP_HB2_dbhost_attr_0" name="ip" value="172.30.100.103"/>
             </attributes>
           </instance_attributes>
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         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc_RAID1_HB2_md0">
           <operations>
             <op id="rsc_RAID1_HB2_md0_mon" interval="120s" name="monitor" timeout="60s"</pre>
start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_RAID1_HB2_md0">
             <attributes>
               <nvpair id="rsc_RAID1_HB2_md0_attr_0" name="raidconf" value="/clusterconf/HB2/</pre>
mdadm.conf"/>
               <nvpair id="rsc_RAID1_HB2_md0_attr_1" name="raiddev" value="/dev/md0"/>
             </attributes>
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         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc_RAID1_HB2_md1">
           <operations>
             <op id="rsc_RAID1_HB2_md1_mon" interval="120s" name="monitor" timeout="60s"</pre>
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           </instance_attributes>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc_RAID1_HB2_md2">
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start_delay="0" disabled="false" role="Started"/>
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             <op id="rsc_RAID1_HB2_md3_mon" interval="120s" name="monitor" timeout="60s"</pre>
start_delay="0" disabled="false" role="Started"/>
           </operations>
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mdadm.conf"/>
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           </instance_attributes>
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         <primitive class="ocf" provider="heartbeat" type="LVM" id="rsc_LVM_HB2_vg_db_sapdb">
           <operations>
             <op id="rsc_LVM_HB2_vg_db_sapdb_mon" interval="120s" name="monitor"</pre>
timeout="60s" start_delay="0" disabled="false" role="Started"/>
<op id="rsc_LVM_HB2_vg_db_sapdb_stop" name="stop" timeout="30" on_fail="fence"
start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_LVM_HB2_vg_db_sapdb">
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value="vg_db_sapdb"/>
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</instance_attributes>
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id="rsc_LVM_HB2_vg_db_sapdata">
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value="vg_db_sapdata"/>
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           </instance_attributes>
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         <primitive class="ocf" provider="heartbeat" type="LVM"</pre>
id="rsc_LVM_HB2_vg_db_saplog">
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timeout="60s" start_delay="0" disabled="false" role="Started"/>
             <op id="rsc_LVM_HB2_vg_db_saplog_stop" name="stop" timeout="30" on_fail="fence"</pre>
start_delay="0" disabled="false" role="Started"/>
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value="vg_db_saplog"/>
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             <op id="rsc_FS_HB2_sapdb_mon" interval="120s" name="monitor" timeout="60s"</pre>
start_delay="0" disabled="false" role="Started"/>
             <op id="rsc_FS_HB2_sapdb_stop" name="stop" description="stoptimeout"</pre>
timeout="300s" disabled="false" role="Stopped"/>
           </operations>
           <instance_attributes id="rsc_FS_HB2_sapdb">
             <attributes>
               <nvpair id="rsc_FS_HB2_sapdb_attr_0" name="device"</pre>
value="/dev/vg_db_sapdb/lv_sapdb"/>
              <nvpair id="rsc_FS_HB2_sapdb_attr_1" name="directory" value="/sapdb"/>
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id="rsc_FS_HB2_sapdb_saplog">
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timeout="60s" start_delay="0" disabled="false" role="Started"/>
<op id="rsc_FS_HB2_sapdb_saplog_stop" name="stop" description="stoptimeout"
timeout="300s" disabled="false" role="Stopped"/>
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value="/dev/vg_db_saplog/lv_saplog"/>
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value="/sapdb/HB2/saplog"/>
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timeout="60s" start_delay="0" disabled="false" role="Started"/>
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timeout="300s" disabled="false" role="Stopped"/>
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value="/dev/vg_db_sapdata/lv_sapdata"/>
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value="/sapdb/HB2/sapdata"/>
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</attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" type="SAPDatabase" provider="heartbeat"</pre>
id="rsc_SAPDatabase_HB2">
           <instance_attributes id="rsc_SAPDatabase_HB2_instance_attrs">
             <attributes>
               <nvpair id="rsc_SAPDatabase_HB2_attr_0" name="SID" value="HB2"/>
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             </attributes>
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disabled="false" role="Started"/>
             <op id="rsc_SAPDatabase_HB2_stop" name="stop" timeout="1800" start_delay="0"</pre>
disabled="false" role="Started" on_fail="block"/>
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start_delay="180" disabled="false" role="Started"/>
           </operations>
           <meta_attributes id="rsc_SAPDatabase_HB2_meta_attrs">
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           <attributes>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_metaattr_clone_max" name="clone_max"</pre>
value="2"/>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_metaattr_clone_node_max"</pre>
name="clone_node_max" value="1"/>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_SCS_metaattr_master_max"</pre>
name="master_max" value="1"/>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_metaattr_master_node_max"</pre>
name="master_node_max" value="1"/>
             value="true"/>
             <nvpair id="msl_sap_HB2_ASCS00_ascshost_SCS_metaattr_globally_unique"</pre>
name="globally_unique" value="false"/>
           </attributes>
         </meta attributes>
         <primitive id="rsc_SAP_HB2_ASCS00_ascshost" class="ocf" type="SAPInstance"</pre>
provider="heartbeat">
           <instance_attributes id="rsc_SAP_HB2_ASCS00_ascshost_instance_attrs">
             <attributes>
               <nvpair id="ms_SAP_HB2_ASCS00_ascshost_attr_InstanceName" name="InstanceName"</pre>
value="HB2_ASCS00_ascshost"/>
               <nvpair id="ms_SAP_HB2_ASCS00_ascshost_attr_AUTOMATIC_RECOVER"</pre>
name="AUTOMATIC_RECOVER" value="true"/>
               <nvpair id="ms_SAP_HB2_ASCS00_ascshost_SCS_attr_START_PROFILE"</pre>
name="START_PROFILE" value="/sapmnt/HB2/profile/START_ASCS00_ascshost"/>
               <nvpair id="ms_SAP_HB2_ASCS00_ascshost_SCS_attr_ERS_InstanceName"</pre>
name="ERS_InstanceName" value="HB2_ERS10_ers10host"/>
               <nvpair id="ms_SAP_HB2_ASCS00_ascshost_attr_ERS_START_PROFILE"</pre>
name="ERS_START_PROFILE" value="/sapmnt/HB2/profile/START_ERS10_ers10host"/>
             </attributes>
           </instance_attributes>
           <operations>
             <op id="ms_SAP_HB2_ASCS00_ascshost_oper_start" name="start" timeout="180"</pre>
role="Started" start_delay="0" disabled="false"/>
             <op id="ms_SAP_HB2_ASCS00_ascshost_oper_stop" name="stop" timeout="240"</pre>
role="Started" start_delay="0" disabled="false"/>
             <op id="ms_SAP_HB2_ASCS00_ascshost_oper_monitor" name="monitor" interval="30"</pre>
timeout="60" start_delay="5" role="Master" disabled="false"/>
             <op id="ms_SAP_HB2_ASCS00_ascshost_oper_promote" name="promote" timeout="320"</pre>
start_delay="0" role="Master" disabled="false"/>
             <op id="ms_SAP_HB2_ASCS00_ascshost_oper_demote" name="demote" timeout="320"</pre>
role="Slave" start_delay="0" disabled="false"/>
           </operations>
         </primitive>
       </master_slave>
       <master_slave id="msl_sap_HB2_SCS01_jscshost">
         <meta_attributes id="msl_sap_HB2_SCS01_jscshost_meta_attrs">
           <attributes>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_metaattr_clone_max" name="clone_max"</pre>
value="2"/>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_metaattr_clone_node_max"</pre>
name="clone_node_max" value="1"/>
```

```
<nvpair id="msl_sap_HB2_SCS01_jscshost_SCS_metaattr_master_max"</pre>
name="master_max" value="1"/>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_metaattr_master_node_max"</pre>
name="master_node_max" value="1"/>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_SCS_metaattr_notify" name="notify"</pre>
value="true"/>
             <nvpair id="msl_sap_HB2_SCS01_jscshost_SCS_metaattr_globally_unique"</pre>
name="globally_unique" value="false"/>
           </attributes>
         </meta_attributes>
         <primitive id="rsc_SAP_HB2_SCS01_jscshost" class="ocf" type="SAPInstance"</pre>
provider="heartbeat">
           <instance_attributes id="rsc_SAP_HB2_SCS01_jscshost_instance_attrs">
             <attributes>
               <nvpair id="ms_SAP_HB2_SCS01_jscshost_attr_InstanceName" name="InstanceName"</pre>
value="HB2_SCS01_jscshost"/>
               <nvpair id="ms_SAP_HB2_SCS01_jscshost_attr_AUTOMATIC_RECOVER"</pre>
name="AUTOMATIC_RECOVER" value="true"/>
               <nvpair id="ms_SAP_HB2_SCS01_jscshost_SCS_attr_START_PROFILE"</pre>
name="START_PROFILE" value="/sapmnt/HB2/profile/START_SCS01_jscshost"/>
               <nvpair id="ms_SAP_HB2_SCS01_jscshost_SCS_attr_ERS_InstanceName"</pre>
name="ERS_InstanceName" value="HB2_ERS11_ers11host"/>
               <nvpair id="ms_SAP_HB2_SCS01_jscshost_attr_ERS_START_PROFILE"</pre>
name="ERS_START_PROFILE" value="/sapmnt/HB2/profile/START_ERS11_ers11host"/>
             </attributes>
           </instance attributes>
           <operations>
             <op id="ms_SAP_HB2_SCS01_jscshost_oper_start" name="start" timeout="180"</pre>
role="Started" start_delay="0" disabled="false"/>
             <op id="ms_SAP_HB2_SCS01_jscshost_oper_stop" name="stop" timeout="240"</pre>
role="Started" start_delay="0" disabled="false"/>
             <op id="ms_SAP_HB2_SCS01_jscshost_oper_monitor" name="monitor" interval="30"</pre>
timeout="60" start_delay="5" role="Master" disabled="false"/>
             <op id="ms_SAP_HB2_SCS01_jscshost_oper_promote" name="promote" timeout="320"</pre>
start_delay="0" role="Master" disabled="false"/>
             <op id="ms_SAP_HB2_SCS01_jscshost_oper_demote" name="demote" timeout="320"</pre>
role="Slave" start_delay="0" disabled="false"/>
           </operations>
         </primitive>
       </master slave>
       <clone id="rsc_stonith_ssh">
         <meta_attributes id="rsc_stonith_ssh_meta_attrs">
           <attributes>
             <nvpair id="rsc_stonith_ssh_metaattr_clone_max" name="clone_max" value="2"/>
             <nvpair id="rsc_stonith_ssh_metaattr_clone_node_max" name="clone_node_max"</pre>
value="1"/>
           </attributes>
         </meta_attributes>
         <primitive id="rsc_stonith_ssh_clone" class="stonith" type="external/ssh"</pre>
provider="heartbeat">
           <instance_attributes id="rsc_stonith_ssh_clone_instance_attrs">
             <attributes>
               <nvpair id="68f6c400-ee2d-4ed7-a864-a23136104038" name="hostlist"</pre>
value="ls3197v7,ls3197v6"/>
             </attributes>
           </instance_attributes>
         </primitive>
       </clone>
       <primitive class="ocf" provider="heartbeat" type="IPaddr2" id="rsc_IP_HB2_ascshost">
         <operations>
           <op id="rsc_IP_HB2_ascshost_op_0" name="monitor" description="monitor"</pre>
interval="5s" timeout="20s" start_delay="10s" disabled="false" role="Started"/>
           <op id="rsc_IP_HB2_ascshost_op_1" name="start" timeout="15s" disabled="false"</pre>
role="Started" start_delay="5s"/>
         </operations>
         <instance_attributes id="rsc_IP_HB2_ascshost_inst_attr">
           <attributes>
             <nvpair id="rsc_IP_HB2_ascshost_attr_0" name="ip" value="172.30.100.101"/>
           </attributes>
         </instance_attributes>
         <meta_attributes id="rsc_IP_HB2_ascshost_meta_attrs">
           <attributes/>
         </meta_attributes>
       </primitive>
       <operations>
           <op id="rsc_IP_HB2_jscshost_op_0" name="monitor" description="monitor"</pre>
interval="5s" timeout="20s" start_delay="10s" disabled="false" role="Started"/>
```

```
<op id="rsc_IP_HB2_jscshost_op_1" name="start" timeout="15s" disabled="false"</pre>
role="Started" start_delay="5s"/>
        </operations>
        <instance_attributes id="rsc_IP_HB2_jscshost_inst_attr">
           <attributes>
             <nvpair id="rsc_IP_HB2_jscshost_attr_0" name="ip" value="172.30.100.102"/>
           </attributes>
        </instance attributes>
        <meta_attributes id="rsc_IP_HB2_jscshost_meta_attrs">
           <attributes/>
         </meta_attributes>
       </primitive>
       <group id="grp_sap_HB2_DVEBMGS02">
         <meta_attributes id="grp_sap_HB2_DVEBMGS02_meta_attrs">
           <attributes/>
         </meta_attributes>
        <attributes>
               <nvpair id="rsc_sfex_HB2_2_device" name="device" value="/dev/sdg"/>
               <nvpair id="rsc_sfex_HB2_2_monitor_interval" name="monitor_interval"</pre>
value="5"/>
               <nvpair id="rsc_sfex_HB2_2_index" name="index" value="2"/>
              <nvpair id="rsc_sfex_HB2_2_lock_timeout" name="lock_timeout" value="20"/>
             </attributes>
           </instance attributes>
           <meta_attributes id="rsc_sfex_HB2_2_meta_attrs">
            <attributes/>
           </meta_attributes>
           <operations>
            <op id="rsc_sfex_HB2_2_monitor" name="monitor" interval="5" timeout="60"</pre>
start_delay="0" disabled="false" role="Started"/>
<op id="rsc_sfex_HB2_2_stop" name="stop" timeout="10" on_fail="block"
start_delay="0" disabled="false" role="Started"/>
           </operations>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="IPaddr2" id="rsc_IP_HB2_cihost">
           <operations>
            <op id="rsc_IP_HB2_cihost_op_0" name="monitor" description="monitor"</pre>
interval="5s" timeout="20s" start_delay="10s" disabled="false" role="Started"/>
            <op id="rsc_IP_HB2_cihost_op_1" name="start" timeout="15s" disabled="false"</pre>
role="Started" start_delay="5s"/>
           </operations>
           <instance_attributes id="rsc_IP_HB2_cihost_inst_attr">
             <attributes>
              <nvpair id="rsc_IP_HB2_cihost_attr_0" name="ip" value="172.30.100.104"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc_RAID1_HB2_md10">
           <operations>
            <op id="rsc_RAID1_HB2_md10_mon" interval="120s" name="monitor" timeout="60s"</pre>
start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance_attributes id="rsc_RAID1_HB2_md10">
             <attributes>
              <nvpair id="rsc_RAID1_HB2_md10_attr_0" name="raidconf"</pre>
value="/clusterconf/HB2/mdadm.conf"/>
               <nvpair id="rsc_RAID1_HB2_md10_attr_1" name="raiddev" value="/dev/md10"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="LVM" id="rsc_LVM_HB2_vg_ci">
           <operations>
             op id="rsc_LVM_HB2_vg_ci_mon" interval="120s" name="monitor" timeout="60s"
start_delay="0" disabled="false" role="Started"/>
            <op id="rsc_LVM_HB2_vg_ci_stop" name="stop" timeout="30" on_fail="fence"</pre>
start_delay="0" disabled="false" role="Started"/>
           </operations>
           -
<instance_attributes id="rsc_LVM_HB2_vg ci">
            <attributes>
              <nvpair id="rsc_LVM_HB2_vg_ci_attr_0" name="volgrpname" value="vg_ci"/>
             </attributes>
           </instance_attributes>
         </primitive>
```

```
<primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc_FS_HB2_hb2_dvebmgs02">
           <operations>
             <op id="rsc_FS_HB2_hb2_dvebmgs02_mon" interval="120s" name="monitor"</pre>
timeout="300s" disabled="false" role="Stopped"/>
           </operations>
           <instance_attributes id="rsc_FS_HB2_hb2_dvebmgs02">
             <attributes>
               <nvpair id="rsc_FS_HB2_hb2_dvebmgs02_attr_0" name="device"</pre>
value="/dev/vg_ci/lv_dvebmgs02"/>
               <nvpair id="rsc_FS_HB2_hb2_dvebmgs02_attr_1" name="directory" value="/usr/sap/</pre>
HB2/DVEBMGS02"/>
             </attributes>
           </instance_attributes>
         id="rsc_SAPInstance_HB2_DVEBMGS02_cihost">
           <instance_attributes id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_instance_attrs">
             <attributes>
               <nvpair id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_attr_0" name="InstanceName"</pre>
value="HB2_DVEBMGS02_cihost"/>
               <nvpair id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_attr_1"</pre>
name="AUTOMATIC_RECOVER" value="true"/>
               <nvpair name="START_WAITTIME" id="rsc_SAPInstance_HB2_DVEBMGS02 cihost attr 3"</pre>
value="120"/>
               <nvpair id="cbf1d01e-1b25-4a6a-97f6-f97f6d565a1c" name="PRE_START_USEREXIT"</pre>
value="/clusterconf/HB2/pre-start-userexit.sh"/>
             </attributes>
           </instance attributes>
           <operations>
             <op id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_start" name="start" timeout="240"</pre>
start_delay="0" disabled="false" role="Started"/>
             <op id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_stop" name="stop" timeout="240"</pre>
start_delay="0" disabled="false" role="Started" on_fail="block"/>
             <op name="monitor" interval="120" timeout="60" disabled="false" role="Started"</pre>
id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_mon" start_delay="5"/>
           </operations>
           <meta_attributes id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_meta_attrs">
             <attributes>
               <nvpair name="is_managed"</pre>
id="rsc_SAPInstance_HB2_DVEBMGS02_cihost_metaattr_is_managed" value="true"/>
             </attributes>
           </meta_attributes>
         </primitive>
       </group>
     </resources>
     <constraints>
       <rsc_location id="location_sun_ipmi_ls3197v6_never_run_on_ls3197v6"</pre>
rsc="rsc_stonith_sunipmi_ls3197v6">
         <rule id="prefered_location_sun_ipmi_ls3197v6_never_run_on_ls3197v6" score="-</pre>
INFINITY">
           <expression attribute="#uname" id="e633ee6d-c3a9-4ff2-b971-060682d29bc4"</pre>
operation="eq" value="ls3197v6"/>
         </rule>
       </rsc_location>
       <rsc_location id="location_sun_ipmi_ls3197v7_never_run_on_ls3197v7"</pre>
rsc="rsc_stonith_sunipmi_ls3197v7">
         <rule id="prefered_location_sun_ipmi_ls3197v7_never_run_on_ls3197v7" score="-</pre>
           <expression attribute="#uname" id="13e7e99e-c5c9-4ec1-886c-cf2214fdfa8c"</pre>
operation="eq" value="ls3197v7"/>
         </rule>
       </rsc_location>
       <rsc_location id="no_ping_node_rule_grp_sapdb_HB2" rsc="grp_sapdb_HB2">
         <rule id="prefered_no_ping_node_rule_grp_sapdb_HB2" score="-INFINITY"</pre>
boolean_op="and">
           <expression attribute="pingd" operation="eq" value="0" id="e9003d59-a60d-4d6a-</pre>
9261-21f7f9ddb6be"/>
         </rule>
       </rsc location>
       <rsc_location id="no_ping_node_rule_grp_sap_HB2_DVEBMGS02"</pre>
rsc="grp_sap_HB2_DVEBMGS02">
         <rule id="prefered_no_ping_node_rule_grp_sap_HB2_DVEBMGS02" score="-INFINITY"</pre>
boolean_op="and">
           <expression attribute="pingd" operation="eq" value="0" id="ec731907-d3f7-4d1d-</pre>
9c23-5f76555bca65"/>
```

```
</rule>
       </rsc_location>
       <rsc_location id="no_ping_node_rule_msl_sap_HB2_SCS01_jscshost"</pre>
rsc="msl sap HB2 SCS01 jscshost">
         <rule id="prefered_no_ping_node_rule_msl_sap_HB2_SCS01_jscshost" score="-INFINITY"</pre>
boolean_op="and">
           <expression attribute="pingd" id="6e3d7f9e-0541-4a15-bea8-290500d8e4fd"</pre>
operation="eq" value="0"/>
         </ri>
       </rsc_location>
       <rsc_location id="no_ping_node_rule_msl_sap_HB2_ASCS00_ascshost"</pre>
rsc="msl_sap_HB2_ASCS00_ascshost">
         <rule id="prefered_no_ping_node_rule_msl_sap_HB2_ASCS00_ascshost" score="-INFINITY"</pre>
boolean_op="and">
           <expression attribute="pingd" id="b5bf6e0c-6174-41d8-abb5-8aed431a709b"</pre>
operation="eq" value="0"/>
         </rule>
       </rsc_location>
       <rsc_colocation id="acol_rsc_SAPDatabase_HB2_rsc_SAPInstance_HB2_DVEBMGS02_cihost"</pre>
from="rsc_SAPDatabase_HB2" to="rsc_SAPInstance_HB2_DVEBMGS02_cihost" score="-1000"/>
       <rsc_colocation id="col_rsc_IP_ascshost_msl_sap_HB2_ASCS00_ascshost_master"</pre>
to_role="Master" from="rsc_IP_HB2_ascshost" to="msl_sap_HB2_ASCS00_ascshost"
score="INFINITY"/>
       <rsc_colocation id="col_rsc_IP_jscshost_msl_sap_HB2_SCS01_jscshost_master"</pre>
to_role="Master" from="rsc_IP_HB2_jscshost" to="msl_sap_HB2_SCS01_jscshost" score="INFINITY"/
<rsc_order id="ord_rsc_IP_jscshost_msl_sap_HB2_SCS01_jscshost"</pre>
from="rsc_IP_HB2_jscshost" to_action="promote" to="msl_sap_HB2_SCS01_jscshost" type="before"/
>
       <rsc_location id="failcount-checks-for-grp_sapdb_HB2" rsc="grp_sapdb_HB2">
         <rule id="fc-check-move-away-grp_sapdb_HB2" score="-INFINITY" boolean_op="or">
           <expression attribute="fail-count-rsc_SAPDatabase_HB2" id="fc-check-grp_sapdb_HB2-</pre>
rsc_SAPDatabase_HB2" operation="gt" value="3"/>
         </rule>
       </rsc_location>
       <rsc_location id="failcount-checks-for-grp_sap_HB2_DVEBMGS02"</pre>
rsc="grp_sap_HB2_DVEBMGS02">
         <rule id="fc-check-move-away-grp_sap_HB2_DVEBMGS02" score="-INFINITY"</pre>
boolean_op="or">
           <expression attribute="fail-count-rsc_SAPInstance_HB2_DVEBMGS02_cihost" id="fc-</pre>
check-grp_sap_HB2_DVEBMGS02-rsc_SAPInstance_HB2_DVEBMGS02_cihost" operation="gt" value="3"/>
         </ri>
       </rsc_location>
       <rsc_order id="ord_rsc_SAPDatabase_HB2_rsc_SAPInstance_HB2_DVEBMGS02_cihost"</pre>
from="rsc_SAPDatabase_HB2" to="rsc_FS_HB2_hb2_dvebmqs02" type="before"/>
    </constraints>
   </configuration>
</cib>
8.7 Cluster Information Base of the Simple Stack
<cib generated="true" admin_epoch="0" have quorum="true" ignore_dtd="false" num_peers="2"
cib_feature_revision="2.0" crm_feature_set="2.0" ccm_transition="4" dc_uuid="521fe166-6967-
4c44-b907-3e271570ba0e" num_updates="1" epoch="298">
   <configuration>
     <crm confiq>
       <cl>cluster_property_set id="cib-bootstrap-options">
         <attributes>
           <nvpair name="symmetric-cluster" id="cib-bootstrap-options-symmetric-cluster"</pre>
value="true"/>
           <nvpair id="cib-bootstrap-options-no quorum-policy" name="no quorum-policy"</pre>
value="stop"/>
           <nvpair id="cib-bootstrap-options-default-resource-stickiness" name="default-</pre>
resource-stickiness" value="0"/>
           <nvpair id="cib-bootstrap-options-default-resource-failure-stickiness"</pre>
value="true"/>
           <nvpair id="cib-bootstrap-options-stonith-action" name="stonith-action"</pre>
value="reboot"/>
           <nvpair id="cib-bootstrap-options-stop-orphan-resources" name="stop-orphan-</pre>
resources" value="true"/>
           <nvpair id="cib-bootstrap-options-stop-orphan-actions" name="stop-orphan-actions"</pre>
value="true"/>
```

```
<nvpair id="cib-bootstrap-options-remove-after-stop" name="remove-after-stop"</pre>
value="false"/>
            <nvpair id="cib-bootstrap-options-short-resource-names" name="short-resource-</pre>
names" value="true"/>
            <nvpair id="cib-bootstrap-options-transition-idle-timeout" name="transition-idle-</pre>
timeout" value="2min"/>
            <nvpair name="default-action-timeout" id="cib-bootstrap-options-default-action-</pre>
timeout" value="120s"/>
            <nvpair id="cib-bootstrap-options-is-managed-default" name="is-managed-default"</pre>
value="true"/>
            <nvpair id="cib-bootstrap-options-startup-fencing" name="startup-fencing"</pre>
value="true"/>
         </attributes>
       </cluster_property_set>
     </crm config>
     <nodes>
       <node id="3b85c29b-a3c6-4e59-b934-c6c75fb1fa0f" uname="maloja02" type="normal">
          <instance attributes id="nodes-3b85c29b-a3c6-4e59-b934-c6c75fb1fa0f">
            <attributes>
              <nvpair id="standby-3b85c29b-a3c6-4e59-b934-c6c75fb1fa0f" name="standby"</pre>
value="off"/>
            </attributes>
          </instance_attributes>
       </node>
       <node uname="maloja01" type="normal" id="fd17a08d-67ec-456a-9bc7-68ebe890624a">
          <instance attributes id="nodes-fd17a08d-67ec-456a-9bc7-68ebe890624a">
            <attributes>
             <nvpair name="standby" id="standby-fd17a08d-67ec-456a-9bc7-68ebe890624a"</pre>
value="off"/>
            </attributes>
          </instance_attributes>
       </node>
     </nodes>
     <resources>
       <primitive id="stonith sun ipmi maloja02" class="stonith" type="external/sunipmi"</pre>
provider="heartbeat">
         <meta attributes id="stonith sun ipmi maloja02 meta attrs">
            <attributes/>
          </meta attributes>
          <instance attributes id="stonith sun ipmi maloja02 instance attrs">
            <attributes>
              <nvpair id="stonith sun ipmi maloja02 hostname" name="hostname"</pre>
value="maloja02"/>
              <nvpair id="stonith sun ipmi maloja02 ipaddr" name="ipaddr"</pre>
value="192.168.178.201"/>
              <nvpair id="stonith_sun_ipmi_maloja02_auth" name="auth" value="MD5"/>
<nvpair id="stonith_sun_ipmi_maloja02_priv" name="priv" value="ADMINISTRATOR"/>
<nvpair id="stonith_sun_ipmi_maloja02_userid" name="userid" value="stonith"/>
<nvpair id="stonith_sun_ipmi_maloja02_passwd" name="passwd" value="f@nce"/>
<nvpair id="stonith_sun_ipmi_maloja02_interface" name="interface" value="lan"/>
            </attributes>
          </instance attributes>
       </primitive>
       <primitive id="stonith sun ipmi maloja01" class="stonith" type="external/sunipmi"</pre>
provider="heartbeat">
          <meta attributes id="stonith sun ipmi maloja01 meta attrs">
            <attributes/>
          </meta attributes>
          <instance attributes id="stonith sun ipmi maloja01_instance_attrs">
            <attributes>
              <nvpair id="stonith sun ipmi maloja01 hostname" name="hostname"</pre>
value="maloja01"/>
              <nvpair id="stonith_sun ipmi maloja01 ipaddr" name="ipaddr"</pre>
value="192.168.178.202"/>
              <nvpair id="stonith sun ipmi maloja01 auth" name="auth" value="MD5"/>
              <nvpair id="stonith sun ipmi maloja01 priv" name="priv" value="ADMINISTRATOR"/>
              <nvpair id="stonith_sun_ipmi_maloja01_userid" name="userid" value="stonith"/>
              </attributes>
          </instance attributes>
       </primitive>
       provider="heartbeat">
            <instance attributes id="rsc_SFEX_NV1_instance_attrs">
              <attributes>
```

```
<nvpair id="rsc SFEX NV1 instance attrs 01" name="device"</pre>
value="/dev/disk/by-name/703552050e000055131000000000101010"/>
               <nvpair id="rsc SFEX NV1 instance attrs 02" name="device2"</pre>
value="/dev/disk/by-name/703552050e000055131010000000101010"/>
               <nvpair id="rsc SFEX NV1 instance attrs 03" name="monitor interval" value="5"/</pre>
               <nvpair id="rsc_SFEX_NV1_instance_attrs_04" name="index" value="1"/>
<nvpair id="rsc_SFEX_NV1_instance_attrs_05" name="lock_timeout" value="20"/>
             </attributes>
           </instance attributes>
           <meta attributes id="rsc SFEX NV1 meta attrs">
             <attributes/>
           </meta attributes>
           <operations>
             -
op id="rsc SFEX NV1 instance op 01" name="monitor" interval="5" timeout="60"
start delay="10" on fail="block" disabled="false" role="Started"/>
cop id="rsc_SFEX_NV1_instance_op_02" name="start" timeout="60" on_fail="block"
start_delay="0" disabled="false" role="Started"/>
             <op id="rsc_SFEX_NV1_instance_op_03" name="stop" timeout="10" on fail="block"</pre>
start delay="0" disabled="false" role="Started"/>
           </operations>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="IPaddr2"</pre>
id="rsc IPaddr2 NV1 sap81">
           <operations>
disabled="false" role="Started"/>
           </operations>
           <instance attributes id="rsc IPaddr2 NV1 sap81">
             <attributes>
               <nvpair id="rsc IPaddr2 NV1 sap81 attr 0" name="ip" value="192.168.178.104"/>
             </attributes>
           </instance attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="IPaddr2"</pre>
id="rsc IPaddr2 NV1 sap85">
           <operations>
<op id="rsc_IPaddr2_NV1_sap85_start" name="start" timeout="5s" start delay="0"</pre>
disabled="false" role="Started"/>
           </operations>
           <instance attributes id="rsc IPaddr2 NV1 sap85">
             <attributes>
               <nvpair id="rsc IPaddr2 NV1 sap85 attr 0" name="ip" value="192.168.178.105"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <meta attributes id="group NV1 meta attrs">
           <attributes>
             <nvpair id="group NV1 metaattr resource stickiness" name="resource stickiness"</pre>
value="2000"/>
             <nvpair id="group NV1 meta attrs-is managed" name="is managed" value="true"/>
           </attributes>
         </meta attributes>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc RAID1 NV1 md1">
           <operations>
             -
op id="rsc RAID1 NV1 md1 mon" interval="120s" name="monitor" timeout="60s"
start delay="0" disabled="false" role="Started"/>
           </operations>
           <instance attributes id="rsc_RAID1_NV1_md1">
             <attributes>
               <nvpair id="rsc RAID1 NV1 md1 attr 0" name="raidconf" value="/clusterconf/NV1/</pre>
mdadm.conf"/>
               <nvpair id="rsc_RAID1_NV1_md1_attr_1" name="raiddev" value="/dev/md1"/>
             </attributes>
           </instance attributes>
           <meta attributes id="rsc RAID1 NV1 md1 meta attrs">
             <attributes/>
           </meta attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc RAID1 NV1 md2">
           <operations>
<op id="rsc_RAID1_NV1_md2 mon" interval="120s" name="monitor" timeout="60s"
start_delay="0" disabled="false" role="Started"/>
           </operations>
```

```
<instance attributes id="rsc RAID1 NV1 md2">
             <attributes>
               <nvpair id="rsc RAID1 NV1 md2 attr 0" name="raidconf" value="/clusterconf/NV1/</pre>
mdadm.conf"/>
               <nvpair id="rsc RAID1 NV1 md2 attr 1" name="raiddev" value="/dev/md2"/>
             </attributes>
           </instance attributes>
           <meta attributes id="rsc RAID1 NV1 md2 meta attrs">
             <attributes/>
           </meta attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc RAID1 NV1 md3">
           <operations>
<op id="rsc RAID1_NV1_md3 mon" interval="120s" name="monitor" timeout="60s"
start delay="0" disabled="false" role="Started"/>
           </operations>
           <instance attributes id="rsc RAID1 NV1 md3">
             <attributes>
               <nvpair id="rsc RAID1 NV1 md3 attr 0" name="raidconf" value="/clusterconf/NV1/</pre>
mdadm.conf"/>
               <nvpair id="rsc RAID1 NV1 md3 attr 1" name="raiddev" value="/dev/md3"/>
             </attributes>
           </instance attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc RAID1 NV1 md4">
           <operations>
             -
<op id="rsc_RAID1_NV1_md4_mon" interval="120s" name="monitor" timeout="60s"
start delay="0" disabled="false" role="Started"/>
           </operations>
           <instance attributes id="rsc RAID1 NV1 md4">
             <attributes>
               <nvpair id="rsc RAID1 NV1 md4 attr 0" name="raidconf" value="/clusterconf/NV1/</pre>
mdadm.conf"/>
               <nvpair id="rsc RAID1 NV1 md4 attr 1" name="raiddev" value="/dev/md4"/>
             </attributes>
           </instance_attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Raid1" id="rsc RAID1 NV1 md5">
           <operations>
<op id="rsc RAID1_NV1_md5_mon" interval="120s" name="monitor" timeout="60s"
start_delay="0" disabled="false" role="Started"/>
           </operations>
           <instance attributes id="rsc RAID1 NV1 md5">
             <attributes>
               <nvpair id="rsc RAID1 NV1 md5 attr 0" name="raidconf" value="/clusterconf/NV1/</pre>
mdadm.conf"/>
               <nvpair id="rsc RAID1 NV1 md5 attr 1" name="raiddev" value="/dev/md5"/>
             </attributes>
           /instance attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="LVM" id="rsc LVM NV1 nv1 log1">
           <operations>
cop id="rsc_LVM_NV1_nv1_log1_mon" interval="120s" name="monitor" timeout="60s"
start delay="0" disabled="false" role="Started"/>
             <op id="rsc LVM NV1 nv1 log1 stop" name="stop" timeout="30" on fail="fence"/>
           </operations>
           <instance attributes id="rsc LVM NV1 nv1 log1">
             <attributes>
               <nvpair id="rsc LVM NV1 nv1 log1 attr 0" name="volgrpname" value="nv1 log1"/>
             </attributes>
           </instance attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="LVM" id="rsc LVM NV1 nv1 log2">
           <operations>
<op id="rsc LVM NV1 nv1 log2 stop" name="stop" timeout="30" on fail="fence"/>
           </operations>
           <instance attributes id="rsc LVM NV1 nv1 log2">
             <attributes>
               <nvpair id="rsc LVM NV1 nv1 log2 attr 0" name="volgrpname" value="nv1 log2"/>
             </attributes>
           </instance attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="LVM" id="rsc LVM NV1 nv1 oradg">
           <operations>
             -
<op id="rsc_LVM_NV1_nv1_oradg_mon" interval="120s" name="monitor" timeout="60s"
start delay="0" disabled="false" role="Started"/>
```

```
<op id="rsc LVM NV1 nv1 oradg stop" name="stop" timeout="30" on fail="fence"/>
           </operations>
          <instance attributes id="rsc LVM NV1 nv1 oradg">
            <attributes>
              <nvpair id="rsc LVM NV1 nv1 oradg attr 0" name="volgrpname" value="nv1 oradg"/</pre>
>
            </attributes>
          </instance_attributes>
        </primitive>
        <primitive class="ocf" provider="heartbeat" type="LVM" id="rsc LVM NV1 nv1 sapdg">
           <operations>
             -
op id="rsc LVM NV1 nv1 sapdg mon" interval="120s" name="monitor" timeout="60s"
start delay="0" disabled="false" role="Started"/>
            <op id="rsc LVM NV1 nv1 sapdg stop" name="stop" timeout="30" on fail="fence"/>
           </operations>
          <instance attributes id="rsc LVM NV1 nv1 sapdg">
            <attributes>
              <nvpair id="rsc LVM NV1 nv1 sapdg attr 0" name="volgrpname" value="nv1 sapdg"/</pre>
>
            </attributes>
          </instance attributes>
        </primitive>
        <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1">
           <operations>
            <op id="rsc Filesystem oracle NV1 mon" interval="120s" name="monitor"</pre>
timeout="60s"/>
           </operations>
           <instance attributes id="rsc Filesystem oracle NV1">
             <attributes>
              <nvpair id="rsc_Filesystem_oracle_NV1_attr_0" name="device"</pre>
value="/dev/nv1 oradg/lv_oranv1"/>
              <nvpair id="rsc Filesystem oracle NV1 attr 1" name="directory" value="/oracle/</pre>
NV1"/>
            </attributes>
          </instance_attributes>
        </primitive>
         <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 sapreorg">
           <operations>
            -
dop id="rsc Filesystem oracle NV1 sapreorg mon" interval="120s" name="monitor"
timeout="60s"/>
           </operations>
          <instance attributes id="rsc Filesystem oracle NV1 sapreorg">
             <attributes>
              <nvpair id="rsc Filesystem oracle NV1 sapreorg attr 0" name="device"</pre>
value="/dev/nv1 oradg/lv nv1 sapreorg"/>
               <nvpair id="rsc Filesystem oracle NV1 sapreorg attr 1" name="directory"</pre>
value="/oracle/NV1/sapreorg"/>
            </attributes>
           </instance_attributes>
         </primitive>
        <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc_Filesystem_oracle_NV1_102_64">
          <operations>
             -
<op id="rsc Filesystem oracle NV1 102 64 mon" interval="120s" name="monitor"</pre>
timeout="60s"/>
          </operations>
           <instance attributes id="rsc Filesystem oracle NV1 102 64">
             <attributes>
               <nvpair id="rsc Filesystem oracle NV1 102 64 attr 0" name="device"</pre>
value="/dev/nv1 oradg/lv nv1 102 64"/>
              <nvpair id="rsc Filesystem oracle NV1 102 64 attr 1" name="directory" value="/</pre>
oracle/NV1/102 64"/>
            </al>
           </instance attributes>
        </primitive>
         <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 sapdata1">
          <operations>
             timeout="60s"/>
           </operations>
           <instance attributes id="rsc Filesystem oracle NV1 sapdata1">
            <attributes>
```

```
<nvpair id="rsc Filesystem oracle NV1 sapdata1 attr 1" name="directory"</pre>
value="/oracle/NV1/sapdata1"/>
            </attributes>
          </instance attributes>
        </primitive>
        <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 sapdata2">
          <operations>
            cop id="rsc Filesystem oracle NV1 sapdata2 mon" interval="120s" name="monitor"
timeout="60s"/>
          </operations>
          <instance attributes id="rsc Filesystem oracle NV1 sapdata2">
            <attributes>
<nvpair id="rsc Filesystem oracle NV1 sapdata2 attr 1" name="directory"</pre>
value="/oracle/NV1/sapdata2"/>
            </attributes>
          </instance_attributes>
        </primitive>
        <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 sapdata3">
          <operations>
            timeout="60s"/>
          </operations>
          <instance attributes id="rsc Filesystem oracle NV1 sapdata3">
            <attributes>
              <nvpair id="rsc Filesystem oracle NV1 sapdata3 attr 0" name="device"</pre>
value="/dev/nv1 oradg/lv nv1 sapdata3"/>
              value="/oracle/NV1/sapdata3"/>
            </attributes>
          </instance attributes>
        </primitive>
        <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 sapdata4">
          <operations>
            -
op id="rsc Filesystem oracle NV1 sapdata4 mon" interval="120s" name="monitor"
timeout="60s"/>
          </operations>
          <instance attributes id="rsc Filesystem oracle NV1 sapdata4">
            <attributes>
              <nvpair id="rsc Filesystem oracle NV1 sapdata4 attr 0" name="device"</pre>
value="/dev/nv1_oradg/lv_nv1_sapdata4"/>
              <nvpair id="rsc Filesystem oracle NV1 sapdata4 attr 1" name="directory"</pre>
value="/oracle/NV1/sapdata4"/>
            </attributes>
          </instance_attributes>
        </primitive>
        <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 saparch">
          <operations>
            dop id="rsc Filesystem oracle NV1 saparch mon" interval="120s" name="monitor"
timeout="60s"/>
          </operations>
          <instance attributes id="rsc Filesystem oracle NV1 saparch">
            <attributes>
              <nvpair id="rsc Filesystem oracle NV1 saparch attr 0" name="device"</pre>
value="/dev/nv1_log2/lv_nv1_saparch"/>
              <nvpair id="rsc Filesystem oracle NV1 saparch attr 1" name="directory"</pre>
value="/oracle/NV1/saparch"/>
            </attributes>
          </instance attributes>
        </primitive>
        <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 origlogA">
          <operations>
            <op id="rsc Filesystem oracle NV1 origlogA mon" interval="120s" name="monitor"</pre>
timeout="60s"/>
          </operations>
          <instance attributes id="rsc Filesystem oracle NV1 origlogA">
            <attributes>
              <nvpair id="rsc Filesystem oracle NV1 origlogA attr 0" name="device"</pre>
value="/dev/nv1 log1/lv nv1 origlogA"/>
              value="/oracle/NV1/origlogA"/>
            </attributes>
```

```
</instance attributes>
          </primitive>
          <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 origlogB">
            <operations>
               <op id="rsc Filesystem oracle NV1 origlogB mon" interval="120s" name="monitor"</pre>
timeout="60s"/>
            </operations>
            <instance_attributes id="rsc Filesystem oracle NV1 origlogB">
               <attributes>
                 <nvpair id="rsc Filesystem oracle NV1 origlogB attr 0" name="device"</pre>
value="/dev/nv1_log1/lv_nv1_origlogB"/>
                 <nvpair id="rsc_Filesystem_oracle_NV1_origlogB_attr_1" name="directory"</pre>
value="/oracle/NV1/origlogB"/>
               </attributes>
            </instance_attributes>
          </primitive>
          <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 mirrlogA">
            <operations>
               timeout="60s"/>
            </operations>
            <instance attributes id="rsc Filesystem oracle NV1 mirrlogA">
               <attributes>
                 <nvpair id="rsc Filesystem oracle NV1 mirrlogA attr 0" name="device"</pre>
value="/dev/nv1_log2/lv_nv1_mirrlogA"/>
                 <nvpair id="rsc Filesystem oracle NV1 mirrlogA attr 1" name="directory"</pre>
value="/oracle/NV1/mirrlogA"/>
               </attributes>
            </instance_attributes>
          </primitive>
          <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem oracle NV1 mirrlogB">
            <operations>
              cop id="rsc Filesystem oracle NV1 mirrlogB mon" interval="120s" name="monitor"
timeout="60s"/>
            </operations>
            <instance attributes id="rsc Filesystem oracle NV1 mirrlogB">
               <attributes>
                 <nvpair id="rsc Filesystem_oracle_NV1_mirrlogB_attr_0" name="device"</pre>
value="/dev/nv1_log2/lv_nv1_mirrlogB"/>
                 <nvpair id="rsc Filesystem oracle NV1 mirrlogB attr 1" name="directory"</pre>
value="/oracle/NV1/mirrlogB"/>
               </attributes>
            </instance attributes>
          </primitive>
          <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc_Filesystem_sapmnt NV1">
            <operations>
               <op id="rsc Filesystem sapmnt NV1 mon" interval="120s" name="monitor"</pre>
timeout="60s"/>
            </operations>
            <instance attributes id="rsc Filesystem sapmnt NV1">
               <attributes>
                 <nvpair id="rsc Filesystem sapmnt NV1 attr 0" name="device"</pre>
value="/dev/nv1 sapdq/lv nv1 sapmnt"/>
                 <nvpair id="rsc Filesystem sapmnt NV1 attr 1" name="directory" value="/sapmnt/</pre>
NV1"/>
              </attributes>
            </instance attributes>
          </primitive>
          <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem usr sap NV1">
            <operations>
               -
op id="rsc Filesystem usr sap NV1 mon" interval="120s" name="monitor"
timeout="60s"/>
            </operations>
            <instance attributes id="rsc Filesystem usr sap NV1">
               <attributes>
                 <nvpair id="rsc Filesystem usr sap NV1 attr 0" name="device"</pre>
value="/dev/nv1 sapdg/lv nv1 usrsap"/>

<pre
value="/usr/sap/NV1"/>
               </attributes>
            </instance_attributes>
          </primitive>
```

```
<primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem usr sap NV1 ixos">
          <operations>
            <op id="rsc Filesystem usr sap NV1 ixos mon" interval="120s" name="monitor"</pre>
timeout="60s"/>
           </operations>
           <instance attributes id="rsc Filesystem usr sap NV1 ixos">
             <attributes>
               <nvpair id="rsc_Filesystem_usr_sap_NV1_ixos_attr_0" name="device" value="/dev/</pre>
nv1 sapdg/lv nv1 usrsap ixos"/>
              <nvpair id="rsc Filesystem usr sap NV1 ixos attr 1" name="directory"</pre>
value="/usr/sap/NV1/ixos"/>
            </attributes>
           </instance attributes>
        </primitive>
         <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem R3READ">
          <operations>
            <op id="rsc Filesystem R3READ mon" interval="120s" name="monitor" timeout="60s"/</pre>
>
          </operations>
          <instance attributes id="rsc Filesystem R3READ">
             <attributes>
              <nvpair id="rsc Filesystem R3READ attr 0" name="device" value="/dev/nv1 sapdq/</pre>
lv nv1 R3READ"/>
              <nvpair id="rsc_Filesystem R3READ attr 1" name="directory" value="/R3READ"/>
            </attributes>
          </instance attributes>
         </primitive>
         <primitive class="ocf" provider="heartbeat" type="Filesystem"</pre>
id="rsc Filesystem R3WRITE">
          <operations>
            <op id="rsc Filesystem R3WRITE mon" interval="120s" name="monitor"</pre>
timeout="60s"/>
           </operations>
          <instance attributes id="rsc Filesystem R3WRITE">
             <attributes>
               <nvpair id="rsc Filesystem R3WRITE attr 0" name="device"</pre>
value="/dev/nv1 sapdg/lv nv1 R3WRITE"/>
              <nvpair id="rsc Filesystem R3WRITE attr 1" name="directory" value="/R3WRITE"/>
             </attributes>
          </instance_attributes>
         </primitive>
        <primitive class="ocf" type="SAPDatabase" provider="heartbeat"</pre>
id="rsc SAPDatabase NV1">
          <instance attributes id="rsc SAPDatabase NV1 instance attrs">
             <attributes>
               <nvpair id="rsc SAPDatabase NV1 attr 0" name="SID" value="NV1"/>
              <nvpair id="rsc_SAPDatabase_NV1_attr_1" name="DBTYPE" value="ORA"/>
              <nvpair id="rsc SAPDatabase NV1 attr 2" name="NETSERVICENAME"</pre>
value="LISTENER"/>
              <nvpair id="rsc SAPDatabase NV1 attr 3" name="AUTOMATIC RECOVER" value="true"/</pre>
            </attributes>
          </instance attributes>
           <operations>
             -
op id="rsc SAPDatabase NV1 start" name="start" timeout="1800" start delay="0"
disabled="false" role="Started"/>
</operations>
           <meta attributes id="rsc SAPDatabase NV1 meta attrs">
               <nvpair id="rsc SAPDatabase NV1 metaattr target role" name="target role"</pre>
value="started"/>
            </attributes>
           </meta attributes>
        </primitive>
        <primitive class="ocf" type="SAPInstance" provider="heartbeat"</pre>
id="rsc_SAPInstance NV1 SCS03">
          <instance attributes id="rsc SAPInstance NV1 SCS03 instance attrs">
             <attributes>
              <nvpair id="rsc SAPInstance NV1 SCS03 attr 0" name="InstanceName"</pre>
value="NV1 SCS03 sap81"/>
              <nvpair id="rsc SAPInstance NV1 SCS03 attr 1" name="AUTOMATIC RECOVER"</pre>
value="true"/>
```

```
</attributes>
           </instance attributes>
           <operations>
             <op id="rsc SAPInstance NV1 SCS03 start" name="start" timeout="240"</pre>
start delay="0" disabled="false" role="Started"/>
             <op id="rsc SAPInstance_NV1_SCS03_stop" name="stop" timeout="240"</pre>
timeout="60" start delay="240" disabled="false" role="Started"/>
           </operations>
           <meta attributes id="rsc SAPInstance NV1 SCS03 meta attrs">
             <attributes>
              <nvpair id="rsc SAPInstance NV1 SCS03 meta attrs-target role"</pre>
name="target role" value="started"/>
             </attributes>
           </meta attributes>
         </primitive>
         <primitive class="ocf" type="SAPInstance" provider="heartbeat"</pre>
id="rsc SAPInstance NV1 DVEBMGS01">
           <instance atTributes id="rsc SAPInstance NV1 DVEBMGS01 instance attrs">
             <attributes>
               <nvpair id="rsc_SAPInstance_NV1_DVEBMGS01_attr 0" name="InstanceName"</pre>
value="NV1_DVEBMGS01 sap81"/>
               <nvpair id="rsc SAPInstance NV1 DVEBMGS01 attr 1" name="AUTOMATIC RECOVER"</pre>
value="true"/>
               <nvpair id="rsc SAPInstance NV1 DVEBMGS01 attr 2" name="START WAITTIME"</pre>
value="30"/>
             </attributes>
           </instance attributes>
           <operations>
             <op id="rsc SAPInstance NV1 DVEBMGS01 start" name="start" timeout="240"</pre>
start_delay="0" disabled="false" role="Started"/>
             <op id="rsc SAPInstance NV1 DVEBMGS01 stop" name="stop" timeout="240"</pre>
start delay="0" disabled="false" role="Started" on fail="block"/>
<op id="rsc SAPInstance NV1 DVEBMGS01 mon" name="monitor" interval="120"
timeout="60" start delay="240" disabled="false" role="Started"/>
           </operations>
           <meta attributes id="rsc SAPInstance NV1 DVEBMGS01 meta attrs">
             <attributes>
               <nvpair id="rsc SAPInstance_NV1_DVEBMGS01_meta_attrs-target_role"</pre>
name="target_role" value="started"/>
             </attributes>
           </meta attributes>
         </primitive>
         <primitive class="ocf" type="SAPInstance" provider="heartbeat"</pre>
id="rsc SAPInstance NV1 D02">
           <instance attributes id="rsc SAPInstance NV1 D02 instance attrs">
             <attributes>
               <nvpair id="rsc SAPInstance NV1 D02 attr 0" name="InstanceName"</pre>
value="NV1_D02_sap85"/>
               <nvpair id="rsc SAPInstance NV1 D02 attr 1" name="AUTOMATIC RECOVER"</pre>
value="true"/>
             </attributes>
           </instance attributes>
           <operations>
             op id="rsc SAPInstance NV1 D02 start" name="start" timeout="240"
start delay="0" disabled="false" role="Started"/>
<op id="rsc SAPInstance NV1 D02 mon" name="monitor" interval="120" timeout="60"</pre>
start delay="240" disabled="false" role="Started"/>
           </operations>
           <meta attributes id="rsc SAPInstance_NV1_D02_meta_attrs">
             <attributes>
               <nvpair id="rsc SAPInstance NV1 D02 metaattr target role" name="target role"</pre>
value="started"/>
             </attributes>
           </meta attributes>
         </primitive>
       </group>
     </resources>
     <constraints>
       <rsc location id="location sun ipmi maloja01 never run on maloja01"</pre>
rsc="stonith sun ipmi maloja01">
         <rule id="prefered location sun ipmi maloja01 never run on maloja01" score="-
TNFTNTTY">
           <expression attribute="#uname" id="ed2a5b9b-3db0-490f-ab0e-782b80e0277d"</pre>
operation="eq" value="maloja01"/>
```

```
</rule>
       </rsc location>
       <rsc location id="location sun ipmi maloja02 never run on maloja02"</pre>
rsc="stonith sun ipmi maloja02">
         <rule id="prefered location sun ipmi maloja02 never run on maloja02" score="-
INFINITY">
           <expression attribute="#uname" id="182c47e0-8f82-4e5d-a7ba-f4ebde374209"</pre>
operation="eq" value="maloja02"/>
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       </rsc location>
       <rsc location id="location stonith sun ipmi maloja01 prefer on"</pre>
rsc="stonith sun ipmi maloja01">
         <rule id="prefered location stonith sun ipmi maloja01 prefer on" score="1000">
           <expression attribute="#uname" id="f68a9fa6-07bf-4c2f-bf5b-73a13fe6343e"</pre>
operation="eq" value="maloja02"/>
         </rule>
       </rsc_location>
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rsc="stonith sun ipmi maloja02">
         <rule id="prefered location stonith sun ipmi maloja02 prefer on" score="1000">
           <expression attribute="#uname" id="499285d2-66ea-4ff1-87ba-3c38e84754e2"</pre>
operation="eq" value="maloja01"/>
         </rule>
       </rsc location>
       <rsc location id="location group NV1 on maloja01" rsc="group NV1">
         <rule id="prefered_location group NV1 on maloja01" score="0"/>
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       <rsc location id="location group NV1 on maloja02" rsc="group NV1">
         <rule id="prefered location group NV1 on maloja02" score="1000">
    <expression attribute="#uname" id="de9a1839-65d3-420f-80d8-839da1d236e5"</pre>
operation="eq" value="maloja02"/>
         </ri>
       </rsc location>
       <rsc location id="failcount-checks-for-group NV1" rsc="group NV1">
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           <expression attribute="fail-count-rsc SAPInstance NV1 SCS03" id="fc-check-</pre>
group NV1-rsc SAPInstance NV1 SCS03" operation="gt" value="2"/>
           <expression attribute="fail-count-rsc_SAPInstance_NV1_DVEBMGS01" id="fc-check-</pre>
group NV1-rsc SAPInstance NV1 DVEBMGS01" operation="gt" value="2"/>
           <expression attribute="fail-count-rsc SAPInstance NV1 D02" id="fc-check-group NV1-</pre>
rsc SAPInstance NV1 D02" operation="gt" value="2"/>
         </rule>
       </rsc_location>
       <rsc location id="rsc location_constraint_group_NV1_noping" rsc="group_NV1">
         <rule id="prefered rsc location constraint group NV1 noping" score="-INFINITY"</pre>
boolean op="and">
           <expression attribute="pingd" id="1c631673-915c-4c06-ba83-9a44b5af3849"</pre>
operation="eq" value="0"/>
           <expression attribute="blafasel" id="01328eda-907c-42ab-8582-dab161ab1653"</pre>
operation="eq" value="1000"/>
         </rule>
       </rsc location>
     </constraints>
   </configuration>
   <status>
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</cib>
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Contact your local Novell Solutions Provider, or call Novell at:

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Novell, Inc.

404 Wyman Street Waltham, MA 02451 USA





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